



# MNsure Dashboard

Prepared for Board of Directors Meeting

January 22, 2014



# MNsure Dashboard: January 22, 2014

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## 1. Individual Market

## 2. Finance

## 3. Operations

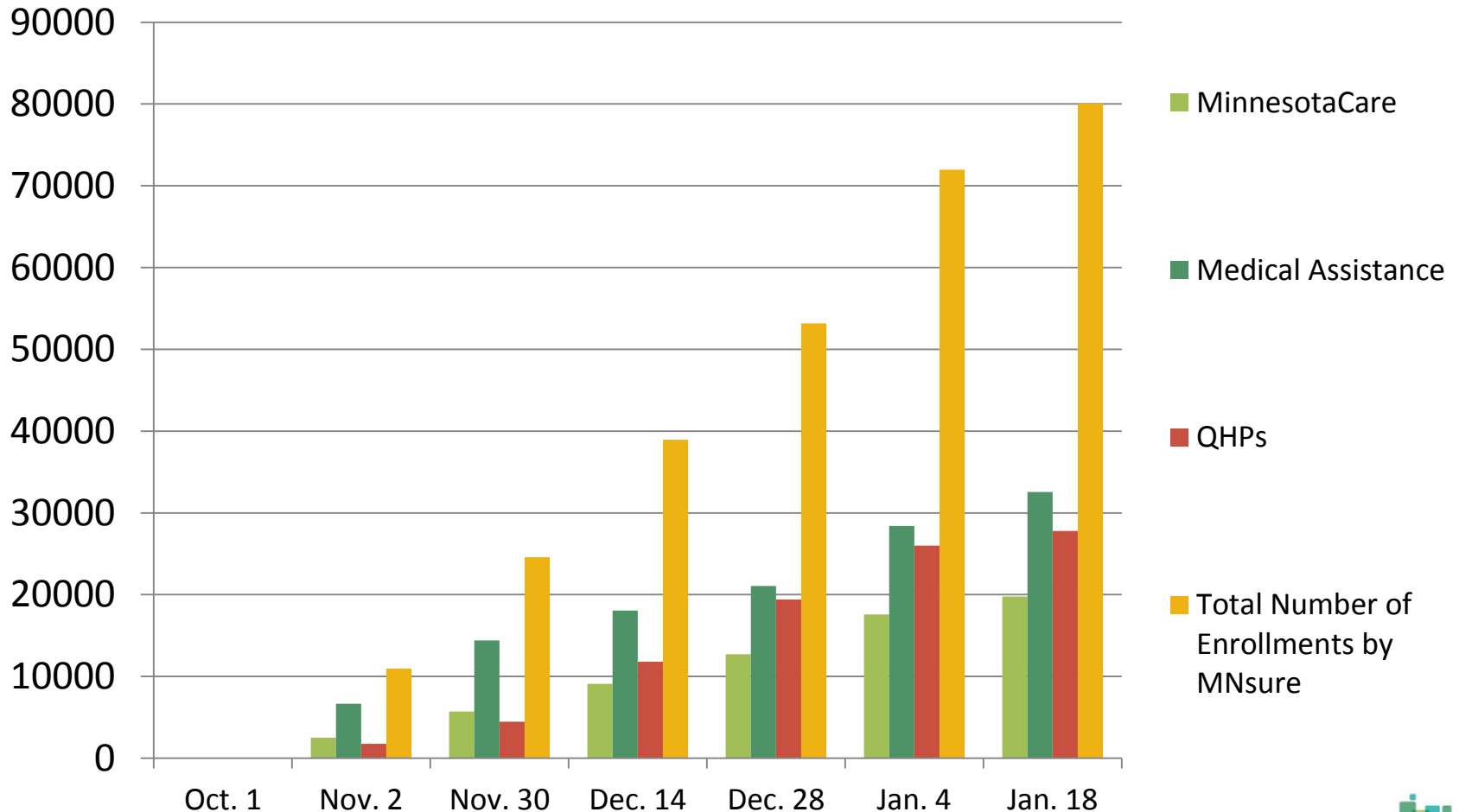
- Call Center
- SHOP
- System uptime

## 4. Legal

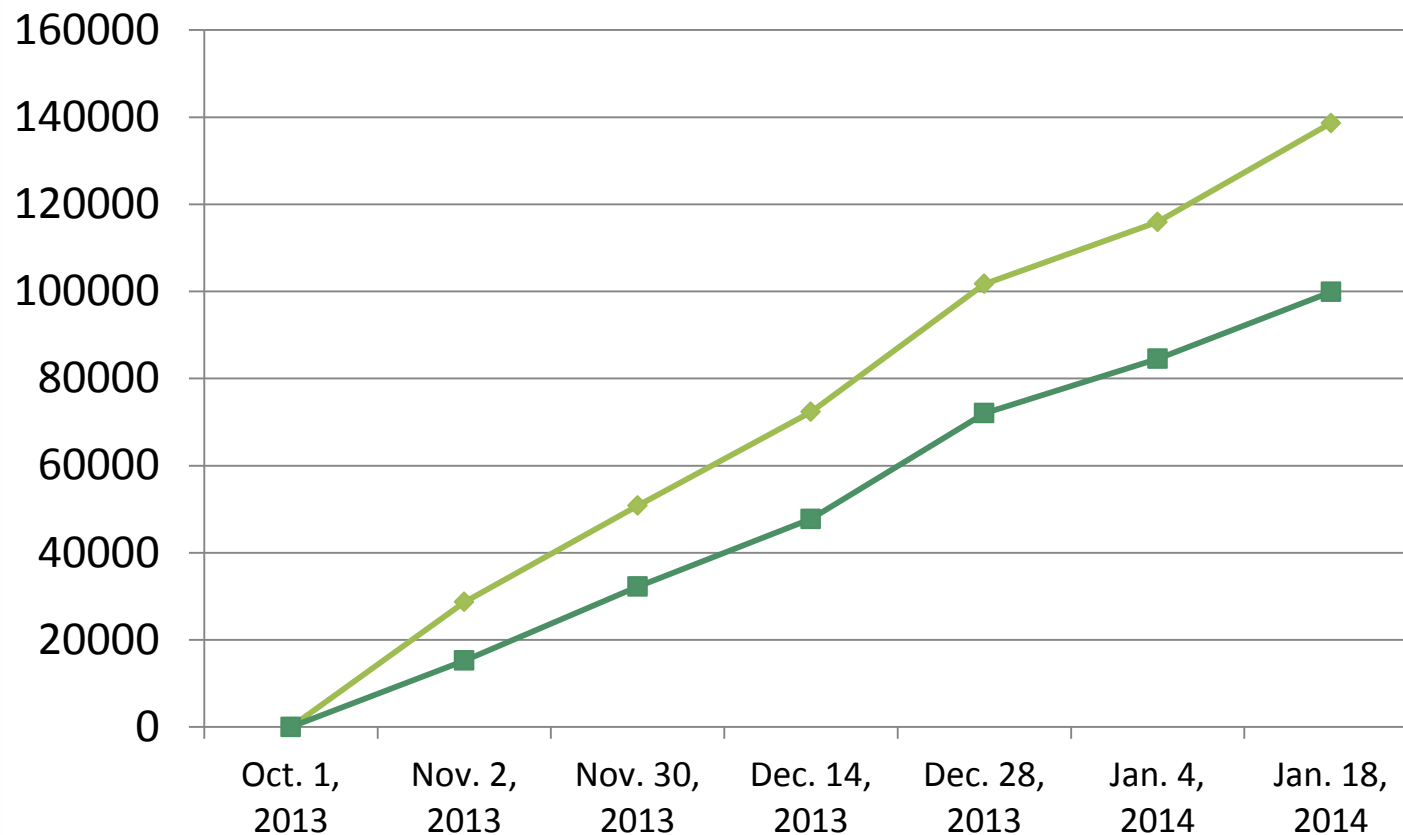


# Enrollment

# Enrollment in Process



# Individual Market: Accounts and Applications

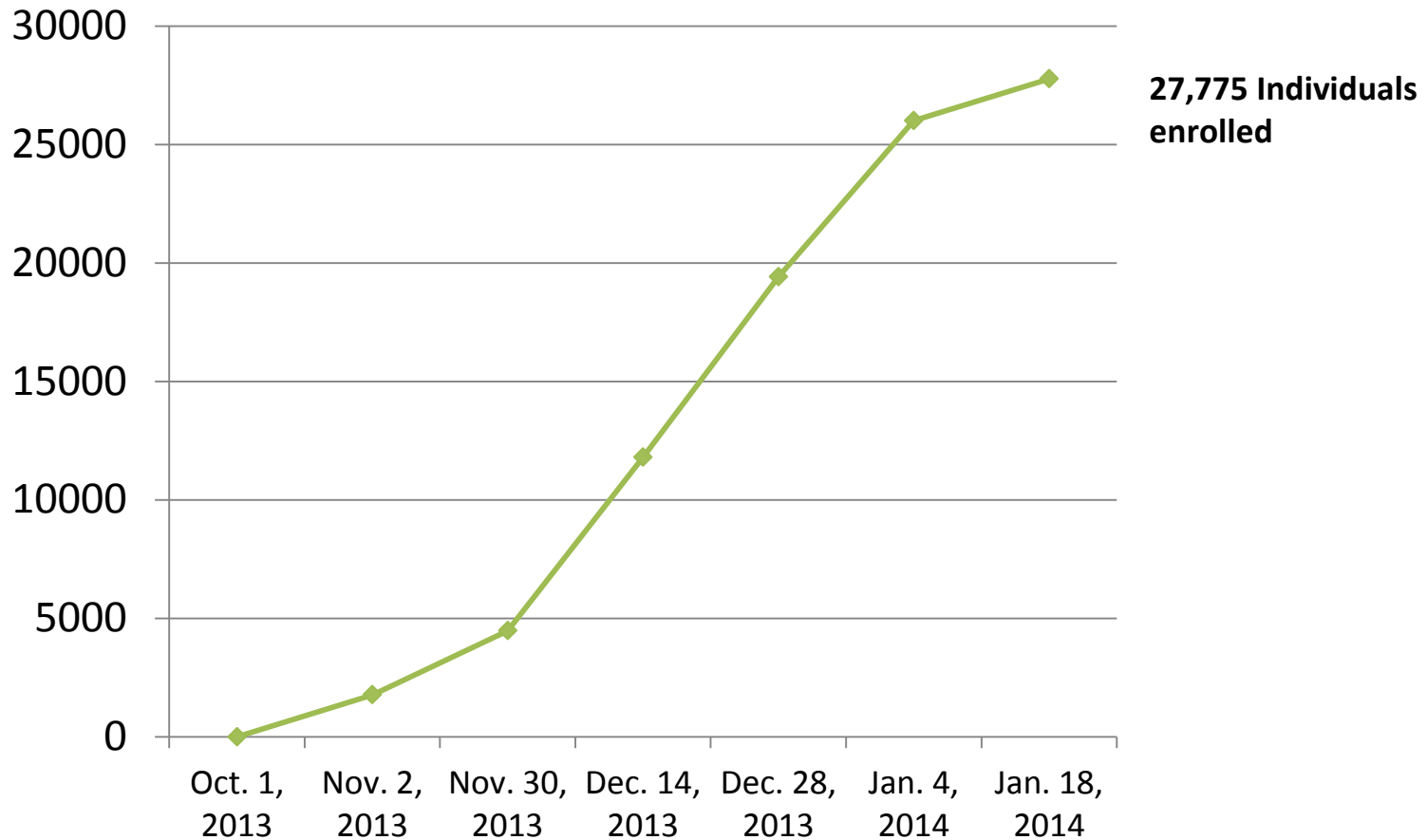


