Reasonable Opportunity Period (ROP)
Deny Pending MA
Reasonable Opportunity Period (ROP)

• ROP is the period of time a household member has to provide proof of attested information.

• When information on the application cannot be electronically verified, the applicants will get an ROP to provide proof.

• If proof is not provided by the end of the ROP or processing period, the persons eligibility may be Terminated or Denied and reassessed.

• If a person is in the process of providing proof, a case worker may extend the ROP to give the person more time. Citizenship ROP may not be extended.

• System actions at the end of ROP may apply at the individual or household level depending on the type of verification.
Post-eligibility Verification Items

• Verifications that must be satisfied after eligibility is determined:
  - SSN
  - Citizenship
  - PAI
  - Immigration status/Lawful Presence

• If proof is not received eligibility for financial assistance is terminated or denied and may be reassessed depending on the item to verify and program.
Pre-eligibility Verification Items

• Verifications for public programs that must be satisfied **before** an enrollee is granted eligibility.
  - Income
  - Excluded Income
  - Income Discrepancies from external sources:
    - PRISM Income
    - Social Security
    - DEED Wages Income or Unemployment and TALX Wages
  - Adjustments (Deductions)

• Eligibility changes from **pending** to **denied** if proof is not provided within the ROP.

• The current income that a person is required to verify may include income received by other household members.
# Updates to Standard Eligibility Notice (SEN) – Unemployment Income

## Proof of Unemployment Income

Feb 7, 2019 10:25 AM
Case Number: 30452764

<table>
<thead>
<tr>
<th>Due Date</th>
<th>Needed Information</th>
<th>Acceptable Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/22/2019</td>
<td>Proof of Unemployment Income</td>
<td>• An electronic data source told us you have unemployment income. You must confirm or explain this. Call the agency shown at the top left of this notice.</td>
</tr>
</tbody>
</table>

*If the above information is not given to us by the due date listed, health care coverage will be denied and you will have to reapply. Send copies of any listed proofs to the agency address shown at the top left of this notice.*

5/1/2019
### Wages from a Job (DEED)

<table>
<thead>
<tr>
<th>Due Date</th>
<th>Needed Information</th>
<th>Acceptable Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/22/2019</td>
<td>Wages from a Job</td>
<td>• An electronic data source told us you have wages from a job. You must confirm or explain this. Call the agency shown at the top left of this notice.</td>
</tr>
</tbody>
</table>

*If the above information is not given to us by the due date listed, health care coverage will be denied and you will have to reapply. Send copies of any listed proofs to the agency address shown at the top left of this notice.*
## Social Security Income

**Due Date** | **Needed Information** | **Acceptable Documents**
--- | --- | ---
03/22/2019 | Social Security Income | • An electronic data source told us you have Social Security income. You must confirm or explain this. Call the agency shown at the top left of this notice.

- If the above information is not given to us by the due date listed, health care coverage will be denied and you will have to reapply. Send copies of any listed proofs to the agency address shown at the top left of this notice.
Proof of Adjustments

- 03/22/2019
- Copy of last filed IRS Form 1040 showing adjustments or other proof of the expenses you reported.

- If the above information is not given to us by the due date listed, health care coverage will be denied and you will have to reapply. Send copies of any listed proofs to the agency address shown at the top left of this notice.
ROP for Income Verifications

- The processing period is 45 calendar days.
- The person must be given a minimum of 10 days to provide proof after the SEN is generated.
  - METS generates a denial notice on the 10th day listing the outstanding item(s).
  - METS starts the denial process 10 days after the denial notice.
Examples of Income Verification Proofs

• Examples of acceptable proofs to verify the household income:
  - 1040 federal or state tax return
  - Wages and tax statement (W-2 and/or 1099)
  - Pay stub
  - Self-employment ledger documentation
  - Social Security Administration Statements
  - Unemployment Benefits Letter

EPM 2.2.3.5
MA-FCA
Income Verification
Pending MA Denial Notice and Expiration

• 10 days prior to the ROP end date METS will send a Denial Notice to the affected household members.

You do not qualify for Medical Assistance because you did not provide the information or proof we asked you for. (Code of Federal Regulations, title 42, section 435.952)

You will get another notice telling you whether you are eligible for another program.

• METS will reassess the case and determine if an applicant is eligible for other Insurance Affordability Programs (IAP).

• METS will generate a SEN with the new determination.
• When proofs are submitted after the effective date of denial, the submission is considered a request for redetermination.

• A new application is not needed if the person is currently eligible for another IAP including UQHP, or is a household member on an open METS case with other eligible people.

• Outstanding verifications must be resolved before the redetermination.
• The effective date of the MA redetermination follows the standard begin date policy which is based on the date the proof was received or the date the person contacted the agency to explain the discrepancy.

• If the redetermination results in new items to verify, then another RFI will be sent out.
Extending ROP Verification Period

• Upon request, workers can extend the Expiration Date for ROP verification items.
  • When an ROP extension is requested for pre-eligibility items, METS will extend the ROP expiration date by 10 days and sends out an Extension Notice.
  • When an ROP extension is requested for post-eligibility items, METS will extend the ROP expiration date by one calendar month.
  • More than one extension can be requested.
You asked for more time to give us the information we need to verify your eligibility for Medical Assistance or MinnesotaCare. You now have until the date shown below. If you do not give us the needed information by the new due date, either

- your application for health care coverage and help paying costs will be denied or
- your health care coverage will end.
• Cases are assigned based on program eligibility or potential program eligibility. The initial assigned agency is responsible for processing ROP verification items even if the items are received after the person's eligibility terminates or is denied and the redetermination resulted in a new case owner based on program eligibility.

  • MA only = County
  • MA and MCRE/IA/UQHP = County
  • MCRE/IA/UQHP = MCRE Ops
Questions?