



# Broker Statewide Webinar

September 9, 2021, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

**During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!**





# MNsure Updates



# OE Readiness: Training

- Assister Assemblies: Get one of these on your calendar!
  - Thursday, September 16, 2:00 – 3:30 p.m.
  - Tuesday, September 21, 9:30 – 11:00 a.m.
  - Wednesday, September 22, 12:30 – 2:00 p.m.
  - Wednesday, September 29, 9:00 – 10:30 a.m.
- Health and dental insurance webinars:
  - Delta Dental: September 15, 11:00 a.m. - 12:00 p.m.
  - Quartz: September 20, 10:00 - 11:00 a.m.
  - HealthPartners: September 23, 10:00 - 11:00 a.m.
  - Medica: September 28, 10:00 - 11:00 a.m.
  - UCare: September 30, 2:00 - 3:00 p.m.
  - Dentegra: October 1, 11:00 a.m. - 12:00 p.m.
  - Blue Cross and Blue Shield of MN: October 6, 2:00 - 3:00 p.m.

# OE 2022 Recertification Requirements

- Broker Recertification Requirements

## learning path

- [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- Support Staff Recertification Requirements

## learning path

- [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

- [\(02\) MNsure Assister Core Curriculum 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

- [\(03\) MNsure Assister Role-Based Training 21-22](#)

Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification

# OE Readiness: Recertification

- ALL brokers and support staff must complete recertification by Thursday, October 14.
- Broker training requirements for OE 2022 (approximately 1 hour). **All THREE components must be completed:**
  - MNsure Data Security and Privacy
  - MNsure Accessibility Compliance and Ethics
  - Achieve a score of at least 80% on the knowledge assessment

☐ [\(01\) MNsure Assister Data Security, Accessibility, Compliance and Ethics 21-22](#)

The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters

• <a href="#">MNS22ADP</a>	MNSURE ASSISTER DATA PRIVACY AND SECURITY	Yes	<a href="#">complete / all current</a>
• <a href="#">MNS22ACE</a>	MNSURE ASSISTERS ACCESSIBILITY, COMPLIANCE AND ETHICS	Yes	<a href="#">Finished</a>
• <a href="#">MNS22ADPA</a>	MNSURE ASSISTER DATA SECURITY, ACCESSIBILITY AND COMPLIANCE ASSESSMENT 21-22	Yes	<a href="#">Finished</a>
			<a href="#">Mastered</a>

- Recertification confirmation will be emailed within three business days of completing the full coursework.

# OE Readiness: Operations and Outreach

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- Printed outreach materials:
  - Updated Income Guidelines (including versions in Hmong, Somali and Spanish) will be available in late September
  - MNsure brochures and appointment cards (including versions in Hmong, Somali and Spanish) are also available
  - We will temporarily suspend fulfilling outreach material requests as we wait for updated materials, but will relaunch the request tool in late September
  - Visit [www.mnsure.org/assister-central/shared-resources/outreach](http://www.mnsure.org/assister-central/shared-resources/outreach) for more information on outreach resources available for assisters

# OE Readiness: Timeline

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- QHP renewal process launches in September:
  - Work with consumers to submit life events immediately!
  - QHP renewal process launches Monday, September 20
  - “Black out” period runs from September 20 to approximately September 30
  - Renewal notices will be generated in early October
- Tentative date for populating plan comparison tool with 2022 plans is Monday, October 11
- Open enrollment dates:
  - Starts Monday, November 1
  - Ends Wednesday, December 15 (\*\*Ending date may change as we await CMS final rules\*\*)

# Thank You for Attending!

*To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.*

