



Navigator/CAC Statewide Webinar

September 1, 2021, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available by selecting the "Multimedia Viewer"

During the webinar, please use the "chat" feature in the lower right-hand corner to submit questions!





DHS Updates





MNsure Updates



OE Readiness: Training

- Assister Assemblies: Get one of these on your calendar!
 - Thursday, September 16, 2:00 – 3:30 p.m.
 - Tuesday, September 21, 9:30 – 11:00 a.m.
 - Wednesday, September 22, 12:30 – 2:00 p.m.
 - Wednesday, September 29, 9:00 – 10:30 a.m.
- Health and dental insurance webinars:
 - Delta Dental: September 15, 11:00 a.m. - 12:00 p.m.
 - Quartz: September 20, 10:00 - 11:00 a.m.
 - HealthPartners: September 23, 10:00 - 11:00 a.m.
 - Medica: September 28, 10:00 - 11:00 a.m.
 - UCare: September 30, 2:00 - 3:00 p.m.
 - Dentegra: October 1, 11:00 a.m. - 12:00 p.m.
 - Blue Cross and Blue Shield of MN: October 6, 2:00 - 3:00 p.m.

OE Readiness: Recertification

- ALL navigators and CACs must complete recertification by Thursday, October 14.
- Training requirements for OE 2022 (approximately 1 hour). All THREE components must be completed:
 - MNsure Data Security and Privacy
 - MNsure Accessibility Compliance and Ethics
 - Achieve a score of at least 80% on the knowledge assessment

<p>☐ (01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22</p> <p>The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters</p> <ul style="list-style-type: none"> ↳ MNS22ADP MNSURE ASSISTER DATA PRIVACY AND SECURITY ↳ MNS22ACE MNSURE ASSISTERS ACCESSIBILITY, COMPLIANCE AND ETHICS ↳ MNS22ADPA MNSURE ASSISTER DATA SECURITY, ACCESSIBILITY AND COMPLIANCE ASSESSMENT 21-22 	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>	<p>complete / all current</p> <p>Finished</p> <p>Finished</p> <p>Mastered</p>
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- Recertification confirmation will be emailed within three business days of completing the full coursework.

OE Readiness: Operations and Outreach

- Assister Resource Center is excited to announce four new members will be starting soon and the ARC will be back up to full staffing (nine representatives) for open enrollment!
- Printed outreach materials:
 - Updated Income Guidelines (including versions in Hmong, Somali and Spanish) will be available in late September
 - MNsure brochures and appointment cards (including versions in Hmong, Somali and Spanish) are also available
 - We will temporarily suspend fulfilling outreach material requests as we wait for updated materials, but will relaunch the request tool in mid-September
 - Visit www.mnsure.org/assister-central/shared-resources/outreach for more information on outreach resources available for assisters

OE Readiness: Timeline

- QHP renewal process launches in September:
 - Work with consumers to submit life events immediately!
 - QHP renewal process launches Monday, September 20
 - “Black out” period runs from September 20 to approximately September 30
 - Renewal notices will be generated in early October
- Open enrollment dates:
 - Starts Monday, November 1
 - Ends Wednesday, December 15 (**Ending date may change as we await CMS final rules**)

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