**138,639 Accounts created**

**99,888 Applications submitted (169,440 applicants)**

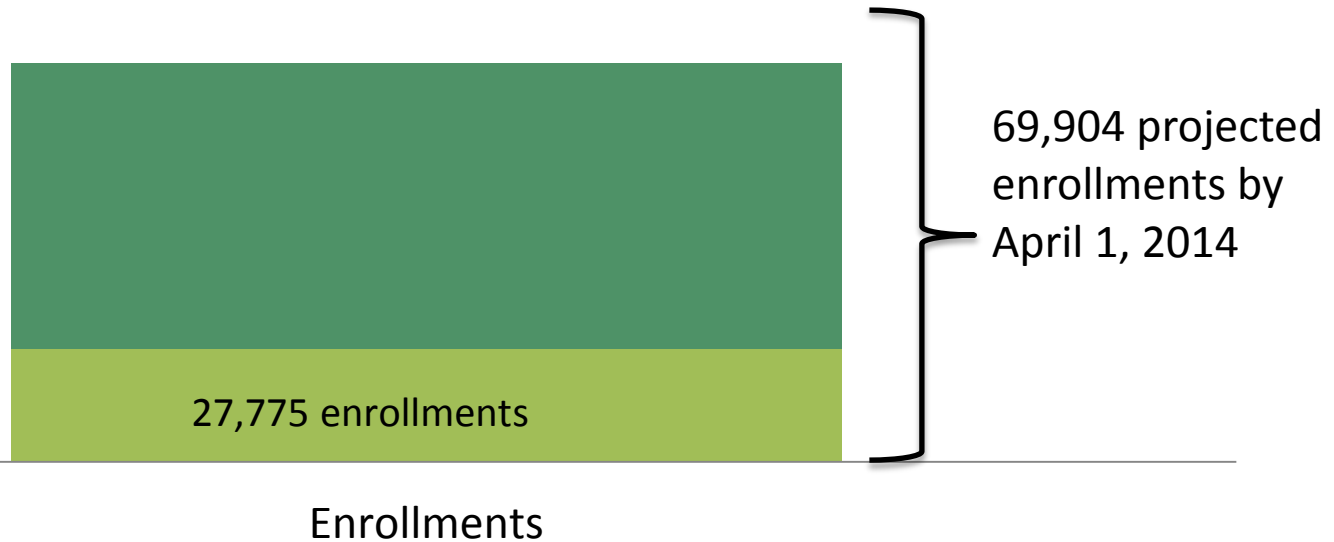
# Individual Market: Enrollment in Private Coverage

Number of Individuals Choosing Plan and Payment Method



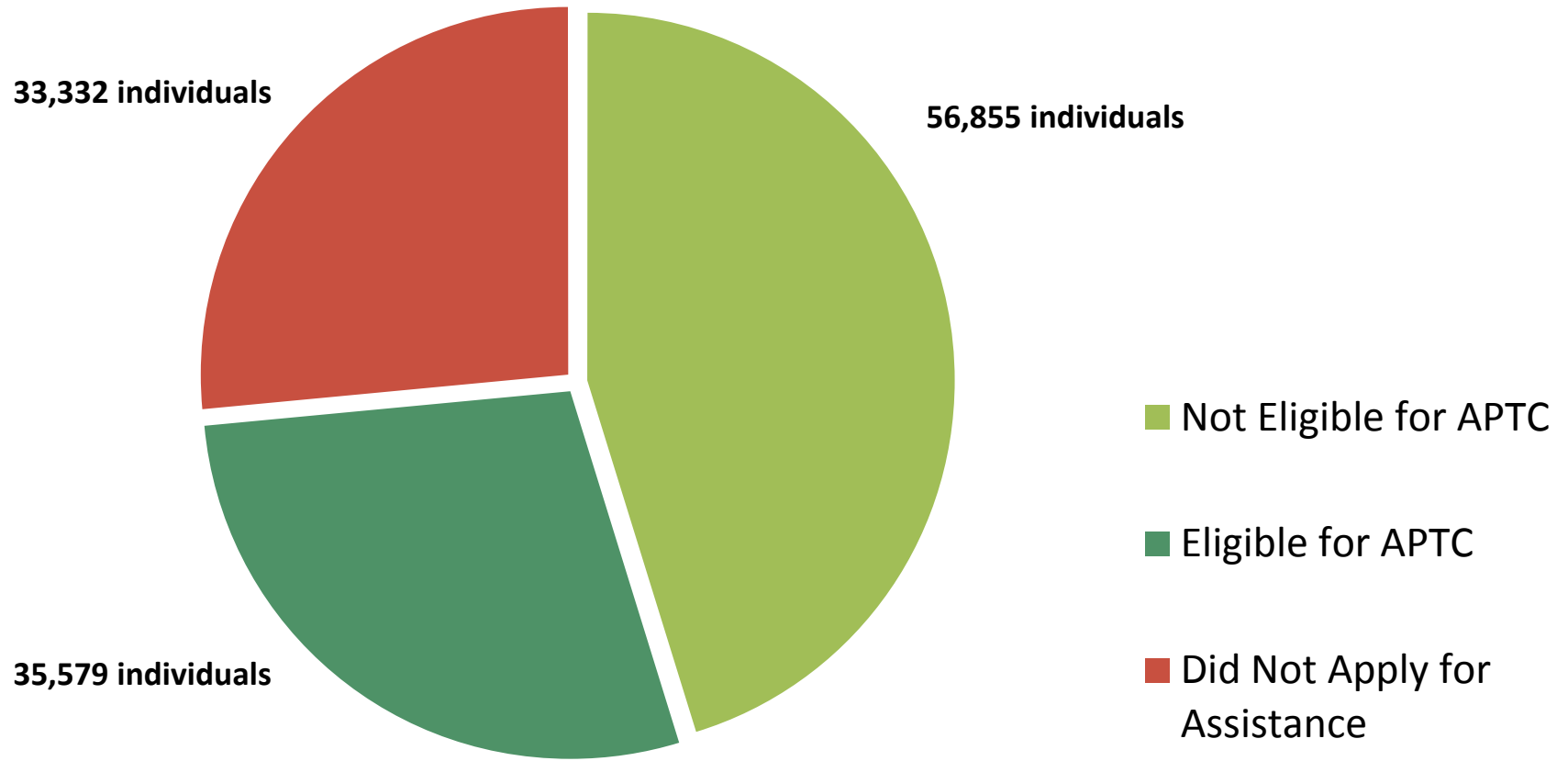
# Individual Market: Enrollment in Process

- Enrollment projections for 2013-2014 Open Enrollment
- Enrollment in process as of Jan. 18, 2014



