



Broker Statewide Webinar

October 14, 2021, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!



OE 2022 Recertification Requirements

- **TODAY is the deadline for recertification!**
- **Recertification training requirements for brokers for OE 2022 (approximately 1 hour):**
 - MNsure Assister Data Security, Accessibility, Compliance and Ethics
 - MNsure Data Security and Privacy
 - MNsure Accessibility, Compliance and Ethics
 - Achieve a score of at least 80% on the knowledge assessment
- **NEW: Recertification (and certification) training requirements for support staff for OE 2022:**
 - MNsure Assister Data Security, Accessibility, Compliance and Ethics
 - MNsure Assister Core Curriculum
 - MNsure Assister Role-Based Training

OE 2022 Recertification Requirements

- Broker Recertification

learning path

- [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- Support Staff Recertification

learning path

- [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

OE 2022 Recertification Process

- If you do not complete recertification today:
 - You will no longer be authorized to assist consumers with the application and enrollment process
 - You will no longer have access to Broker Line services
 - Your access to the assister portal will be suspended prior to November 1
 - You will be removed from the online Assister Directory
- Suspended brokers will be able to reactivate their certification by completing the recertification requirements.
- Please allow for processing time and **do not call or email the Broker Service Line immediately after completing the training.** We will be monitoring training and updating your certification as soon as possible.

Update Roster Information in BAMP

- Make sure information in BAMP (Broker Agency Management Program) is accurate and up-to-date. Your Agency Administrator is the point person for these updates:
 - Agency roster: Change the status of brokers or support staff who are no longer active to “inactive” so they do not receive recertification communications
 - Individual staff: Contact information, **especially email address**, must be correct
 - Directory information: Confirm that information visible to the public through the assister directory is current
 - Broker staff moving to support staff? This must be updated on the agency roster
- Information on how to update agency information can be found in the [Registration Section](#) of Broker One Stop

OE Readiness: Training

- Assister Assembly information available:
 - PowerPoint slides have been posted on Broker One Stop under Stop/Meetings and Webinars
 - Recording on YouTube – see description section to jump to specific parts of the presentation
- Health and dental insurance webinars available:
 - PowerPoint slides have been posted on Broker One Stop under Stop/Meetings and Webinars
 - Recordings of each webinar are available on Broker One Stop for a limited time

OE Readiness: Operations and Outreach

- 2022 Income Guidelines (including in Hmong, Somali and Spanish) are NOW AVAILABLE.
 - Download and print from the website: www.mnsure.org/learn-more/fact-sheets/index.jsp
 - Order larger quantities through link on Assister Central: <https://www.mnsure.org/assister-central/shared-resources/outreach/materials/outreach-orders.jsp>
- MNsure brochures and appointment cards (including in Hmong, Somali and Spanish) are also available. These have not been updated, so any you still have are usable.
- Visit www.mnsure.org/assister-central/shared-resources/outreach for more information on outreach resources available for assisters

Open Enrollment Timeline

- QHP renewal batches completed on September 30
 - Was successful with high rate of renewals
 - We are currently manually working applications that did not renew
 - The consumer may have to send renewal paperwork to the agency listed on their notice
- 2022 enrollment files have been sent to carriers:
 - More than 38,000 AORs were transmitted to carriers with the enrollment files!
 - Manual AORs for 2022 will be sent separately prior to November 1 (approximately 1,800)
- Eligibility notices are now available in a consumer's online account. They are being mailed to consumers this month.
- If a consumer submitted an application after September 17, we will be running "catch-up" batches to calculate 2022 eligibility

New: Provider Directory Search

- 2022 plan information is now loaded in the plan comparison tool
- And the new provider directory search feature is live!

Compare Health Insurance Plans and Prices

In this Section

All labels marked * are required.

- 1 Your cost of health insurance depends on where you live, how many people are in your household, and income.
- 1 Your information will help us find out if you qualify for help paying for health coverage and which plans might be available for you.

Which coverage year?

Select Coverage Year: * 2022 ▾

Where do you live?

