Navigator/CAC Statewide Webinar

December 1, 2021, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central.

Closed captioning is available by selecting the “Multimedia Viewer”.

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!
MNsure Updates
Open Enrollment Deadlines

- Open enrollment ends on January 15, 2022:
  - Consumers must apply/enroll by **December 15** for January 1 coverage
  - Consumers enrolling from December 16 to January 15 will have a February 1 start date
- Some consumers may still qualify for January 1 coverage AFTER December 15:
  - Those eligible for Medical Assistance or MinnesotaCare
  - Those who qualify for certain special enrolment periods
Open Enrollment Hours

- Saturday hours start this month!
  - December 4, 11, 18 and January 8: MNsure Contact Center and ARC are open from 9 a.m. to 1 p.m.

- Extended hours for December 15 deadline:
  - Monday, December 13: 8 a.m. – 6 p.m.
  - Tuesday, December 14: 8 a.m. – 8 p.m.
  - Wednesday, December 15: 8 a.m. – 10 p.m.

- Closed on the following holidays:
  - December 24, December 25, December 31, January 1
Other Updates

- Remember: Starting December 1, only 2022 project annual income (PAI) should be reported. It is no longer necessary to include the 2021 PAI.

- As of today, MNsure has processed all life events reported before November 12.

- A HealthPartners plan was initially listed as being available in the wrong service area. The issue has been corrected and impacted consumers are being notified:
  - A very small number of households outside the service area had enrolled for 2022 and have been notified by HealthPartners that they need to select a new plan.
  - This was the benchmark plan for that region. Changing the benchmark plan results in an increase in 2022 APTCs for some households in Benton, Stearns, Wright, Sherburne and Carver counties. APTCs are being redetermined and will be reflected in affected consumer’s accounts soon.
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.