Navigator/CAC Statewide Webinar

June 3, 2020, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central.

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!
DHS Updates
Change to July Statewide Webinar

- Due to the holiday, the July Navigator/CAC Statewide Webinar will be moved to Wednesday, July 8 at 12:30 p.m.

- When joining the webinar in July, please be sure to use the link and access information posted on Navigator One Stop under “Performance Support.”
UPDATE:
Reporting Income

Federal Pandemic Unemployment Compensation
Federal Pandemic Unemployment Compensation (FPUC)

- This is a temporary $600 supplement to unemployment insurance (UI) benefits.

- FPUC payments do not count as income for Medical Assistance (MA) applicants or enrollees. Regular UI benefits continue to count as income for MA.
  - FPUC payments and regular UI payments retained after the month of receipt count as an asset for MA applicants and enrollees with an asset limit.

- FPUC payments and regular UI benefits count in a person’s projected annual income (PAI) for MinnesotaCare applicants and enrollees.
Federal Pandemic Unemployment Compensation (FPUC)

- FPUC payments and regular UI benefits count in a person’s projected annual income (PAI) for qualified health plan applicants and enrollees.

- FPUC payments reported to MNsure:
  - QHP-only household: MNsure will process and apply the income change to the application.
  - Mixed-household: MNsure will not update the application, but will refer the consumer to DHS to discuss MA/MinnesotaCare eligibility. The consumer can choose to reduce any APTC benefit to lower the chance of owing money when they file their 2020 federal taxes.
Instructions Added to Online Application

- As of 5/23, the online application includes instructions for how to report this benefit. Updates have been made to three screens.
- ‘Income information from Electronic Sources’ screen:

![Image of Income information from Electronic Sources screen]

- Please review the information below to ensure that it is correct. If you would like to modify the information or you are seasonally employed, please remove it first and then answer Yes to having other income.
- If your unemployment income appears below, please remove it and then answer Yes to having other income. Your additional $600/week Federal Pandemic Unemployment Compensation (FPUC) benefit should not be included on this page. You will include it on the “Annual Income” page that you will come to later in the “Household Income” section of the application.

<table>
<thead>
<tr>
<th>Income Information Retrieved for Robert</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
</tr>
<tr>
<td>Robert Covid</td>
</tr>
<tr>
<td>Robert Covid</td>
</tr>
</tbody>
</table>
Instructions Added to Online Application

- ‘Enter Income Details’ screen:

  Do not include your additional $600/week Federal Pandemic Unemployment Compensation (FPUC) benefit in the amount of unemployment benefits you enter in the “Amount” section of this page. You will include it on the “Annual Income” page that you will come to later in the “Household Income” section of the application.

  Income Type: Unemployment

  Is Robert seasonally employed? No

  Amount: 200

  Frequency: Weekly

  Does Robert have any more income? No
Instructions Added to Online Application

- ‘Annual Income’ screen:
Recertification for Open Enrollment (OE) 2021
OE 2021 Recertification Process

- All navigators and CACs must complete recertification prior to the start of next open enrollment (OE).

- Training requirements for OE 2021 (approximately 1 hour):
  - MNsure Data Security and Privacy
  - MNsure Accessibility Compliance and Ethics
  - Achieve a score of at least 80% on the knowledge assessment

- Recertification training will be available starting in early August. MNsure will announce when training is available and will email each certified assister instructions.

- Agency Administrators will be able to confirm recertification completion through the Agency Management System (AMP).
New Opportunity for Navigators: Minnesota Insulin Safety Net Program
Minnesota Insulin Safety Net Program

- The “Alex Smith Insulin Affordability Act” helps Minnesotans access affordable insulin.

- The statute creates a role for MNsure-certified **navigators** to help individuals apply for the continuing need program providing up to 12 months of insulin.

- Navigators who assist an individual with applying for may be eligible for a insulin assistance payment.

- In order to participate, navigator agencies must amend their current contract to add these new duties.
If your agency wants to participate:

- Send an email to navigators@mnsure.org to request a contract amendment (include your full agency name, signature authority name and signature authority email).
- The contract amendment will be sent through DocuSign.
- Once an amendment is in place, certified staff will be given access to the required 1 hour online training (available sometime the week of June 8).
- More details on new “Insulin Assistance Program” section on Navigator One Stop.
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.