Navigator/CAC Statewide Webinar

The webinar will begin at 12:30.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!

February 5, 2020
Updates from DHS
MNsure Updates
Assister 2020 OE Experience Survey

- Our annual survey is a very important opportunity for MNsure to get feedback from the entire assister community

- A link to survey will be emailed to all currently certified navigators and CACs who were certified during open enrollment

- Watch your email for a link to the survey soon and please take the time to provide us with your input!
FY 2021 Outreach and Enrollment Grant
Program Policy Statement

- Anticipated amount: $4 million
- Grant period: July 1, 2020 – June 30, 2021 (with option to extend an additional year)
- Three funding areas:
  - Geographic: focus on building statewide access to enrollment assistance and sustaining a network of navigator organizations working closely with MNsure on strategies to reach, enroll and renew consumers.
  - Population: support organizations that have identified populations that face barriers to enrolling in coverage and/or high levels of uninsurance and can demonstrate an ability to effectively reach, enroll and help renew coverage for the population.
  - Capacity-building: invest in developing the capacity of new or existing navigator organizations with the potential to serve geographic areas or populations where there is a demonstrated need for more navigator assistance.
Timeline & Resources

Timeline:
- January 22 – Letter of Intent (LOI) process opens
- January 29 – LOI informational webinar
- February 4 – Deadline for questions regarding LOI
- February 7 – Responses to all questions regarding LOI posted
- **February 13 – LOI are due by 1:00 p.m. Central time**
- March 2 – Request for Proposals (RFP) process opens

Resources on [Assister Funding Opportunities](#) webpage
- Letter of intent webinar slides
- Letter of Intent applicant questions and answers
Special enrollment periods

- Now that the open enrollment is over, a special enrollment period (SEP) is required to enroll in or change a QHP
- An individual must either experience a qualifying event or be a member of federally-recognized tribe in order to qualify
- The steps for enrolling are different depending on whether the consumer is new to MNsure or is a returning consumer. Be sure to review the process on Assister Central: Helping Consumers: Special Enrollment Period
- Note: There is a known issue that prevents some consumers from attesting to their SEP event and we are unable to complete their enrollment. Please call the ARC to report the issue as we may be able to troubleshoot this live for you. Once we attempt to fix the issue, we will provide next steps on what will be needed to open up the ability for you to assist your client with a QHP enrollment.
Tax time and 1095-As

- MNsure has mailed 1095-A forms to all consumers who enrolled in a qualified health plan through MNsure during 2019.
- Consumers can also view the form in their METS account.

**Note:** The 1095-A form is available in the consumer’s “Notifications” section in their METS account.

The 1095-A form does **not** appear in the “My Inbox” section of the enrollment dashboard, so assisters cannot see it using the assister portal.
Public charge rule

- Last fall, the U.S. Department of Homeland Security finalized a “public charge” rule that has the potential to cause fear and confusion among immigrant communities who may wish to access public assistance.

- The rule was temporarily stopped by a court challenge, but will now be implemented beginning February 24, 2020. The rule will be applied to benefits received AFTER February 24, 2020.

- The public charge rule does NOT change who is or is not eligible for health care benefits. The rule cannot be considered in a health care or other public assistance eligibility determination.
Public charge rule: Resources

- Assisters should never give immigration advice or guidance. Inform people who ask about the public charge rule to contact a Legal Aid office at 1-800-292-4150 from 8:30 a.m. to 4:30 p.m., Monday - Friday (www.lawhelpmn.org) or a private immigration attorney.

- Minnesota state agencies collaborated to develop a fact sheet (DHS-7962) on the public charge rule. (Note: The fact sheet will be updated soon to reflect the new implementation date.) Search for 7962 on DHS’s edocs library to find versions in English, Hmong, Somali, Spanish and Karen.

- The U.S. Citizenship and Immigration Services (USCIS) has said additional information on their website (www.uscis.gov) this week.
Thank you!

Use #6 to unmute your line and ask a question. Remember to state your name and organization. Use *6 to remute your line when you are done.

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.