# Eligibility of QHP Applicants

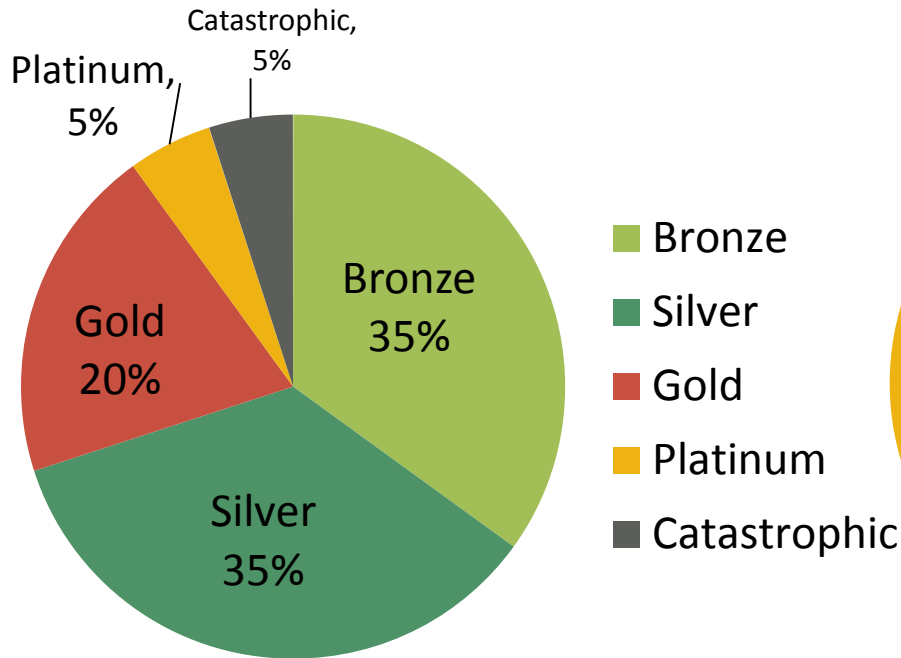
## Number of Applicants Applying for Coverage



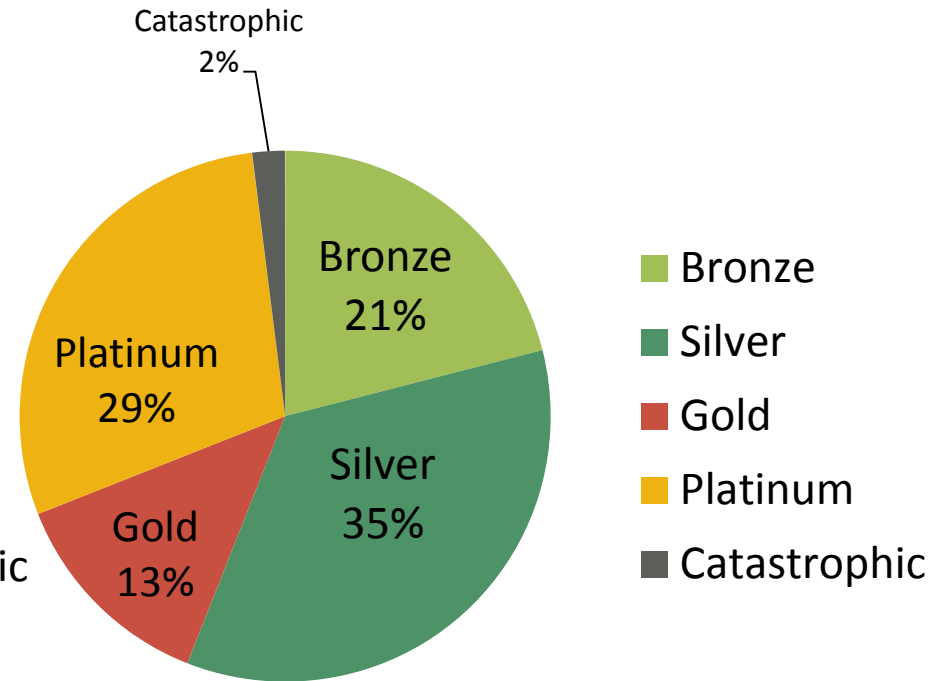


# Individual Market: Metal Levels

## Projected Metal Level Selection



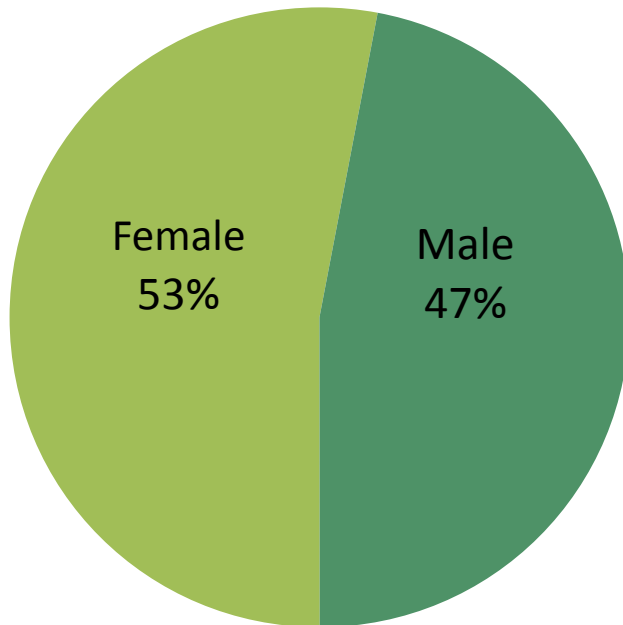
## Actual Metal Level Selection



# Individual Market: QHP Enrollee Demographics

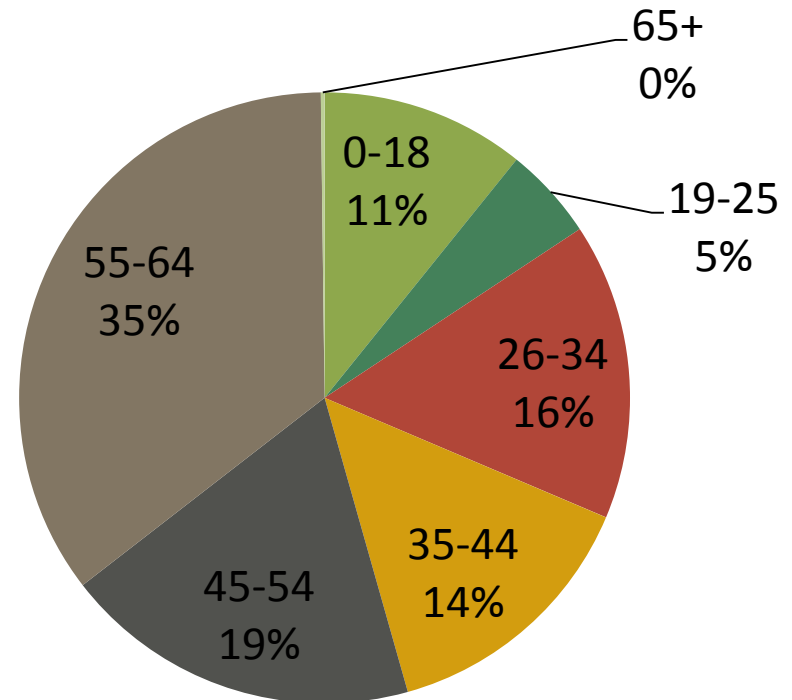
## Gender in QHPs

■ Female ■ Male



## Ages in QHPs

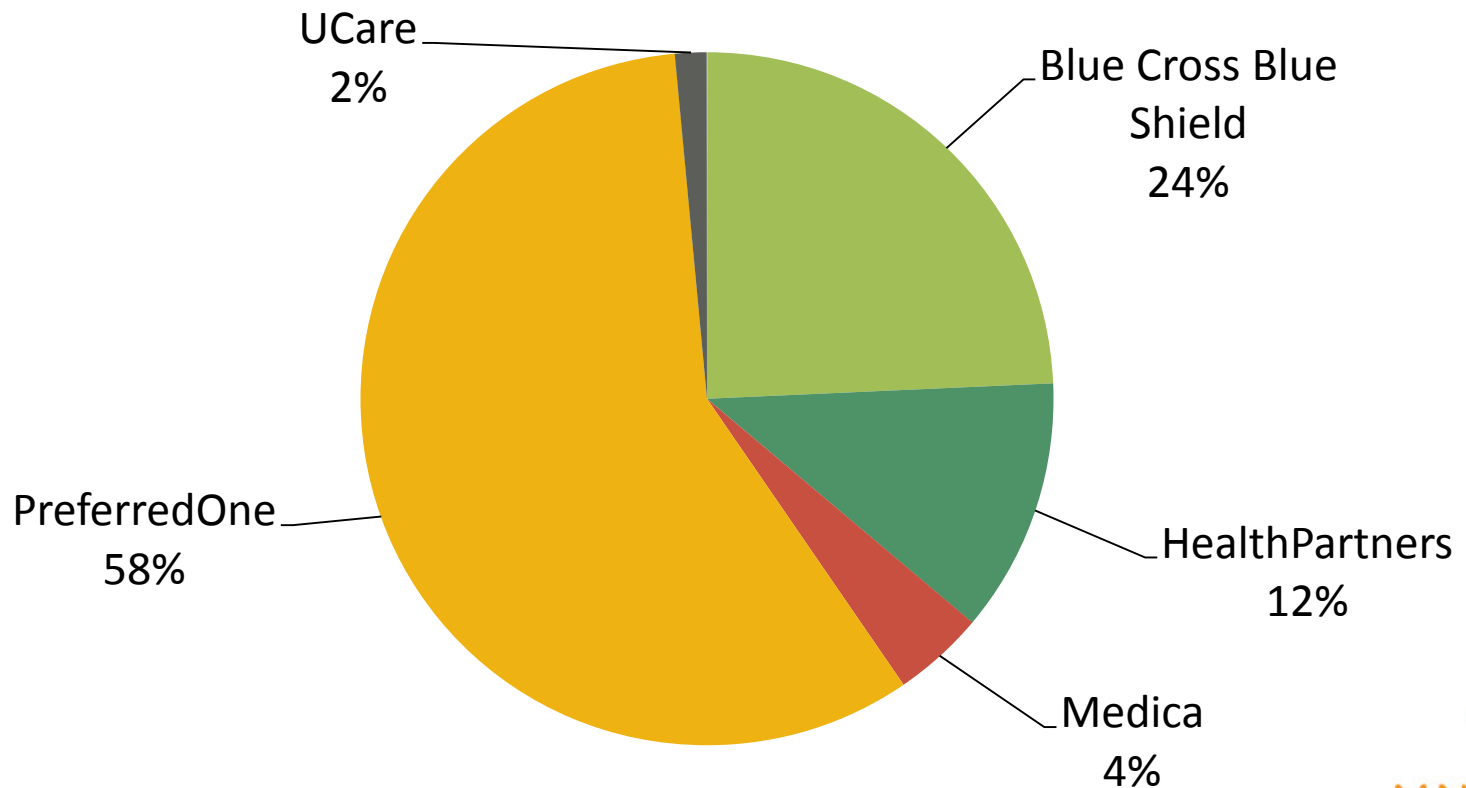
■ 0-18 ■ 19-25 ■ 26-34  
■ 35-44 ■ 45-54 ■ 55-64



