



Navigator/CAC Statewide Webinar

March 3, 2021, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available by selecting the “Multimedia Viewer”

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!





Updates from DHS





MNsure Updates



Assister 2021 OE Experience Survey

- Our annual survey is a **very important** opportunity for MNsure to get feedback from the entire assister community
- This year we are anxious to understand the impact of the pandemic and what the new “normal” may be in the assister community
- A link to survey was emailed to all currently certified navigators and CACs who were also certified during open enrollment. The survey has also been sent to agency administrators.
- If you haven't seen it, check your spam/junk folder. The email will come from navigators@mnsure.org via research.net
- Deadline is Wednesday, March 10

COVID Special Enrollment Period

- Reminder: currently a SEP for uninsured Minnesotans, or those currently enrolled outside of MNsure.
- No re-shopping for those currently enrolled through MNsure.
- The SEP ends Monday, May 17. (Note the slightly different dates from the federal SEP.)
- Coverage will begin on the first day of the month following sign-up date. Sign-ups in March will have an April 1 start date, sign-ups in April will have a May 1 start date, and those who sign up by May 17 will have a June 1 coverage start date.
- Consumers can utilize a qualifying life event to enroll using a different SEP.

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

