Broker Statewide Webinar

November 12, 2020, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!
Open Enrollment Updates

- Open enrollment began at 8 a.m. on Sunday and has been running very smoothly!
- Initial OE numbers will be released at MNsure’s board meeting on November 18
- Paper/manual AORs that were passively renewed for 2021 will be included on your December AOR Monthly Recon report which will be emailed in early December.
- Share your enrollment events/office hours through MNsure’s event calendar: Assister Central: Shared Resources: Outreach Resources: Promote Your Enrollment Events
- Promote open enrollment through social media: Assister Central: Shared Resources: Outreach Resources: Press and Social Media
Reminders

- The Broker Service Line phone line and email is for certified brokers and support staff only! Do not share these with consumers or non-certified staff.

- The online Life Event Change (LEC) tool is for use by assisters only. Submissions by consumers cannot be processed.

- Reminder that when submitting an income change using the online tool that current income sources on the application for a consumer should be addressed. If you are unsure what is currently listed on your client's application, you can email or call the Broker Service Line asking for this information or the client can call the MNsure Contact Center to gather this information as well.
Open Enrollment Training

- YouTube trainings available on Broker One Stop: Meetings and Webinars:
  - 2021 Open Enrollment Overview
  - Assister Tools and Resources
  - 2021 Health Insurance Landscape
  - Helping Renewing QHP Consumers
  - Enrolling New QHP Consumers
  - Life Event Reporting for Assisters
MNsure Insurance Company Webinars

- PowerPoint presentations and YouTube recordings of the webinars are available on [Broker One Stop: Meetings and Webinars](#):

Insurance Company Webinars

- **Medica**: Presentation (PDF) / YouTube link
- **Quartz**: Presentation (PDF) / YouTube link
- **Delta Dental of Minnesota**: Presentation (PDF) / YouTube link
- **Dentegra**: Presentation (PDF)
- **UCare**: Presentation (PDF) / YouTube link
- **Blue Cross and Blue Shield of Minnesota**: Presentation YouTube link / Presentation (PDF)
- **HealthPartners**: Presentation YouTube link / Presentation (PDF)
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.