Servicing Agency 123 Main Street St. Paul, MN 55155



Mar 25, 2018 9:45 AM Case Number: ABC123

JOHN J SMITH 500 MOCKINGBIRD LANE ST. PAUL, MN 55155

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# Medical Assistance or MinnesotaCare Discrepancy Notice

#### **Important: Action Needed**

We have received information about you or members of your household that is different from what you reported. You must confirm or update the information on this notice within 30 days from the date on this notice. If you do not respond, health care coverage for some or all household members may end. Contact the agency listed above or complete the enclosed form and send it to the agency listed above.

We will use the information you give us to redetermine your eligibility. This may result in:

- Your health care program staying the same
- Your health care program changing
- Your health care program closing

If you would like to call the agency listed above and do not know the phone number, call the DHS Member Help Desk at 651-431-2670 or 800-657-3739 for assistance.

# **Medicare Discrepancy**

Information from electronic sources indicates that the following people have Medicare Part A.

[John Jacob Smith Jr]
[Jane Julie Smith]
[Joshua James Smith]

# **Death Discrepancy**

Information from electronic sources indicates that [John Jacob Smith Jr] is deceased. This person's death may effect health care coverage for the following people:

[John Jacob Smith Jr]
[Jane Julie Smith]
[Joshua James Smith]

# **Income Discrepancy**

Income information received from electronic sources indicates that the following people may no longer meet the income limit for their health care program. You must confirm the income information for your household.

[John Jacob Smith Jr]
[Jane Julie Smith]
[Joshua James Smith]

## Medical Assistance or MinnesotaCare Discrepancy Response Form

Review the information below. You must tell us if this information is correct or if it is incorrect and needs to be changed.

If you know the information below is complete and correct:

- Call the agency listed on the first page of this notice to confirm the information; or
- Enter your name below, and send this form to the agency listed on the first page of this notice.

If you know the information below is <u>incomplete</u> or <u>incorrect</u>:

- · Call the agency listed on the first page of this notice to provide updated information; or
- Enter your name below and provide updated information in the boxes below. Send this form to the agency listed on the first page of this notice.

Name of person completing this form	
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You must respond within 30 days from the date on this notice. If you do not respond, health care coverage for some or all household members may end.

#### **Medicare Information**

The information below is complete and correct unless you enter a change in the box below.

Name	Type of insurance	Start date
[John Jacob Smith Jr]	Medicare Part A	01/01/2017
[Jane Julie Smith]	Medicare Part A	01/01/2017
[Joshua James Smith]	Medicare Part A	01/01/2017

If the information above is not correct, clarify in the box below:			
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#### **Death Information**

If the information below is correct, enter the date of death for the deceased individual.

Name of deceased	Gender	Date of birth	Date of Death
[John Jacob Smith Jr]	Male	01/01/1980	

If th	If the information above is not correct, please clarify in the box below:			

#### **Income Information**

### 1. Income you reported

This is the income you have reported for your household. Information we have from electronic sources is now showing this income may not be correct.

You must confirm or update this information within 30 days from the date on this notice.

Review the income information below and:

- Contact the agency listed on the first page of this notice to confirm or change what is reported below OR
- Send this form to the agency listed on the first page of this notice to confirm or change what is reported below

Name	Source of income	Check here if this income source has ended	Amount	Frequency	Amount of interest received or Social Security benefit that is tax exempt

If any of the information reported above is no longer correct and complete, you must report the change, even if it is the same source of income. If you have **new income** to report, add this information as well.

Name	Type of Income	Amount	Frequency	Amount of interest received or Social Security benefit that is tax exempt

### 2. Income Adjustments

Below are income adjustments you reported. They are expenses you can subtract from your income on the IRS 1040 tax form. Some examples include alimony paid and student loan interest. For a complete list of allowable income adjustments, see lines 23–35 on the 1040 tax form. You can list adjustments even if you don't file a tax return.

