# **MNsure Functionality**

	MNsure	Budget Impact (H/M/L)	Comments
Replace - replacing functions that are in place today (ex. Replacing invoicing function of BHP)	something that	Partial New - some functionality exists in the marketplace but some functionality or capabilities are new	Replicate - function exists in the marketplace today or is common functionality

## IBM/Curam

## Today

Application Subsidy (MA/BHP/QHP w/APTC)	Partial New	High	Complex rules
Application Subsidy Non-Subsidy (QHP)	Replicate	Low	Functions well
Eligibility Rules Engine (Citizen/Consumer)	Partial New	High	
Eligibility Rules Engine (Case Worker/Back Office)	Partial New	High	
Verifications	New	Medium	Includes integration with Fed Hub and other data sources
	Replace, Replicate		Full blown case management/administrative functionality required to manage applications, eligibility, ongoing case activity, etc

To Be Delivered/Future			
Integration across eligibility rules engines	New	Medium	
Life Event Changes/Changes in Circumstance (Individual and Employee)		High	Most new functionality relates to APTC and BHP rules
Case Worker/Admin	Replicate		
Self-Service	New		
Life Changes/Changes in Circumstance – MA/BHP	Replicate, Partial New		
Life Changes/Changes in Circumstance – QHP/Tax Credit	New		
Life Changes/Changes in Circumstance – QHP no-subsidy	Replicate		
Effectuation	Replicate	Low	
Renewal – Individual and Employee	Replicate	Medium	
Additional Eligibility Rules – MA/BHP/QHP	New	Medium	

## Prepared for 2/12/2014 MNsure Board Meeting

Load paper applications through case worker	New	Medium	
SHOP		Low	
Employee application	Replicate		

#### Connecture

## Today

Anonymous Shopping (non-logged in experience)	New	Medium	New for APTC rules
Shopping experience	Replicate	Medium	
Plan Comparison - limited	Replicate	Medium	
Select a Plan/Enroll	Replicate	Medium	
SHOP		Medium	
Employer Eligibility (partial)	Replicate		
Employer Account configuration/set up (partial)	Replicate		
Broker Association	Replicate		
Plan Management		Medium	
Load Plans/SERFF integration	Replicate		
Gated Plans	Replicate		
Ratings Engine	Replicate		

#### To Be Delivered/Future

	High	
Partial New		
Replicate		
Replicate		
Replicate		
Partial New		
Replicate	Low	
New	Low	
	Medium	
	Replicate Replicate Replicate Partial New Replicate Replicate Replicate Replicate Replicate Replicate	Partial New Replicate Replicate Replicate Partial New Replicate Replicate Replicate Replicate Replicate Replicate Replicate Low New Low

## Prepared for 2/12/2014 MNsure Board Meeting

Networks	Replicate		
PCC	Replicate		
Quality Metrics		High	Analysis time high/delivery may be lower
Health Plan	Partial New		
Providers	Partial New		
Plan Comparison – full functionality	Partial New	Medium	
MA and BHP		Medium	
Plan Shopping/Comparison/Selection	New		

## **Engage Point (Financial Module)**

#### Today (Individual Only)

Note: Finance Module is dependent upon upstream data to successfully perform the functions below

			<b>7</b> 1
Finance	Replicate	Medium	Integration work could push this to High cost
Invoicing	Replicate		
Online Payments	Replicate		
Apply Payments	Replicate		
Integration with IOC/Receipt Center for invoice and check processing	Partial New		
Refund/NSF	Replicate		
Admin and CSR Role access	Partial New		

#### To Be Delivered/Future

BHP Invoicing	Replicate	Medium	
Real time reporting	Partial New	Medium	
820 integration	Replicate	Medium	
Employer Invoicing/Online payments	Replicate	Low	

## **Engage Point Other**

#### Today

Integration via mediation layer	New	High	
EZ Notify for Notices	Replicate	High	Integration functionality with notices engine drives complexity
Appeals (basic form)		Low	

## **Shared Functions**

## Today

Notices – basic notices	Partial New	High	
Dela hazard access			Work is in integrating roles across vendor applications and with
Role based access	Partial New	Medium	Identity Management tool
EDI		High	New functionality required is for applying new rules and data
834 (enrollment)	Partial New		
820 (payment)	Partial New		
Tax Credit/APTC	Partial New		
MMIS	Partial New		

#### To Be Delivered/Future

Accessibility	New	Medium	
LEP	New	Medium	
Multiple Language	New	Medium	
EDI		High	
Employer Group File	Replicate		
SHOP 834 (enrollment)	Replicate		
SHOP 820 (payment)	Replicate		
Integration with Document Management System	Replicate		
Integration with Contact Center Tools	Partial New		

# Gaps

System of Record for enrollment	Replicate	High	
System of record for member (individual, employee)	Replicate	High	
Disenrollment	Replicate	Medium	
APTC Rules	New	High	
Apply APTC for multi-plan enrollment	New		
Apply APTC to Dental Plan	New		
Apply APTC changes to future months	New		
American Indian/Native Alaskan functionality	Partial New	Medium	
Managing payments on behalf of member	Partial New		
CSR for multi-plan enrollment	Partial New		

## Prepared for 2/12/2014 MNsure Board Meeting

Third Party Payer	Replicate	Medium	Standard finance function but would need to apply new rules
Navigator Functionality			
Certification	New	Low	
Directory	Replicate	Low	
Dashboard/Portal	Partial New	Medium	
Submit application for Consumer	Partial New	High	
Broker Functionality			
Certification	New	Low	
Directory	Replicate	Low	
Dashboard-Book of Business/Portal	Partial New	Medium	
Quoting	Replicate	Medium	
Submit application for Consumer	Partial New	High	
Reconciliation Functionality		High	
Carriers	New		
Feds	New		
Notices (~100 remain)	Partial New	High	
Appeals	Replicate	Medium	Integration work drives complexity/cost