

# **Executive Steering Committee (ESC) Update**

Minnesota Eligibility Technology System (METS)

Colleen O'Brien | METS Program Manager | MNIT Services @ DHS/MNsure February 25, 2022

# Agenda

- 1. Pending sale of Watson Health assets
- 2. FFY22 Roadmap
- 3. Upcoming Deliverables
- 4. Stoplight Status of Projects

# Pending sale of Watson Health assets

- IBM is selling assets of Watson Health, including the IBM Cúram software platform, to Francisco Partners
- Minnesota's METS system is built on the Cúram platform, and we have a sizable professional services contract with Watson Health
- The sale is expected to be complete by the end of June, 2022
- Impact to state not yet clear
- DHS, MNsure and MNIT leadership are monitoring closely

# METS FFY 2022 Roadmap (Approved 1/25/22)

Ongoing / Annual Work	Status		
1095-B Tax Year 2021	In Progress		
Data Access & Management Reports- FFY 2021	Completed		
M&O: Non Project work	In Progress		
Human Services DR (Disaster Recovery) Exercise 2022.1	In Progress		
Data Access & Management Reports - FFY2022	In Progress		
1095-B Tax Year 2022	Planned		
Curam Upgrade 2022	Planned		

Status Key		
In Progress		
Planned		
Completed/Operationalized		
<b>≭</b> = COVID Hold		
* = Approved for enhanced federal funding		
Red Δ- Changes since last presentation		

Development Projects	Status
* Unique Person ID	In Progress
* Effective Dates	In Progress
Renewals Process Improvements FFY20	Completed
Cost Sharing for MA	*
* Tribes as Processing Entities	In Progress
* METS Eligibility Determination: Pregnant Women and Auto Newborns	In Progress (On Hold proposed) Δ
Data Mart 1.5	In Progress
* Eligibility and Enrollment Certification	In Progress
Grant/Pope County Merger (Western Prairie)	In Progress
MNsure PARN Updates	In Progress
Infrastructure Improvements - Compliance/Audits	Completed
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	In Progress
METS Configuration Auditing	In Progress
Extending MA Postpartum Period for Pregnant Women	In Progress
MinnesotaCare Eliminate the Family Glitch	In Progress Δ
Renewals Self-Service (proposed) Δ	Planned

# Preparing for end of public health emergency

- The federal public health emergency (PHE) started January 27, 2020.
  - An official end date has not been announced.
  - It is expected to remain active at least through April 15, 2022.
- DHS and counties are facing a monumental renewals processing effort when the federal public health emergency (PHE) ends
  - At end of PHE, all public program enrollees must have their eligibility redetermined. This will be done over a 12 month period.
  - Enrollment in public health care programs is up about 20% since the start of the pandemic.
  - Currently the public programs renewal process is highly manual for those who don't automatically renew and relies on a paper renewal form.
  - A top priority is to ensure that enrollees who are no longer eligible for public programs can transition to a qualified health plan through MNsure without gaps in coverage.

# Renewals Self-Service project

- Creates online renewal options for public program enrollees who do not automatically renew
  - Review, update and submit information for their renewal
  - Upload verification documents
- Aligns with long-term modernization goal to ensure enrollees have increased access to self-service options
- The sooner this project can be delivered, the greater the number of enrollees who will have this option to complete their renewal during the critical 12 months after the PHE
- Emergency request has been submitted to CMS to authorize the use of federal funding
  - Due to resource and funding constraints, the METS Eligibility Determination: Pregnant Women and Auto Newborns project would go on hold to complete this work

# METS FFY 2022 Roadmap (For approval)

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1095-B Tax Year 2022	Planned
Curam Upgrade 2022	Planned

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MNsure PARN Updates	In Progress
Infrastructure Improvements - Compliance/Audits	Completed
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	In Progress
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MinnesotaCare Eliminate the Family Glitch	In Progress
Renewals Self-Service (proposed) $\Delta$	Planned

