Navigator/CAC Statewide Webinar

November 4, 2020, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central.

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!
MNsure Updates
Open Enrollment Updates

- Open enrollment began at 8 a.m. on Sunday and has been running very smoothly!
- Initial OE numbers will likely be released in the next week
- Remember:
  - ARC phone lines and emails are for certified assister only! Do not share these with consumers or non-certified staff.
  - The online Life Event Change (LEC) tool is for use by assisters only. Submissions by consumers cannot be processed.
Open Enrollment Training

- YouTube trainings available on Navigator One Stop: Performance Support
  - 2021 Open Enrollment Overview
  - Assister Tools and Resources
  - 2021 Health Insurance Landscape
  - Helping Renewing QHP Consumers
  - Enrolling New QHP Consumers
  - Life Event Reporting for Assisters
MNsure Insurance Company Webinars

- PowerPoint presentations and YouTube recordings of the webinars are available on Navigator One Stop: Performance Support.

Insurance Company Webinars

- **Medica**: Presentation (PDF) / YouTube link
- **Quartz**: Presentation (PDF) / YouTube link
- **Delta Dental of Minnesota**: Presentation (PDF) / YouTube link
- **Dentegra**: Presentation (PDF)
- **UCare**: Presentation (PDF) / YouTube link
- **Blue Cross and Blue Shield of Minnesota**: Presentation / YouTube link
- **HealthPartners**: Presentation / YouTube link / Presentation (PDF)
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.