



Broker Statewide Webinar

August 12, 2021, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!





MNsure Updates



MNsure Dashboard

METS Activity, November 1, 2020 – July 18, 2021	
Total	278,469
Medical Assistance Applicants	112,776
MinnesotaCare Applicants	23,248
Qualified Health Plan Sign-ups	142,445
QHP New Consumers	43,389
Qualified Dental Plan Sign-ups	27,817

Financial Assistance – Plan Year 2021 as of July 18, 2021	
Households with Advanced Premium Tax Credit	58.9%
Households with Cost-Sharing Reductions	11.7%
Average Monthly APTC by Household	\$507.15
Cumulative APTC through June 2021	\$99,557,471.53

American Rescue Plan Act (ARPA) Implementation Update

- Phased approach to implementing provisions of the ARPA is complete
 - April 30: Increased APTC for consumers up to 400%
 - June 8: Removed the 400% FPL cap for APTC
 - June 30: Enabled additional benefits for recipients of unemployment insurance (UI)
- \$73 million in additional annual premium savings will be available to enrolled Minnesotans
- Almost \$10 million will be available to those previously ineligible
- Several thousand enrolled members are newly eligible for the UI benefit and lower (or \$0) monthly premiums

Federal Tax Information Authorization



- MNsure requires authorization from a consumer to access their federal tax information. Consumers can authorize MNsure's access for a maximum of 5 years.
- If the authorization has expired, we cannot update their eligibility for financial help during the renewal process and they will lose any eligibility for advance premium tax credits (APTC) and cost-sharing reductions (CSR) for 2022.
- MNsure has mailed notices to over 7,000 households whose authorization is expiring. Consumers can update their authorization online or by returning a paper form.

Open Enrollment Preparations

- MNsure will offer four opportunities for pre-open enrollment online training. We encourage you to get one of these on your calendar now!
 - Thursday, September 16, 2:00 – 3:30 p.m.
 - Tuesday, September 21, 9:30 – 11:00 a.m.
 - Wednesday, September 22, 12:30 – 2:00 p.m.
 - Wednesday, September 29, 9:00 – 10:30 a.m.
- Preliminary 2022 rate announcement shows all carriers continuing to offer plans through MNsure for next year. We are working to schedule carrier webinars for late September – early October.



Recertification for Open Enrollment (OE) 2022



OE 2022 Recertification Requirements

- ALL brokers and support staff must complete recertification prior to the start of open enrollment (OE).
- Recertification training requirements for brokers for OE 2022 (approximately 1 hour):
 - MNsure Data Security and Privacy
 - MNsure Accessibility, Compliance and Ethics
 - Achieve a score of at least 80% on the knowledge assessment
- **NEW: Recertification (and certification) training requirements for support staff for OE 2022:**
 - MNsure Assister Data Security, Accessibility, Compliance and Ethics
 - MNsure Assister Core Curriculum
 - MNsure Assister Role-Based Training

OE 2022 Recertification Requirements

- Broker Recertification

learning path

- + [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- + [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- + [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- Support Staff Recertification

learning path

- + [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- + [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- + [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

OE 2022 Recertification Process

- Recertification training is available NOW and must be completed by October 14, 2021.
- MNsure emailed all brokers and support staff instructions for completing recertification on Monday, August 2, including a reminder of their Unique Key for logging into the Learning Center
- The course content has not changed for 2022, so CE credit will only be available for newly certifying brokers (not for recertifying brokers)

Confirming Recertification Completion

- MNsure updates training records in the Broker Agency Management Program (BAMP) **twice per week**. Please be aware that it may take three to four business days before we have recorded completion of a course.
- Once we have recorded completion:
 - Individuals will receive an email confirmation of their recertification.
 - Agency administrators can confirm staff recertification completion online through BAMP
- Please wait at least **one full week** before contacting the Broker Service Line with any questions about recertification completion. All requests must be submitted **via email** to brokers@mnsure.org.

Update Roster Information in BAMP

- Reminder: Ensure a smooth recertification process this year by checking to make sure information in BAMP (Broker Agency Management Program) is accurate and up-to-date:
 - Agency roster: Change the status of brokers or support staff who are no longer active to “inactive” so they do not receive recertification communications
 - Individual staff: Contact information, **especially email address**, must be correct
 - Directory information: Confirm that information visible to the public through the assister directory is current
- Information on how to update agency information can be found in the [Registration Section](#) of Broker One Stop

OE 2022 Recertification Process

- Recertification training requirements must be completed by **Thursday, October 14, 2021** or your certified status will lapse:
 - You will no longer be authorized to assist consumers with the application and enrollment process
 - You will no longer have access to Broker Line services
 - Your access to the assister portal will be suspended (if applicable)
 - Brokers will be removed from the online Assister Directory
- Suspended brokers will be able to reactivate their certification after the date of their suspension by completing all outstanding recertification requirements.

Resources

- Please visit [Assister Central](#) to find the resources related to this presentation.
 - Updated information about current certification and recertification processed can be found in the “[Certification and Recertification](#)” section of [Broker One Stop](#).
 - The [Certification](#) and [Recertification](#) policies and procedures can also be found on [Broker One Stop](#)

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