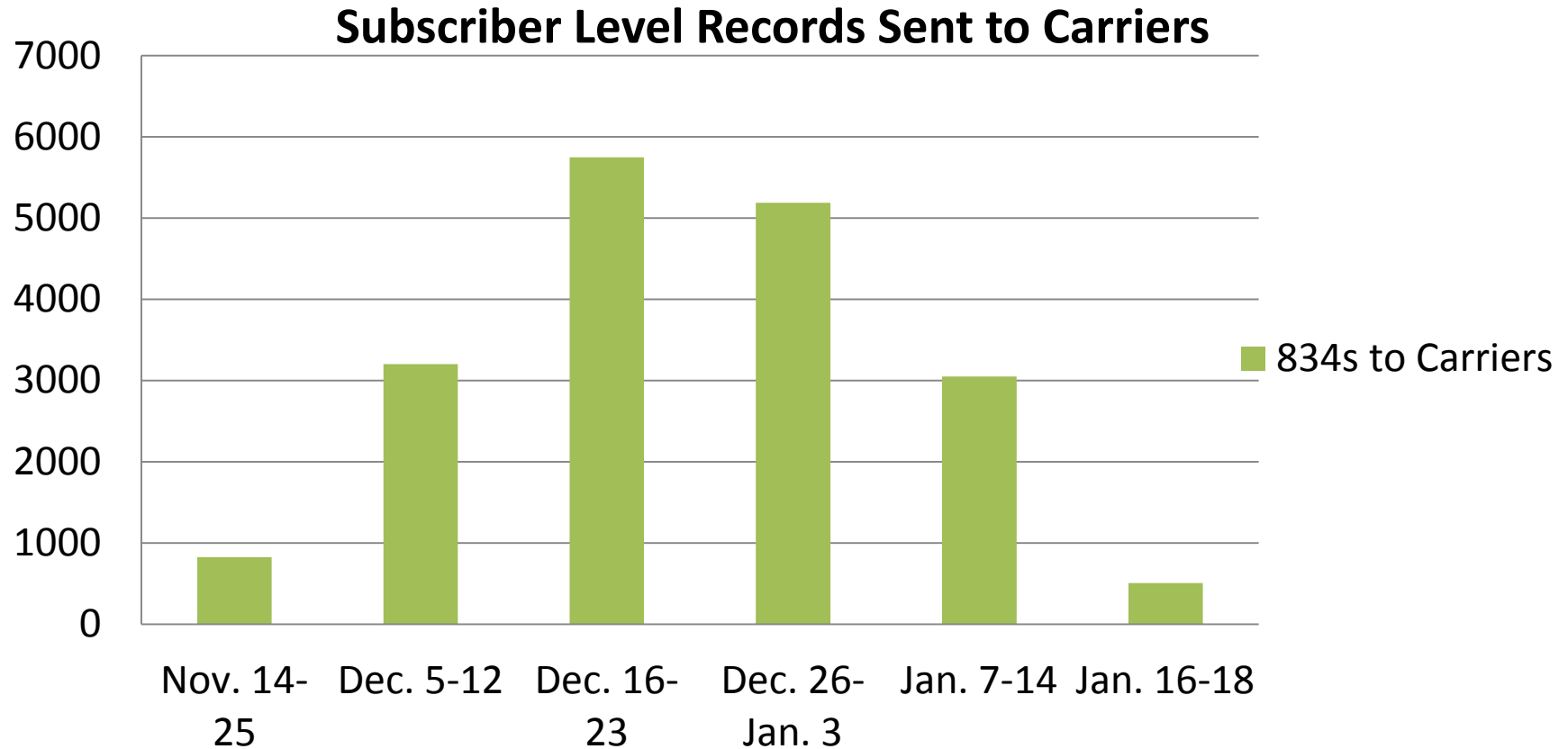
# Individual Market: Enrollees by Carrier

## Percent of Enrollees by Carrier

■ Blue Cross Blue Shield ■ HealthPartners ■ Medica ■ PreferredOne ■ UCare



# Enrollment Records Sent to Carriers



- Total number of 834s sent to carriers as of 1/18/2014: 17,652
- The same household is counted twice (appropriately) in these subscriber level records if the household chose both a medical and dental plan because the subscriber record has to be sent to each carrier.

# Premium Processing: Individual

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- Total Premium Payments (Net of Returns, NSF's, etc)
  - \$5,435,369.15
- Total checks processed through January 17, 2014
  - 3,164
- Total US Bank Transactions through January 19, 2014
  - 14,972 (includes returns, refunds)

# Premium Processing: Individual

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As of week of 1/21/14:

- Total sent on 820 (payment information)
  - \$3,973,541.20
  - 12,998 transactions
- Pending 820 payments
  - \$375,359.13
  - 1524 transactions

# Premium Processing by Month by MNsure

Month	Premium Processing
October 2013	\$76,158.75
November 2013	\$317,726.94
December 2013	\$3,870,741.85
January 2014	\$1,170,741.60
<b>Total</b>	<b>\$5,435,369.15</b>



# Finance



# Federal Grant Summary

<b>Grant Summary</b>	
August 2011 Grant*	\$4,067,951
February 2012 Grant	\$26,148,929
September 2012 Grant	\$42,525,892
January 2013 Grant	\$39,326,115
Level 2 Grant	\$41,851,457
Total Grants	\$153,920,344
Medicaid	\$64,650,000
Total Available through 12/31/14	\$218,570,344
*Grant is closed - amount reflects actual spending - \$100,119 unspent	

# Finance: Grant Spending Summary

<b>Grant Status Summary</b>	
<b>Grant Summary</b>	
Total Grants	\$153,920,344
Total Medicaid	\$64,650,000
Total	\$218,570,344
<b>Spending to Date</b>	
Grants	\$59,229,254
Medicaid	\$34,162,572
Total	\$93,391,825
<b>Encumbrance</b>	
Grants	\$44,068,754
Medicaid	\$14,533,881
Total	\$58,602,635
<b>Balance</b>	
Grant Funds	\$50,622,337
Medicaid	\$15,953,547
Total	\$66,575,884

# Finance: Grant Spending Summary



State FY	Grant Spending	Medicaid Spending
SFY 2012	\$1,385,892.33	\$12,425.51
SFY 2013	\$40,448,922.93	\$29,936,174.00
SFY 2014	\$17,394,438.50	\$4,213,972.19
<b>Total</b>	<b>\$59,229,253.76</b>	<b>\$34,162,571.70</b>