Enter ZIP Code: * 55344 Hennepin

Who is in your household and do they need coverage?

Members	Birthdate *	Tobacco Use	Native American	Pregnant?	Needs Coverage
👤 Applicant	11/25/1978	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

[+ Spouse](#) [+ Dependent](#)

Check to see if your household income qualifies you for financial help.

Annual Tax Household Income: \$ [Check for Savings](#)

Enter the approximate annual income for your tax household. This will be used to determine eligibility for potential cost-saving programs. If you are not interested in these programs and want to view plans at full price, click [Browse Plans](#).

[Skip and Sign In](#) [Browse Plans](#)

New: Provider Directory Search

- User can select Doctor or Facility from the drop-down option to search for their preferred provider.

Tell Us about Your Health Care Needs

(Optional) Please answer the questions below: (1/5)

[Skip to View Plans](#)

Search for a **Doctor** that you would like to keep in your plan (Select up to 5)

Search by d

Doctor
 Facility

within 20 miles radius

of

55344

Health plans' lists of providers can change daily. Check with the health insurance company or your provider about whether your doctor and facility are covered by a plan's network.

Important: This information is an estimate of provider networks for doctors and clinics. The provider address displayed may or may not reflect where you receive service or reflect all of the doctor's office locations. If you do not have a doctor, please contact your insurance company to locate in-network providers available in your area. Please check with your insurance company before receiving services for a full understanding of costs and provider networks.

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New: Provider Directory Search

Tell Us about Your Health Care Needs

(Optional) Please answer the questions below: (1/5)

[Skip to View Plans](#)

Search for a **Doctor** that you would like to keep in your plan (Select up to 5)

Search by doctor name

within 20 miles radius

of 55344

- DOCTOR X
Dr. David Rex
Radiology
952-595-1301
11995 Singletree Ln Ste 500
Eden Prairie, MN 55344
- DOCTOR X
Dr. Reba Peoples
Psychiatry & Neurology
612-543-2500
1313 Penn Ave N
Minneapolis, MN 55411

User can select up to 5 providers or facilities at a time.

Health plans' lists of providers can change daily. Check with the health insurance company or your provider about whether your doctor and facility are covered by a plan's network.

Important: This information is an estimate of provider networks for doctors and clinics. The provider address displayed may or may not reflect where you receive service or reflect all of the doctor's office locations. If you do not have a doctor, please contact your insurance company to locate in-network providers available in your area. Please check with your insurance company before receiving services for a full understanding of costs and provider networks.

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New: Provider Directory Search

The screenshot shows a plan tile for 'Twincities Silver Copay' with a 'Higher Expense' header. The plan is labeled 'SILVER EPO' and has a monthly premium of '\$175.32 /month'. Below the premium, it lists 'Primary Care Visits \$30 Copay', 'Generic Drugs \$20', and 'Yearly Deductible \$0750'. A dropdown menu is open, showing 'Out of network' and 'Learn more' options. Below the dropdown, two providers are listed: 'Dr. David Rex' and 'Dr. Reba People...', both with a red circle and slash icon indicating they are out of network. At the bottom of the tile are three buttons: 'COMPARE', 'DETAILS', and 'ADD' with a shopping cart icon.

- Once the providers are selected, they are displayed as either in network or out of network with each plan tile on the plan results page.
- Health insurance companies will update data monthly. We recommend confirming provider is in-network with the carrier.

Open Enrollment Deadlines

- Wednesday, December 15: Last day to select a plan for January 1 coverage
 - Consumers can continue to shop and enroll after December 15, but coverage will begin February 1, 2022.
 - UNLESS they qualify for a special enrollment period (SEP) or are eligible for a public program.
- Friday, December 31: Last day for January 1 coverage for consumers qualifying for a SEP
- Saturday, January 15, 2022: Last day of open enrollment
- After January 15: Only the following are eligible to enroll
 - Consumers who qualify for a SEP
 - Consumers eligible for Medical Assistance or MinnesotaCare
 - American Indians who belong to a federally recognized tribe

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