# Rolling Deliverable Schedule – New Development Projects as of 2/25/2022

Roadmap Efforts	Current Phase	2021 Fall Release Timeframe	2021 Winter Release Timeframe	2022 Spring Release Timeframe	2022 End of Spring Release Timeframe	2022 Summer Release Timeframe	Future Timeframes
* Unique Person ID	Execution	Complete	Complete	Active	Firm	Firm	
* Effective Dates	Execution	Complete	Complete	Active	Active	Firm	
* Renewals Process Improvements FFY20	Closed	Complete					
Cost Sharing for MA	Execution	COVID Hold	COVID Hold	COVID Hold	COVID Hold	COVID Hold	TBD
* Tribes as Processing Entities	Execution	Active	Active	Firm			
* METS Elig Determination: Pregnant Women and Auto Newborns	Planning	COVID Hold	Active	Active	Active	Active	Active
Data Mart 1.5	Execution	Active	Active	Active	Active	Active	Targeted
* Eligibility and Enrollment Certification	Execution	Active	Active	Active	Active	Active	Active
Grant/Pope County Merger (Western Prairie)	Execution	Active	Complete				
METS Configuration Auditing	Execution	Active	Active	Active	Active	Active	Active
MNsure PARN Updates	Execution	Active	Active	Active	Active	Firm	
Extending MA Postpartum Period for Pregnant Women	Execution $\Delta$	Active	Active	Active	Firm Δ		
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Execution	Active	Active	Targeted	Targeted Δ	Targeted Δ	
Infrastructure Improvements - Compliance/Audits	Closed	Complete					
MinnesotaCare Eliminate the Family Glitch	Initiation <b>\Delta</b>			Active	Active	Active	Active

**LEGEND** 

Targeted
Project/effort is actively
working to deliver in the
specified release timeframe.

Firm
Project/effort is approved to deliver to METS platform in the specified release timeframe.

Complete
Project/effort successfully
delivered in
the specified release timeframe.

Active
Project/effort is active
during the specified release
timeframe

#### Key-

\* = Approved for enhanced federal funding

△ = Changes since last presentation

# Rolling Deliverable Schedule – Ongoing/Annual Work as of 2/25/2022

Roadmap Efforts	Current Phase	2021 Fall Release Timeframe	2021 Winter Release Timeframe	2022 Spring Release Timeframe	2022 End of Spring Release Timeframe	2022 Summer Release Timeframe	Future Timeframes
METS DR (Disaster Recovery) Exercise 2021.1	Closed	Complete					
Human Services DR (Disaster Recovery) Exercise 2022.1	Execution		Active	Active	Active	Targeted	
1095-B Tax Year 2021	Execution	Active	Complete	Targeted			
Data Access & Management Reports- FFY2021	Closed	Complete					
Data Access & Management Reports- FFY2022	Planning Δ		Complete	Targeted	Targeted	Targeted	
M&O: Non Project work	Ongoing	Complete	Complete	Firm	Firm	Firm	Targeted
Curam Upgrade 2022 Δ	Not Started			Active	Active	Active	Active

LEGEND	Targeted Project/effort is actively working to deliver in the specified release timeframe.	Firm Project/effort is approved to deliver to METS platform in the specified release	<u>Complete</u> Project/effort successfully delivered in the specified release	Active Project/effort is active during the specified release timeframe
		timeframe.	timeframe.	

**Δ** = Changes since last presentation

# Spring 2022 Release Timeframe

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#### • Spring METS Release includes (deploys 3/13/22):

- Tribes as Processing Entities
- M&O: Non Project work

### Other Spring deliverables:

- IAM MNsure MFA and Dev Enhancements
- 1095-B Tax Year 2021
- Data Access & Management Reports
- M&O: Non Project work

2/25/2022

# End of Spring 2022 Release Timeframe

#### • End of Spring METS Release includes (deploys 6/12/22):

- Unique Person ID
- Extending MA Postpartum Period for Pregnant Women
- M&O: Non Project work

#### Other End of Spring deliverables:

- IAM MNsure MFA and Dev Enhancements
- Data Access & Management Reports
- M&O: Non Project work

2/25/2022

### Summer 2022 Release Timeframe

#### • Summer METS Release includes (deploys 8/7/22):

- Unique Person ID
- Effective Dates
- MNsure PARN Updates
- M&O: Non Project work

#### Other Summer deliverables:

- IAM MNsure MFA and Dev Enhancements △
- Data Access & Management Reports
- M&O: Non Project work

2/25/2022

# Stoplight Report (as of 2/22/22)

Release	Project Name	Status
22.1	Grant/Pope County Merger	Green
22.1	Tribes as Processing Entities	Yellow
22.1	1095-B Tax Year 2021	Green
22.1, 22.2, 22.3	Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Yellow
22.1, 22.2, 22.3, 22.4	Data Access & Management Reports - FFY2022	Red
22.2	Extending MA Postpartum Period for Pregnant Women	Green
22.2	Human Services (Disaster Recovery) DR Exercise 2022.1	Green
22.2, 22.3	Unique Person ID - Phase 3	Green
22.3	MNsure PARN Updates	Green
22.3	Effective Dates	Green
22.3, TBD	Data Mart 1.5	Red
22.4	METS Eligibility Determination: Pregnant Women and Auto Newborns	Red
23.1	MinnesotaCare Eliminate the Family Glitch	Green
23.1	Eligibility and Enrollment Certification	Yellow
23.2	METS Configuration Auditing	Green



# Thank You!