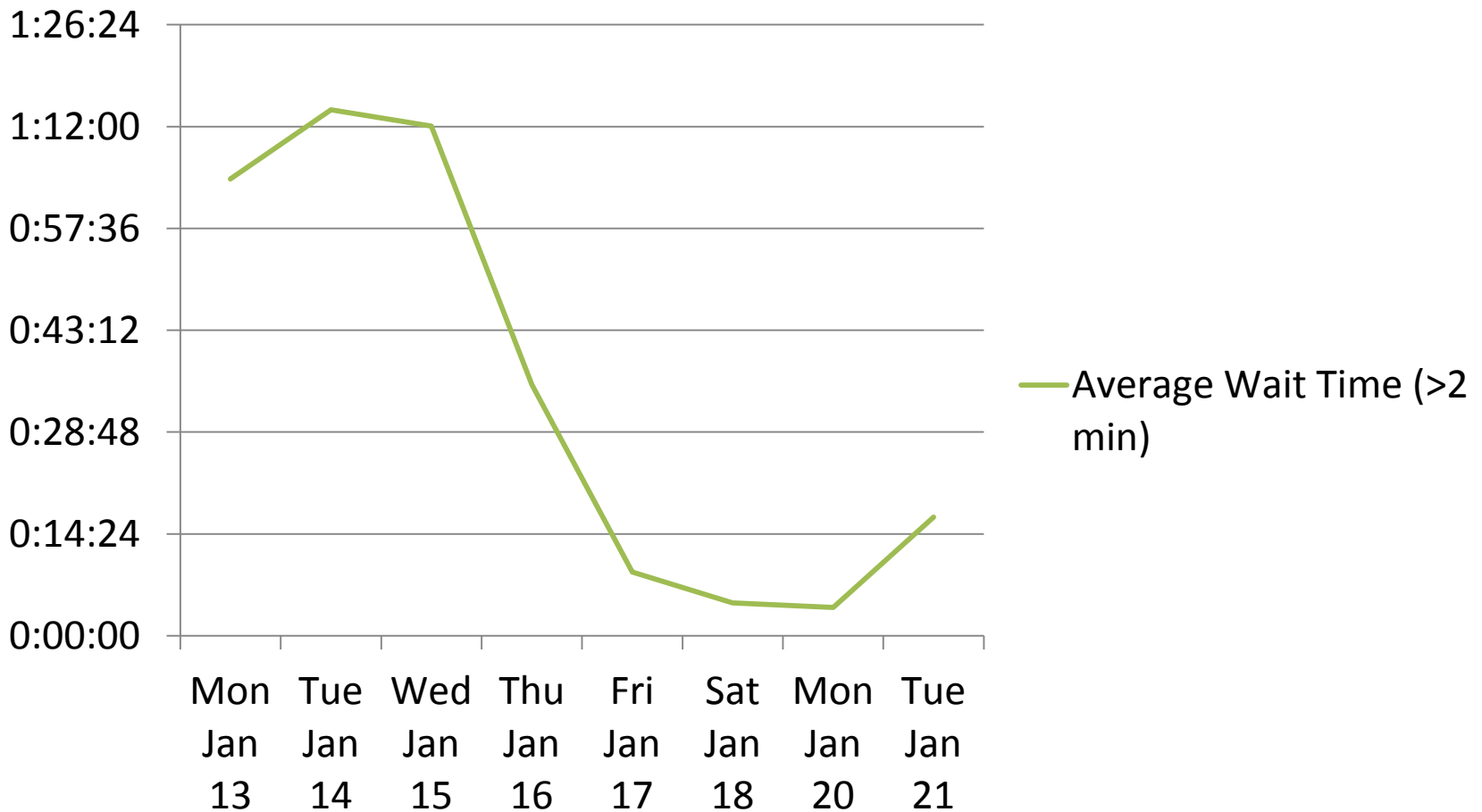
# MAXIMUS Contract Summary

	Total	Design/Development	Licenses
<b>Contract Summary</b>			
Original Contract	\$41,246,226	\$34,856,226	\$6,390,000
Amendment 1	\$660,000	N/A	\$660,000
Amendment 2	\$1,973,471	\$1,973,471	
Amendment 3	\$1,999,999	\$1,999,999	
<b>Total Current Contract</b>	<b>\$45,879,696</b>	<b>\$38,829,696</b>	<b>\$7,050,000</b>
Grant Funded	\$19,991,259	\$16,843,022	\$3,148,237
DHS	\$25,888,437	\$21,986,674	\$3,901,763
<b>Payment Summary</b>			
Grant Funded	\$11,440,434	\$8,292,196	\$3,148,237
DHS	\$14,626,823	\$10,725,060	\$3,901,763
<b>Total</b>	<b>\$26,067,257</b>	<b>\$19,017,257</b>	<b>\$7,050,000</b>
Withheld	\$3,289,798	\$3,289,798	\$0
Total Invoices Processed	\$29,357,055	\$22,307,055	\$7,050,000
<b>Remaining Contract Payments</b>			
Pending Invoices	\$9,088,909	\$9,088,909	
To Be Invoiced	\$7,433,733	\$7,433,733	
<b>Payments Plus Pending invoices</b>	<b>\$45,879,697</b>	<b>\$38,829,697</b>	<b>\$7,050,000</b>

