



Consumer and Small Employer Advisory Committee Meeting Minutes

Tuesday, August 23, 2016 – 2:30 – 4:30 p.m.

UCare, 500 Stinson Boulevard NE, Minneapolis, MN

Members in attendance: Gladys Chuy – Chair, Jin Palen – Vice-Chair, Mary Ellen Becker, Nancy Breymeier, Amy Chatelaine, Bentley Graves (via phone), Kim Johnson (via phone), Richard Klick, Ann McIntosh, Kate Onyeneho, Robert Robbins, Alexandra Zoellner (via phone)

Members not in attendance: David Hilden, Hussein Sheikh

Staff in attendance: Aaron Sinner – Board and Federal Relations Director, Debby Dill – Board and Federal Relations Coordinator; Marcus Schmit – Legislative Relations Director, Kate Westlund – Communications Coordinator

Board members in attendance: Martha Eaves

Meeting Topics

Welcome/Call to Order & Approval of June Meeting Minutes

Gladys Chuy, Chair

The meeting was called to order at 2:35 p.m. by Gladys Chuy, Chair. Gladys thanked everyone for coming and announced that this CSEAC meeting would be her last, as she has accepted a position at the Miami Children’s Hospital and will be moving. As announced at the previous meeting, this is also the last meeting for Jin Palen, Vice-Chair, as she is taking a position outside of the health industry. Gladys stated that she and Jinny along with MNSure staff are working on a transition plan. Aaron Sinner will send out an email soon requesting responses from anyone interested in serving as Chair or Vice-Chair.

MOTION: Nancy Breymeier moved to approve draft [June meeting minutes](#). Mary Ellen Becker seconded. All were in favor and the minutes were approved.

Board & Staff Update

Aaron Sinner, Staff Liaison

Aaron reported that some committee members’ terms were coming to a close in November, though they are eligible to apply for a second term. Those whose terms are coming to a close are Mary Ellen, Bentley Graves, David Hilden, and Bob Robbins. Additionally, all members in the middle of their terms must complete a recommitment form to indicate their desire to serve out the remainder of their terms. These will be coming along the same timeline.

Aaron reported that the board did not meet in August, but at the July meeting, the board appointed Aaron as liaison to the CSEAC. Aaron also reported that the Department of Health gave a presentation at the board meeting on awareness of MNSure among the uninsured and individual market populations in Minnesota. [The presentation](#) is available on the MNSure website. The board did a policy refresh and approved some changes to its governing policies. The board also appointed CEO Allison O'Toole and COO Katie Burns to the Minnesota Eligibility Technology System Executive Steering Committee (METS ESC), which held its first public meeting earlier in the day and will hold monthly meetings.

Aaron also reported that the board approved MNSure's fiscal year 2017 budget. He noted MNSure had learned that the federal grant funds are eligible for a no-cost extension, so while the total amount stays the same, the time allowed to spend the funds can be extended by six months to align with MNSure's fiscal year end. Additionally, Allison announced that MNSure had finalized its outreach and enrollment grants, and [the list of 23 grantees](#) is available on the MNSure website.

Aaron also noted that Scott Peterson of MN.IT had reported to the board that the Periodic Data Match (PDM) release would be deployed in July; however, the implementation and running of the PDM batches was delayed, as MN.IT had recently received guidance from the IRS on additional items that will require design changes to the intended deployment.

Bentley asked where MNSure was on the request for information (RFI) related to IT. Aaron reported that the RFI had been posted Monday, and asks vendors to submit ideas or technological solutions that would help improve the METS IT system. Aaron noted this is only an RFI, though if MNSure receives enough qualified suggestions, then it will likely proceed to a request for proposal.

Committee members asked about the 100,000 people highlighted in the awareness of MNSure report as eligible for tax credits but not receiving them, and what MNSure's plans were to attract them. Aaron said that MNSure was aware of them and that the open enrollment marketing plan was currently in development.

Public Comment

Matt Steffens from LeClair Group said that he was very concerned about SHOP going into open enrollment. He noted concerns with the billing administration function and the ability to supply carriers with enrollment information in a timely and efficient manner. He also noted that most of the marketing dollars are spent on QHP enrollees rather than SHOP.

Jinny said that the CSEAC had started development of a recommendation around SHOP based on a draft recommendation written by Bentley. Jinny suggested this could be revisited at the CSEAC's next meeting.

Amy Chatelaine asked if MNSure's current work to make the billing and enrollment process more efficient for QHP enrollees could also benefit SHOP. Gladys suggested including this in the discussion of the SHOP recommendation.

MNsure Enrollment Process Maps Overview and Review

Kate Westlund, Communications Coordinator

Kate Westlund presented a draft process map to the CSEAC. She explained that it had been designed with the goal of creating a broad overview of the enrollment experience as a consumer experiences it on a single sheet of paper. She also noted it had been created with two versions, one directed at new enrollees and one for returning enrollees. Kate said the document was still under review by internal MNsure staff such as the navigator relations team and the Contact Center, and so would be changing with their feedback.

Committee members asked about the possibility of adding hyperlinks, hover-over capability, and other interactivity to the document. Kate explained the document provides important information about the enrollment process and might be used as a skeleton for more in-depth additions in the future.

Health Reform (1332 Innovation Waiver) and MNsure

Marcus Schmit, Director of Legislative Relations & Community Partnerships

Marcus Schmit gave [a presentation](#) on 1332 innovation waivers.

Committee members asked for details as to who can submit a waiver application. Marcus explained that the waiver must be submitted in compliance with state law, but that the state legislature could direct any official to submit the waiver on the state's behalf—such as the CEO of MNsure, the Commissioner of DHS, or the Governor's office. The waiver application is then reviewed for approval by the U.S. Department of Health and Human Services as well as the U.S. Department of the Treasury in order for it to take effect.

Committee members discussed the upcoming elections, the release of preliminary rates on September 1, and how these changes will affect MNsure. Marcus said that after the elections, MNsure will look at setting a legislative agenda, and might include seeking a 1332 waiver of some kind if it is in the interest of Minnesotans.

Committee members also discussed the Health Care Financing Task Force and its recommendations as a starting point for ideas about how to use a 1332 waiver in Minnesota.

Wrap Up/Adjourn

Committee members thanked Gladys and Jinny for all their hard work and wished them success in their new endeavors.

Motion: Bob moved to adjourn. Ann McIntosh seconded. All were in favor and the meeting adjourned at 4:23 p.m.