Name	Type of income adjustment	Amount of income adjustment	Frequency of income adjustment

The information above is complete and correct unless you enter a change below:

Name	Type of income adjustment	Amount of income adjustment	Frequency of income adjustment

#### 3. Projected Annual Income

Projected annual income (PAI) is the income your household expects to have for the calendar year (January through December). If you file taxes, it is the modified adjusted gross income your household expects to have for the tax year.

#### What is PAI?

- It includes income your household already received this year, even if that income has stopped.
- It includes all taxable income.
- It also includes Social Security benefits, interest income and foreign earned income your household expects to receive this year, even if it is not taxable.
- It doesn't include Supplemental Security Income (SSI), child support or workers compensation.
- It includes adjustments that you expect to claim on your federal tax return if you file one. Some common adjustments are alimony you pay and student loan interest.
- You can use your most recently filed federal tax return (1040 tax form), if you filed one, as a guide. The income is listed on lines 7–21. The adjustments are listed on lines 23–35.

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This is the PAI we have for people in your household. If you need help with your PAI, please contact your county agency or MinnesotaCare Operations.

Name	PAI for [Current Tax Year]	PAI for [Next Tax Year]
	\$	\$
	\$	\$
	\$	\$

The information above is complete and correct unless you enter a change below:

Name	PAI for [Current Tax Year]	PAI for [Next Tax Year]
	\$	\$
	\$	\$
	\$	\$

### What if I have questions about this notice?

Call us if you have questions.

- For questions about Medical Assistance, call your county or tribal agency.
- For questions about MinnesotaCare, call MinnesotaCare Operations at 800-657-3672 or 651-297-3862.
- For general questions about Medical Assistance or MinnesotaCare, call the MHCP Member Help Desk at 651-431-2670 or 800-657-3739.

If you have hearing or speech disabilities, contact us using your preferred telecommunications relay service.

You can also visit us in person:

- For in-person help about Medical Assistance, go to your county or tribal agency.
- For in-person help about MinnesotaCare, go to the MinnesotaCare walk-in office. The walk-in office is on the first floor of the Elmer L. Andersen Human Services Building in St. Paul. It is next to the security desk in the lobby.

Location: Elmer L. Andersen Human Services Building

540 Cedar Street St. Paul, MN 55101

Hours: 8:00 a.m. to 5:00 p.m., Monday–Friday

### Who can help me resolve a discrepancy?

If you have Medical Assistance, your county or tribal agency has workers who can help you. If you have MinnesotaCare, you can get help from workers at MinnesotaCare Operations. The Department of Human Services (DHS) also partners with trusted organizations across the state. People from these organizations, called navigators, are trained to provide free face-to-face help. To find a navigator near you, use the MNsure Assister Directory at www.mnsure.org.

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# 800-657-3739 or 651-431-2670

Attention. If you need free help interpreting this document, call the above number.

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ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوتيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဗုန်းနံပါတ်ကိုခေါ် ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទតាមលេខខាងលើ ។

請注意,如果您需要免費協助傳譯這份文件,請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thoy ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

တ်သူဉ်တ်သးဘဉ်တက္၊ စဲနမ့်၊လိဉ်ဘဉ်တ၊မေားကလီလာတ၊်ကကျီးထံဝဲဒဉ်လံ တီလံဂ်စီတခါဆံးနှဉ်,ကီးဘဉ်လီတဲမိနီးဂ်ဂ်လာထးဆံးနှဉ်တက္၊. 알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ຟຣີ, ຈົ່ງໂທຣໄປທີ່ໝາຍເລກຂ້າງເທີງນີ້.

Hubachiisa. Dokumentiin kun bilisa akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bibili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB2 (8-16)



For accessible formats of this publication or assistance with additional equal access to human services, write to DHS.info@state.mn.us, call 800-657-3739, or use your preferred relay service. (ADA1 [9-15])