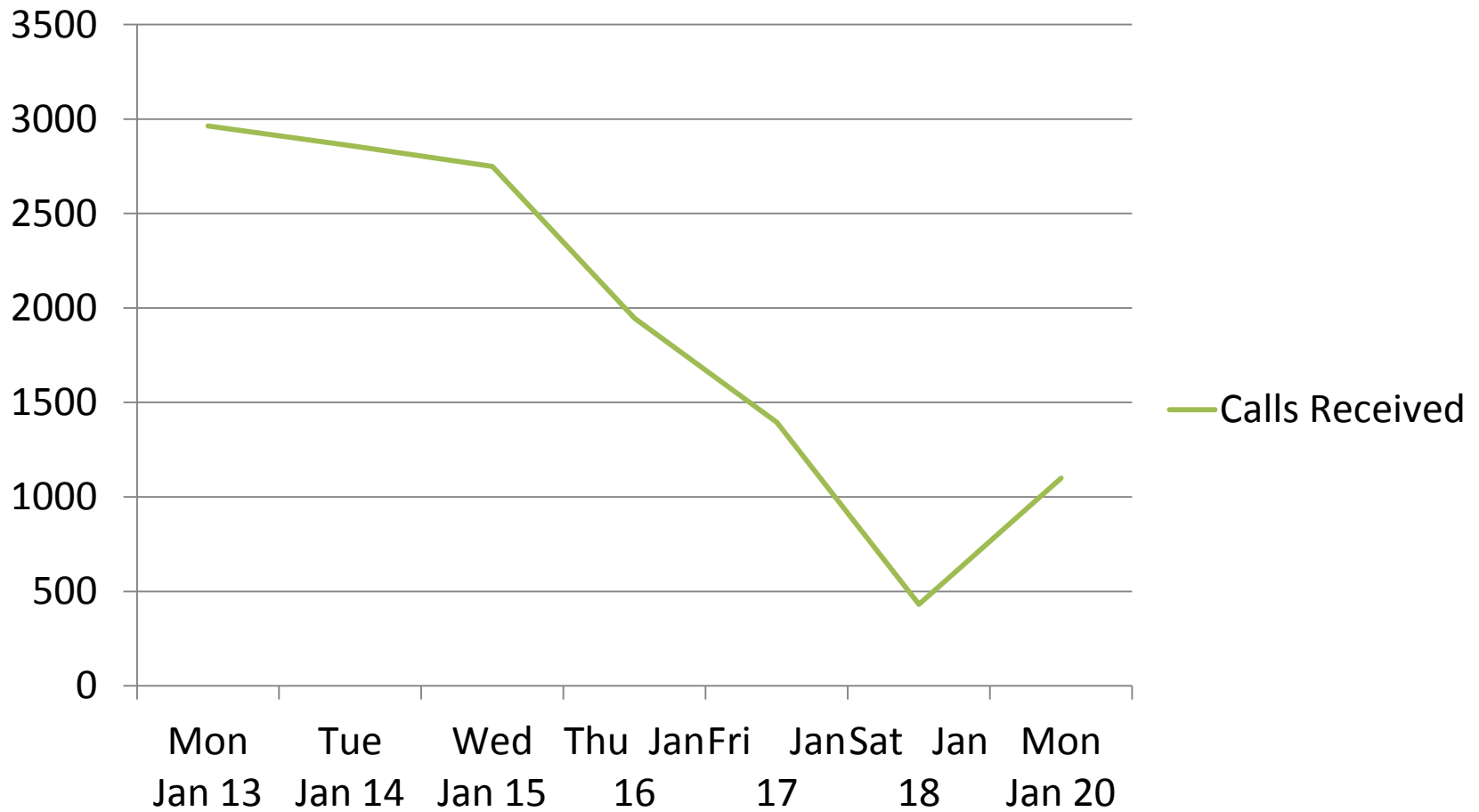


# Operations

# Call Center – Average Wait Time

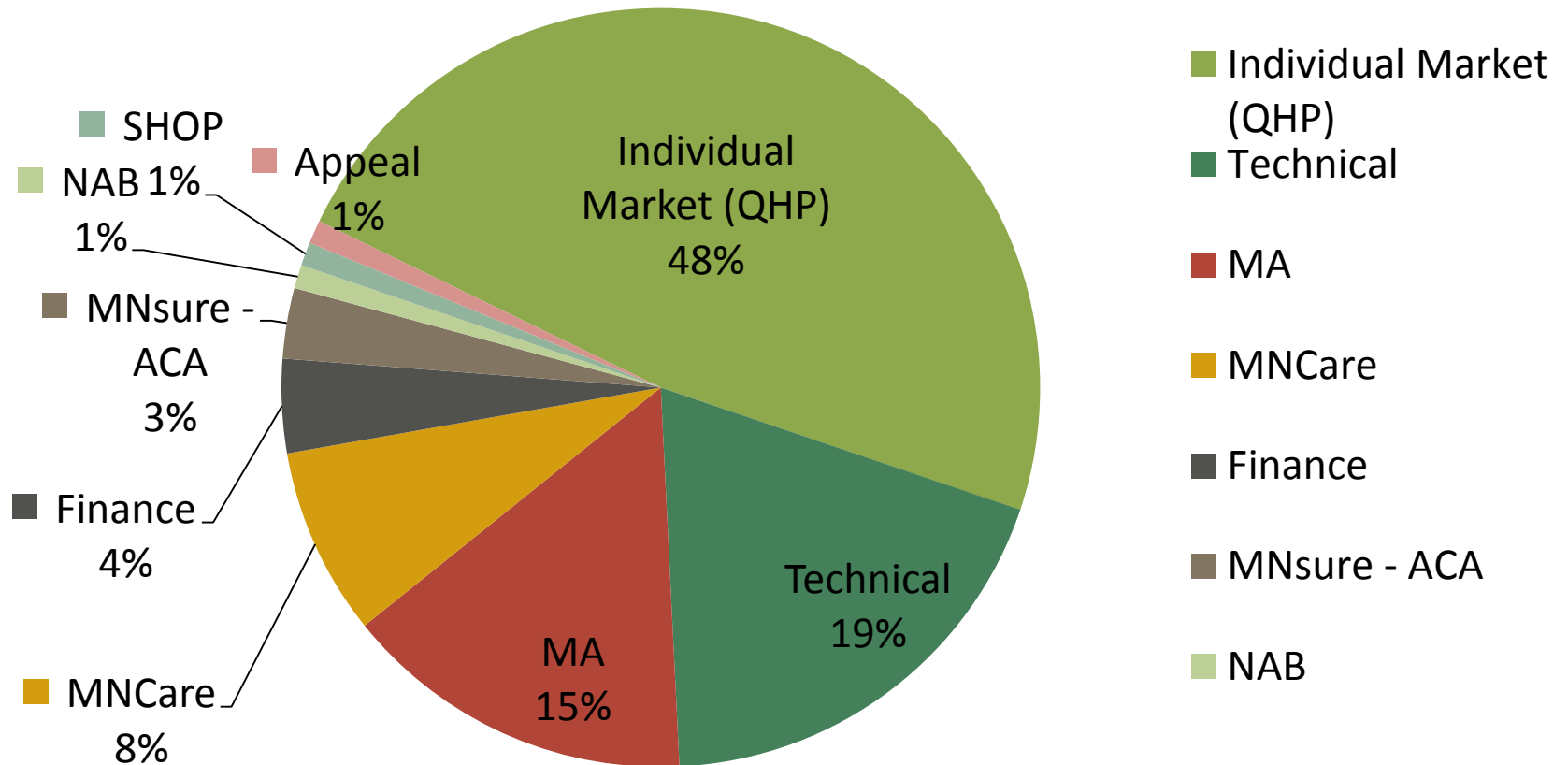


# Call Center – Calls Received



# Call Center – Type of Calls Received

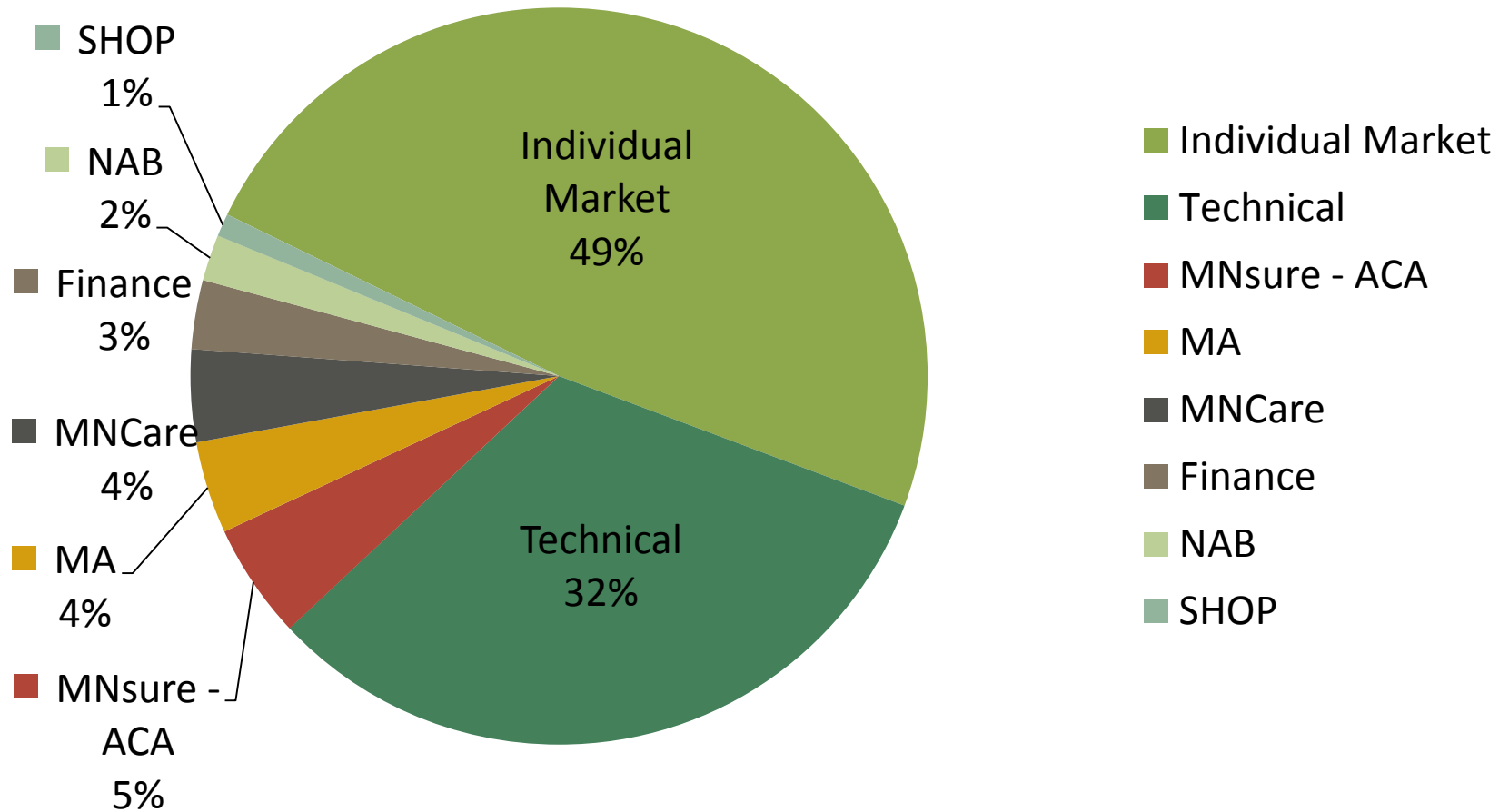
## Month-to-Date January



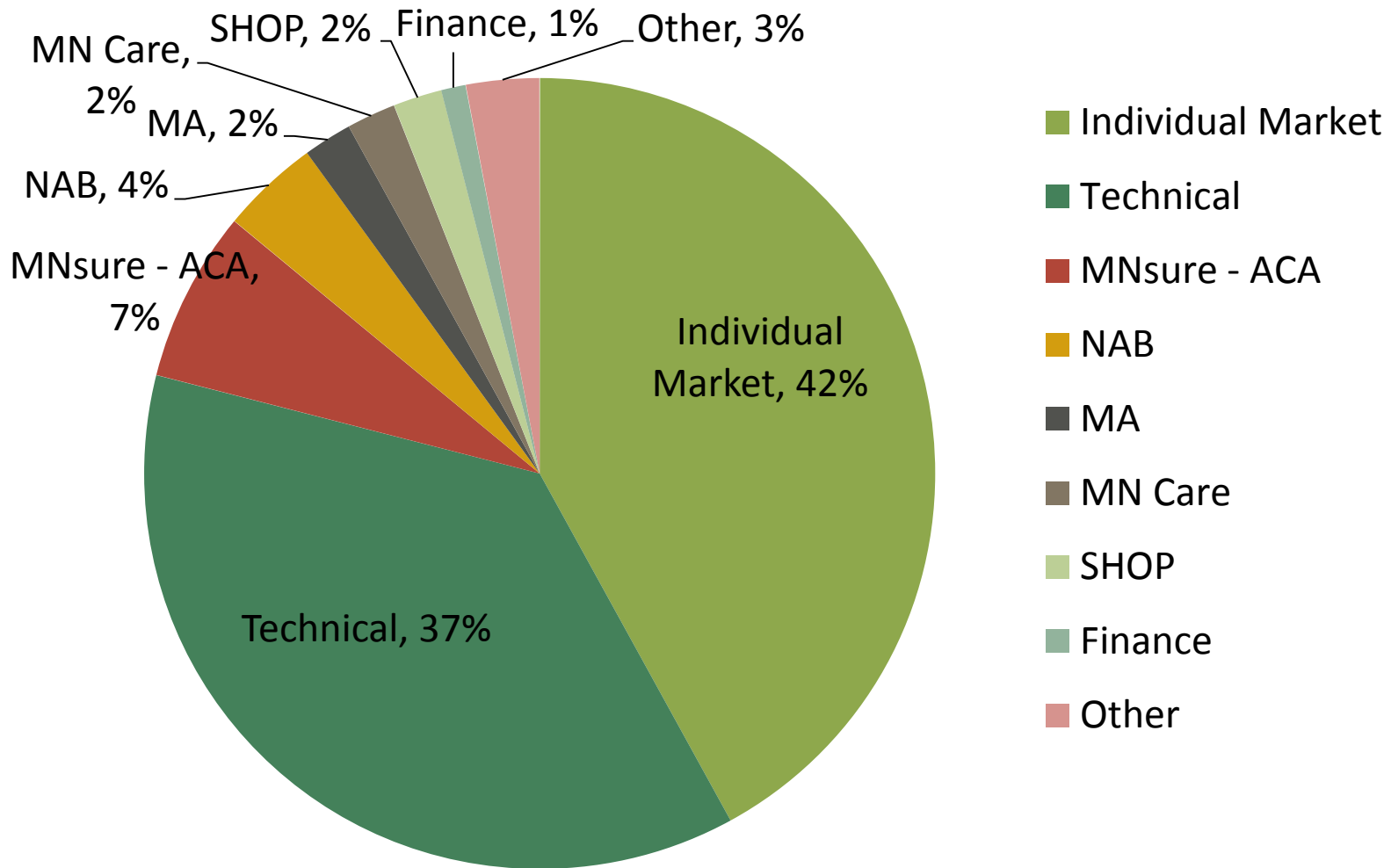


# Call Center – Type of Calls Received

## December



# Call Center – Type of Calls Received November



# SHOP Enrollment



## Medical

	January 2014
# employers enrolled	115
# employees on roster	807
# employees enrolled	475
Average employees on roster	7.02
Average employees enrolled	4.13

