Executive Steering Committee (ESC) Update
Minnesota Eligibility Technology System (METS)

Greg Poehling | Director – Program Management Division, MNIT Services @ DHS/MNsure –
September 26, 2017
Agenda

- Fall Release Deployed
- Winter Release
- Open Enrollment Readiness
- Follow-Up Questions

- 2018 Roadmap Planning –
  - Planning Process & Status
  - Improved Project Approach
  - Release Roadmap Approval – First 2 Quarterly Releases

- Roadmap & Project Overviews
- Detailed Project Status Update
• MMIS Interface (Includes Redesign)

• Notices (Includes Redesign)

• Carrier Integration
  • EDI Fixes & Enhancements, Phase 1 1095-A Reporting with Enrollment Caps

• Trigger of Failure to Reconcile (FTR) via Federal Hub

• Defects
Winter Release

• MMIS Interface (Includes Redesign)

• Notices (Includes Redesign)

• Carrier Integration
  • Automated 1095-A Corrections & Voids, 1095-A Enrollment Caps Phase 2, 834 EDI: Member Level Terms

• Periodic Data Match / FTI Masking

• Defects
• Objective: To ensure that system response times for critical transactions meet or exceed defined performance requirements.

• Process: Critical transactions are tested against Peak Hour Load and 150-200% of Peak Hour Load. “Peak Hour Load” is a simulation of the number and types of transactions that took place during relevant peak hours of the previous year Open Enrollment activity.
Follow-Up – Defects in 2017

TYPES OF METS WORK DELIVERED 17.1 & 17.2*

- New Functionality: 69%
- Priority Defects: 13%
- Project Fixes: 18%

*Preliminary data as of 8/11/17

DEFINITIONS

Project Fixes are Defects related to active projects.

New Functionality is work that can be new or enhanced.

Priority Defects are selected based on priority from the METS Backlog of Defects without an active project.
1. Identify and score new proposed project work

2. Determine capacity, define project scope and gather Level of Effort (LOE) for proposed 2018 projects and ongoing efforts

3. Rank and prioritize projects (Blueline)

4. Identify Release timeframe

5. PMT Recommendation

6. ESC Approval
New Improved Process for 3 projects:

**Notices:** Project Team proposed grouping similar requested fixes to improve methods of planning, defining and releasing business improvements. Plan to pilot new approach with Spring Release, and use Summer Release timeframe to do more long-range planning and analysis for Fall & Winter Releases.

**Defects:** Project Team recommended taking the time to bundle similar defects and package those into releases, and finding a way to balance larger efforts with smaller one-off fixes. Will also use Summer Release time to develop a multi-release analysis and plan.

**Discovery:** Formalize discovery efforts into a project with dedicated resources. Will serve as a ‘pipeline’ for projects in future years and will explore more holistic solutions that include process improvements, the use of existing out of the box functionality and the development of new functionality.
DRAFT METS 2018 Release Roadmap

Spring 2018
- MMIS Interface (Includes Redesign)
- Notices (Includes Redesign)
- Carrier Integration
- Reasonable Opportunity Period (ROP) - Phase 1
- DEED for Verification of Income
- Defects

Summer 2018
- MMIS Interface (Includes Redesign)
- Carrier Integration
- Cúram Instance Alignment
- Annual Cúram Upgrade
- EngagePoint Upgrade
- Oracle Upgrade

Fall 2018
- TBD
- TBD
- TBD
- TBD
- TBD
- TBD

Winter 2018
- TBD
- TBD
- TBD
- TBD
- TBD
- TBD

Ongoing Efforts
- 1095-A Operations
- 1095-B Operations
- Data Access & Management (Reports)
- Defect Management
- Discovery
- Infrastructure Improvements
- Premium Reconciliation
- Periodic / Annual Work
- Renewals Operations

09/26/2017
**METS 2017 Release Roadmap**

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**MMIS Interface (Includes Redesign)**

**Notices (Includes Redesign)**

**Carrier Integration**

**Trigger of FTR via Federal Hub**

**Defects**

**Ongoing Efforts**

- 1095-A Operations
- 1095-B Operations
- Data Access and Management - Reports
- Infrastructure Improvements
- MAXIS to METS Migration
- Premium Reconciliation
- Periodic/Annual Work
- Renewals Operations
2017 Carrier Integration Project Roadmap

Fall Release
- EDI Fixes & Enhancements
- 1095-A Reporting with Enrollment Caps Phase 1

Winter Release
- Automated 1095-A Corrections & Voids
- 1095-A Enrollment Caps, Phase 2
- 834 EDI, Member Level Terms

Future 2018 Work
- Effectuation
- Additional EDI Fixes & Enhancements

Ongoing Efforts
- Operations & Production Support (1095-A Annual Notices, 1095-A Monthly Files, Terms & Cancels, Open Enrollment, ESOR foundational support, Connecture support and manual passive renewal support)
- Carrier integration Defects
# IT Release Plan: Public Program Work—Ongoing Efforts

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**METS Program Status as of 9/22/17**