



## Technical Infrastructure Functionality

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### IBM/Curam

#### Today

- Application
  - Subsidy (MA/BHP/QHP w/APTC)
  - Non-Subsidy (QHP)
- Eligibility Rules Engine (Citizen/Consumer)
- Eligibility Rules Engine (Case Worker/Back Office)
- Verifications
- Case Management

#### To Be Delivered/Future

- Integration across eligibility rules engines
- Life Event Changes/Changes in Circumstance (Individual and Employee)
  - Case Worker/Admin
  - Self-Service
  - Life Changes/Changes in Circumstance – MA/BHP
  - Life Changes/Changes in Circumstance – QHP/Tax Credit
  - Life Changes/Changes in Circumstance – QHP no-subsidy
- Effectuation
- Renewal – Individual and Employee
- Additional Eligibility Rules – MA/BHP/QHP
- Load paper applications through case worker
- SHOP
  - Employee application

### Connecture

#### Today

- Anonymous Shopping (non-logged in experience)
- Shopping experience
- Plan Comparison - limited
- Select a Plan/Enroll
- SHOP

- Employer Eligibility (partial)
- Employer Account configuration/set up (partial)
- Broker Association
- Plan Management
  - Load Plans/SERFF integration
  - Gated Plans
  - Ratings Engine

### **To Be Delivered/Future**

- SHOP
  - Full Employer Eligibility rules
  - Full Employer Account Management (support ongoing changes)
  - Employee Shopping
  - Employee select plan/enroll
  - Verification
  - Employee Waiver tracking
  - Admin functionality for MNsure worker
  - Broker manage Employer Account
  - Renewal
- OOP Cost Calculator
- Eligibility Calculator
- Provider Directory
  - Networks
  - PCC
- Quality Metrics
  - Health Plan
  - Providers
- Plan Comparison – full functionality
- MA and BHP
  - Plan Shopping/Comparison/Selection

### **Engage Point (Financial Module)**

#### **Today (Individual Only)**

- Invoicing
- Online Payments
- Apply Payments
- Integration with IOC/Receipt Center for invoice and check processing
- Refund/NSF
- Admin and CSR Role access

#### **To Be Delivered/Future**

- BHP Invoicing
- Real time reporting
- 820 integration
- Employer Invoicing/Online payments

## Engage Point Other

### Today

- Integration via mediation layer
- EZ Notify for Notices
- Appeals (basic form)

## Shared Functions

### Today

- Notices – basic notices
- Role based access
- EDI
  - 834 (enrollment)
  - 820 (payment)
  - Tax Credit/APTC
  - MMIS

### To Be Delivered/Future

- Accessibility
- LEP
- Multiple Language
- EDI
  - Employer Group File
  - 834 (enrollment)
  - 820 (payment)
- Integration with Document Management System
- Integration with Contact Center Tools

## Gaps

- System of Record for enrollment
- System of record for member (individual, employee)
- Disenrollment
- APTC Rules
  - Apply APTC for multi-plan enrollment

- Apply APTC to Dental Plan
- Apply APTC changes to future months
- American Indian/Native Alaskan functionality
  - Managing payments on behalf of member
  - CSR for multi-plan enrollment
- Third Party Payer
- Navigator Functionality
  - Certification
  - Directory
  - Dashboard/Portal
  - Submit application for Consumer
- Broker Functionality
  - Certification
  - Directory
  - Dashboard-Book of Business/Portal
  - Quoting
  - Submit application for Consumer
- Reconciliation Functionality
  - Carriers
  - Feds
- Notices (~100 remain)
- Appeals