## Number of Employers by Enrollment

	January 2014
1-5	75
6-10	26
11-24	14
25-50	6

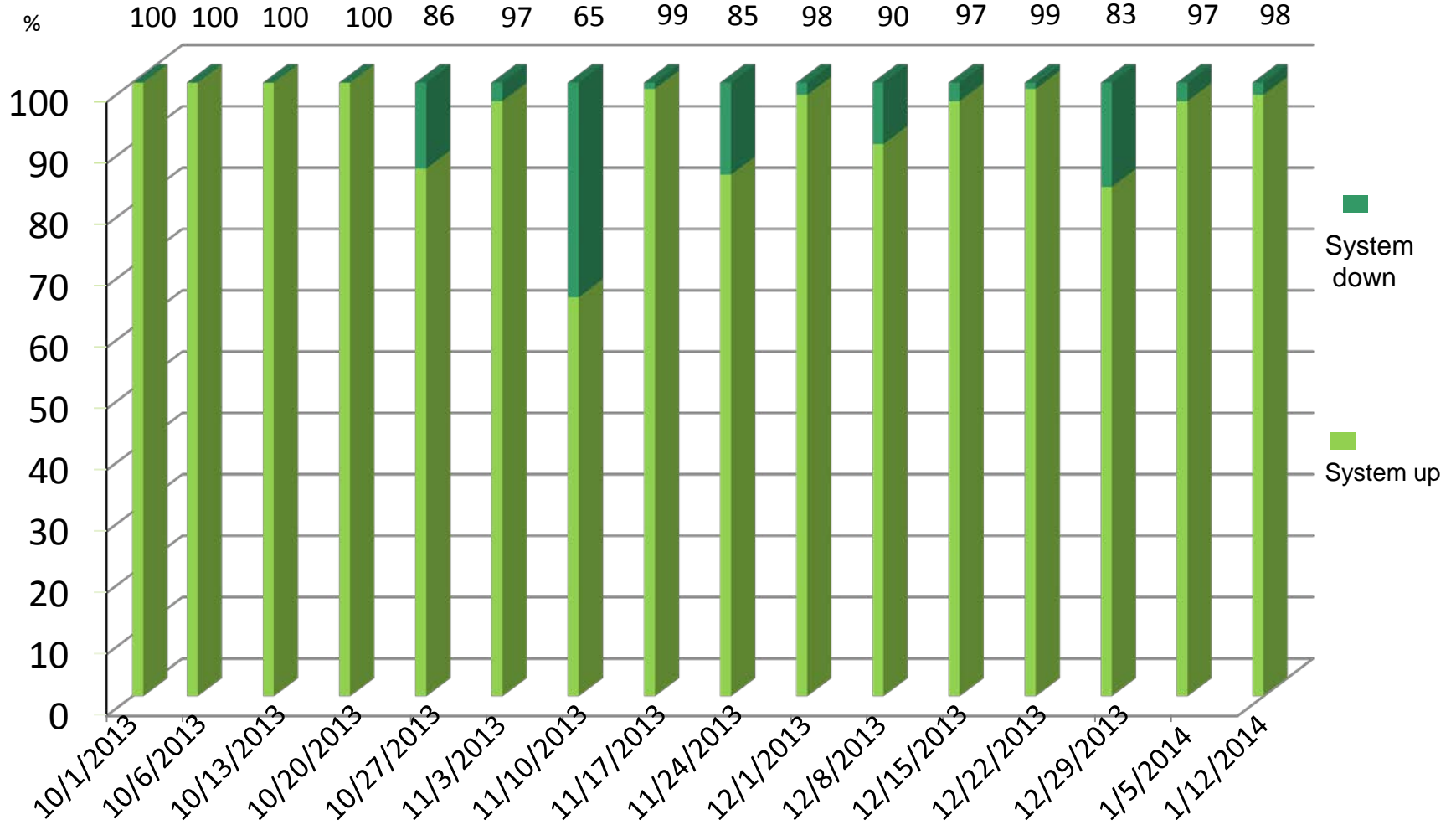
As of 1/21/2014

# SHOP: Medical Plan Offerings by Metal Level (Total)

As of 1/21/2014

	Plans Offered	Reference Plan	Plans Chosen
Platinum	165	33	80
Gold	775	71	231
Silver	664	47	135
Bronze	281	26	42

