

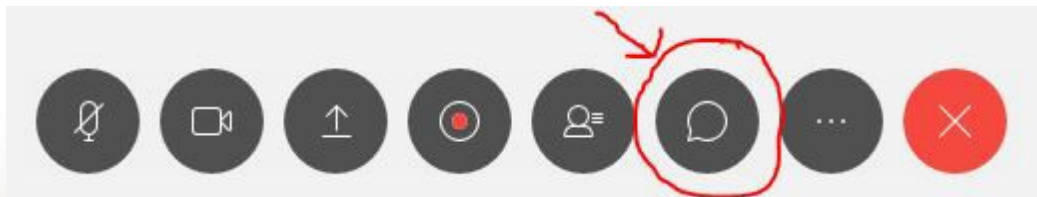


# Navigator/CAC Statewide Webinar

June 3, 2020, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

**During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!**





# DHS Updates



# Change to July Statewide Webinar

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- Due to the holiday, the July Navigator/CAC Statewide Webinar will be moved to Wednesday, July 8 at 12:30 p.m.
- When joining the webinar in July, please be sure to use the link and access information posted on Navigator One Stop under “Performance Support.”



# UPDATE: Reporting Income

*Federal Pandemic Unemployment  
Compensation*



# Federal Pandemic Unemployment Compensation (FPUC)

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- This is a temporary \$600 supplement to unemployment insurance (UI) benefits.
- FPUC payments do not count as income for Medical Assistance (MA) applicants or enrollees. Regular UI benefits continue to count as income for MA.
  - FPUC payments and regular UI payments retained after the month of receipt count as an asset for MA applicants and enrollees with an asset limit.
- FPUC payments and regular UI benefits count in a person's projected annual income (PAI) for MinnesotaCare applicants and enrollees.

# Federal Pandemic Unemployment Compensation (FPUC)

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- FPUC payments and regular UI benefits count in a person's projected annual income (PAI) for qualified health plan applicants and enrollees.
- FPUC payments reported to MNsure:
  - QHP-only household: MNsure will process and apply the income change to the application.
  - Mixed-household: MNsure will not update the application, but will refer the consumer to DHS to discuss MA/MinnesotaCare eligibility. The consumer can choose to reduce any APTC benefit to lower the chance of owing money when they file their 2020 federal taxes.

# Instructions Added to Online Application

- As of 5/23, the online application includes instructions for how to report this benefit. Updates have been made to three screens.
- 'Income information from Electronic Sources' screen:

Income information from Electronic Sources

Application Filing Date

Getting Started

Applicant Details

Household Information

Household Income

Additional Household Information

Summary

Signature

Robert

Please review the information below to ensure that it is correct. If you would like to modify the information or you are seasonally employed, please remove it first and then answer Yes to having other income.

If your unemployment income appears below, please remove it and then answer Yes to having other income. Your additional \$600/week Federal Pandemic Unemployment Compensation (FPUC) benefit should not be included on this page. You will include it on the "Annual Income" page that you will come to later in the "Household Income" section of the application.

Income Information Retrieved for Robert

Name	Income Type	Amount	Frequency	Employer	Action
Robert Covido	Wages before taxes	2,000.00	Monthly	CBS	Remove
Robert Covido	Unemployment	200.00	Weekly	N/A	Remove

Save & Exit

Back

Next

# Instructions Added to Online Application

- 'Enter Income Details' screen:

**Enter Income Details**

Additional Household Information

Summary

Signature

If Robert is seasonally employed, report the amount of unemployment you expect Robert will receive in the next 12 months. Be sure to select "Yes" on the last question and you will be able to enter a wage record for the amount of wages you expect Robert will receive in the next 12 months.

Do not include your additional \$600/week Federal Pandemic Unemployment Compensation (FPUC) benefit in the amount of unemployment benefits you enter in the "Amount" section of this page. You will include it on the "Annual Income" page that you will come to later in the "Household Income" section of the application.

\* Indicates a required item

Income Type \* Unemployment

Is Robert seasonally employed? \* No

Amount \* 200

Frequency \* Weekly

Does Robert have any more income? \* No

Save & Exit Back Next



# Instructions Added to Online Application

- 'Annual Income' screen:

**Annual Income**

Annual Income  
Please review the annual income calculation for Robert.

Robert

We have calculated what we expect Robert's annual income will be for 2020 based on the information you have provided. If you think that the annual income for Robert will be different, you can provide us with a different amount.

If you received unemployment income that included the additional \$600/week Federal Pandemic Unemployment Compensation (FPUC) benefit, the additional FPUC benefit must be added to your projected annual income for 2020 displayed below. Choose "No" for the question "Is this what you expect Robert's annual income to be?" Update your projected annual income to include all of your unemployment income, in addition to any other income you will receive in 2020.

Based on the information you have provided, the projected annual income for Robert is \$34,400.00

Is this what you expect Robert's annual income to be?

Save & Exit Back Next



# Recertification for Open Enrollment (OE) 2021



# OE 2021 Recertification Process

- All navigators and CACs must complete recertification prior to the start of next open enrollment (OE).
- Training requirements for OE 2021 (approximately 1 hour):
  - MNsure Data Security and Privacy
  - MNsure Accessibility Compliance and Ethics
  - Achieve a score of at least 80% on the knowledge assessment
- Recertification training will be available starting in early August. MNsure will announce when training is available and will email each certified assister instructions.
- Agency Administrators will be able to confirm recertification completion through the Agency Management System (AMP).



# New Opportunity for Navigators: Minnesota Insulin Safety Net Program



# Minnesota Insulin Safety Net Program



- The “Alex Smith Insulin Affordability Act” helps Minnesotans access affordable insulin.
- The statute creates a role for MNsure-certified **navigators** to help individuals apply for the continuing need program providing up to 12 months of insulin.
- Navigators who assist an individual with applying for may be eligible for a insulin assistance payment.
- In order to participate, navigator agencies must amend their current contract to add these new duties.

# Minnesota Insulin Safety Net Program

- If your agency wants to participate:
  - Send an email to [navigators@mnsure.org](mailto:navigators@mnsure.org) to request a contract amendment (include your full agency name, signature authority name and signature authority email).
  - The contract amendment will be sent through DocuSign.
  - Once an amendment is in place, certified staff will be given access to the required 1 hour online training (available sometime the week of June 8).
- More details on new “[Insulin Assistance Program](#)” section on Navigator One Stop.

## Thank You for Attending!

*To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.*

