Broker Statewide Webinar

The webinar will begin at 12:00.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central.

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!

February 13, 2020
Our annual survey is a very important opportunity for MNsure to get feedback from the entire assister community.

A link to the survey was emailed to all currently certified brokers on 2/5 and 2/12 who were also certified during open enrollment.

Thank you to the hundreds of assisters who have already completed the survey!

If you haven’t seen the email with the survey link, be sure to check your spam/junk mail folder.
Special enrollment periods

- Now that the open enrollment is over, a special enrollment period (SEP) is required to enroll in or change a QHP.

- The steps for enrolling are different depending on whether the consumer is new to MNsure or is a returning consumer. Be sure to review the process on Assister Central: Helping Consumers: Special Enrollment Period.

- Some consumers are not able to attest to their SEP event online. Please call the Broker Service Line (BSL) to report the issue as we may be able to troubleshoot this live for you. Once we attempt to fix the issue, we will provide next steps on what will be needed to open up the ability for you to assist your client with a QHP enrollment.

- **Update on manual AORs:** If a consumer cannot associate with you online using the assister portal, the BSL will now generate the manual AOR form at the time you call to enroll your client.
Tax time and 1095-As

- MNsure has mailed 1095-A forms to all consumers who enrolled in a qualified health plan through MNsure during 2019.
- Consumers can also view the form in their METS account.

**Note:** The 1095-A form is available in the consumer’s “Notifications” section in their METS account.

The 1095-A form does **not** appear in the “My Inbox” section of the enrollment dashboard, so assisters cannot see it using the assister portal.
Complete Broker Registration

- All licensed brokers must provide MNsure with complete information, including current information on the status of their insurance license. *MNsure-certified brokers are required to have an active license in order to maintain certification status.*

- Agency administrators should log in to the Broker Agency Management Program (BAMP) and make sure all agents on the roster have all information completed.
  - Log in to BAMP and from the “Agency Home” screen, click on “Staff Roster” or “Change a state member on my roster.”
  - To update the information for any individual agent, click on the “View” link to the left of the name of the agent.
  - Click on all three sections to add information: “Certification Information,” “Public-Facing Information” and “Data Privacy and Security Information”
Public charge rule

- Last fall, the U.S. Department of Homeland Security finalized a “public charge” rule that has the potential to cause fear and confusion among immigrant communities who may wish to access public assistance.

- The rule was temporarily stopped by a court challenge, but will now be implemented beginning February 24, 2020. The rule will be applied to benefits received AFTER February 24, 2020.

- The public charge rule does NOT change who is or is not eligible for health care benefits. The rule cannot be considered in a health care or other public assistance eligibility determination.

- Advanced premium tax credits and premium tax credits through MNsure are not considered under the rule.
Public charge rule: Resources

- **Assisters should never give immigration advice or guidance.** Inform people who ask about the public charge rule to contact a Legal Aid office at 1-800-292-4150 from 8:30 a.m. to 4:30 p.m., Monday - Friday ([www.lawhelpmn.org](http://www.lawhelpmn.org)) or a private immigration attorney.

- Minnesota state agencies collaborated to develop a fact sheet (DHS-7962) on the public charge rule. (Note: The fact sheet will be updated soon to reflect the new implementation date.) Search for 7962 on DHS’s [edocs](https://dhs.edocs.mn.gov) library to find versions in English, Hmong, Somali, Spanish and Karen.

Thank you!

Use #6 to unmute your line and ask a question. Remember to state your name and organization. Use *6 to remute your line when you are done.

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.