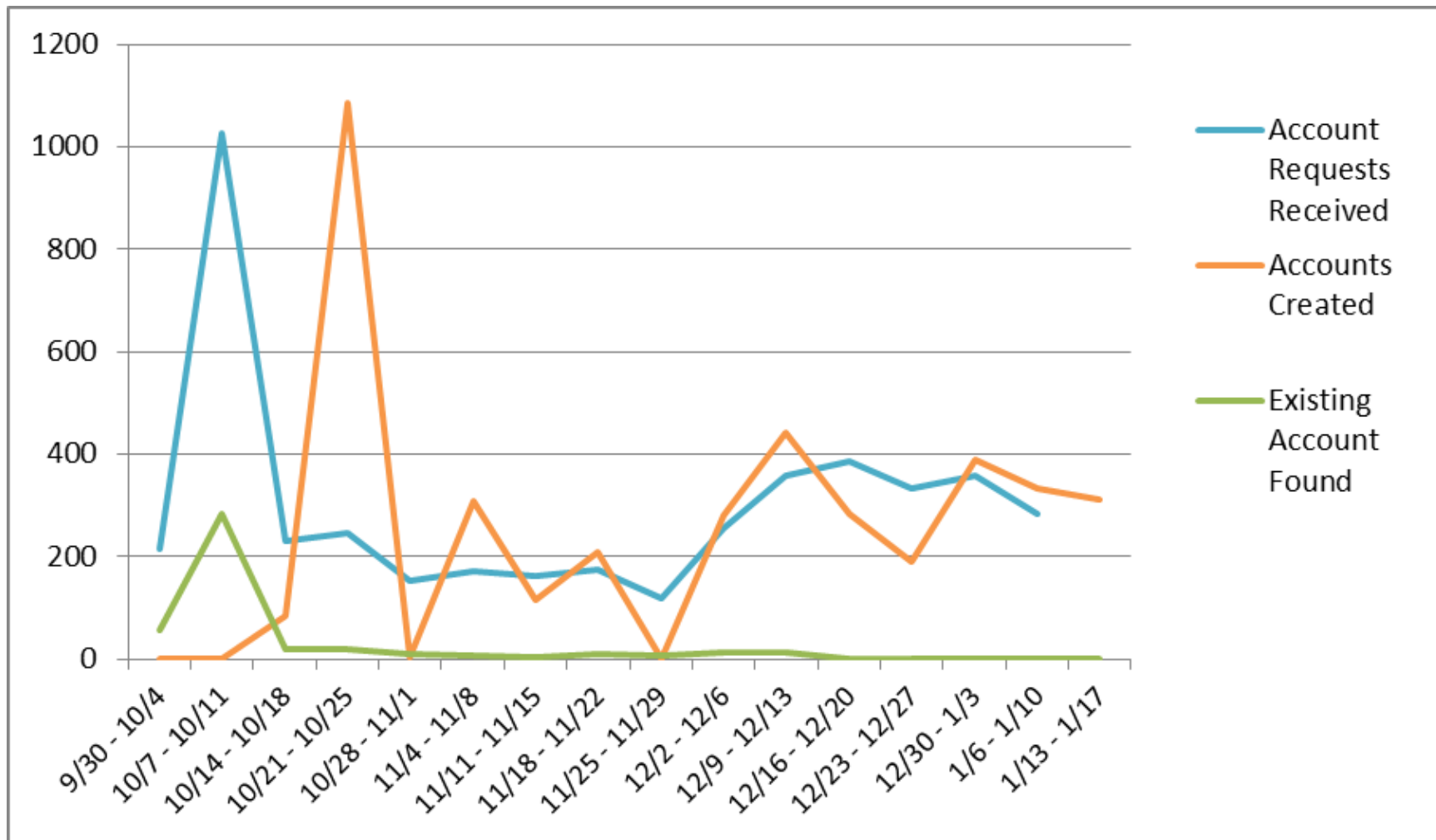
# System Uptime



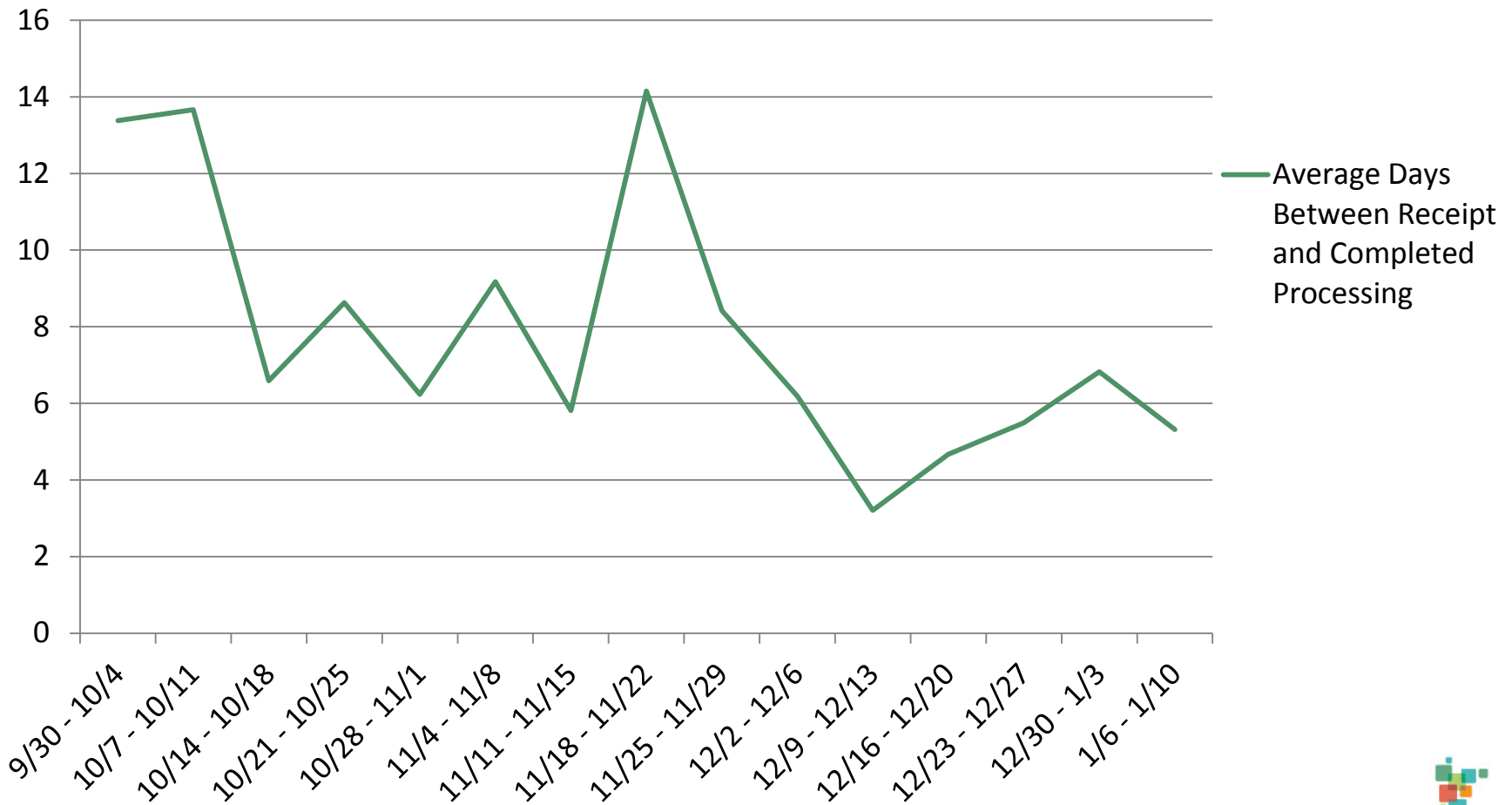


# Legal

# Weekly Manual ID Verification Processing

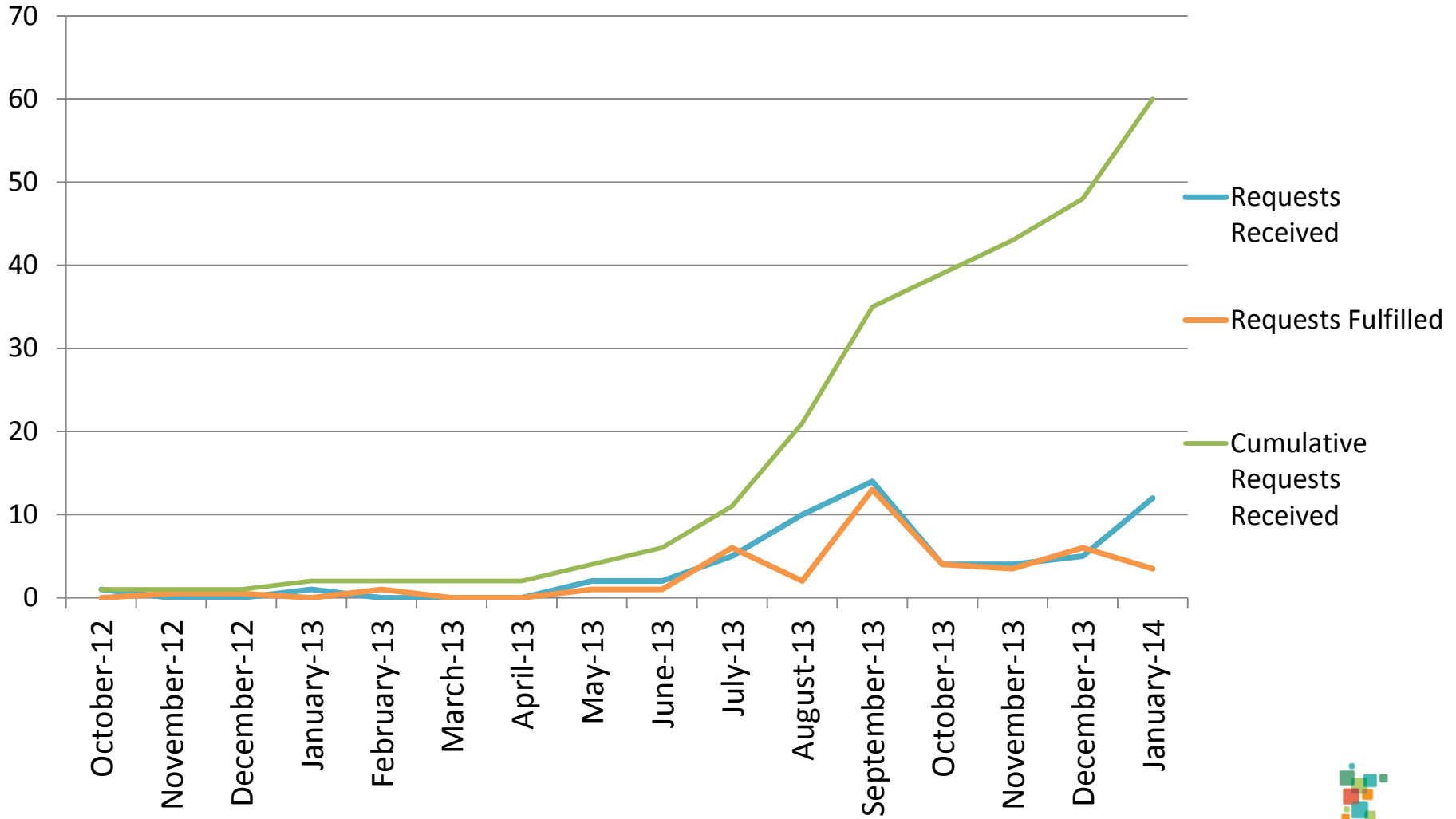


# Weekly Manual ID Verification Processing: Days to Complete

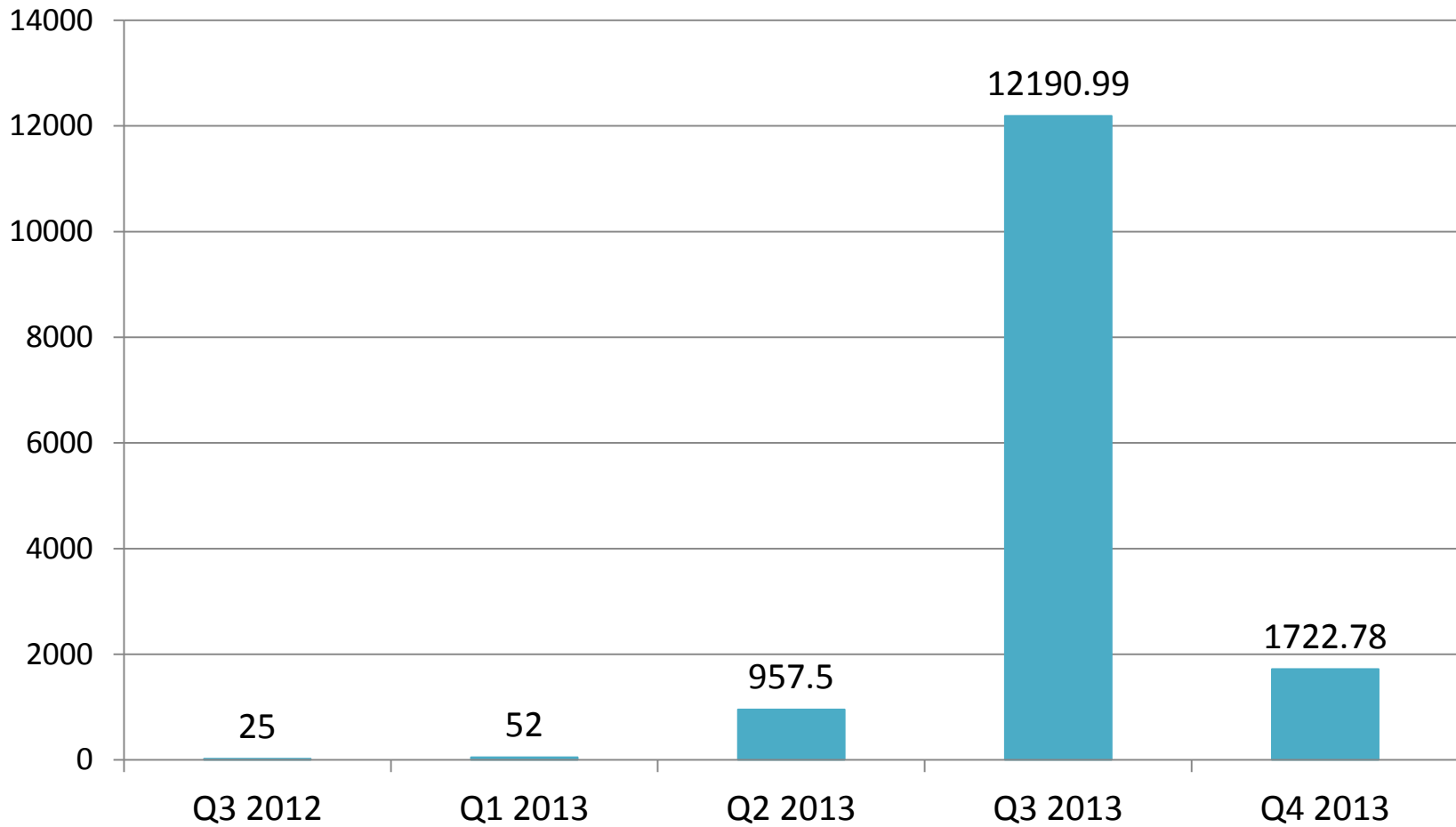




# Data Requests Received and Fulfilled



# Data Requests (in MB)



# Data Requests

