



Broker Statewide Webinar

April 14, 2022, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!



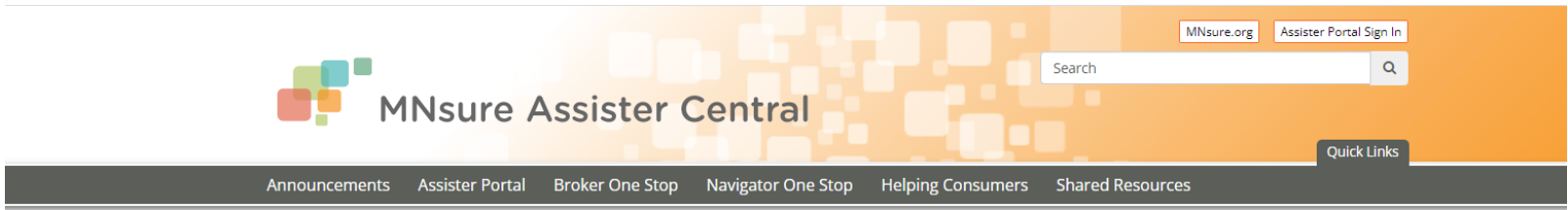
Updates

- Minnesota's reinsurance program has been re-authorized
- Proposed rule to fix the "family glitch" in the ACA.

Projects for OE

- Allowing consumers to make their first payment to a carrier when they enroll
- Enabling functionality for mobile devices
 - Consumer account
 - Assister portal
 - Application for coverage
- Self service renewals for public programs

Assister Central Update/Refresh



MNsure-Certified Assisters

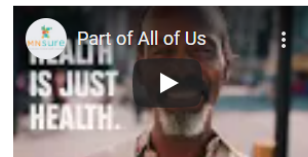
Assister Central is a one-stop shop for MNsure-certified assisters to access resources and to learn the latest news and updates from MNsure.



Tweets by @MNsure



Health is Just Health



[See more videos from our latest ad campaign.](#)

Recent Announcements

Minnesota's Reinsurance Program

April 7, 2022 | Brokers, Navigators and CACs
Governor Tim Walz signed a bill to extend Minnesota's reinsurance program for three more years

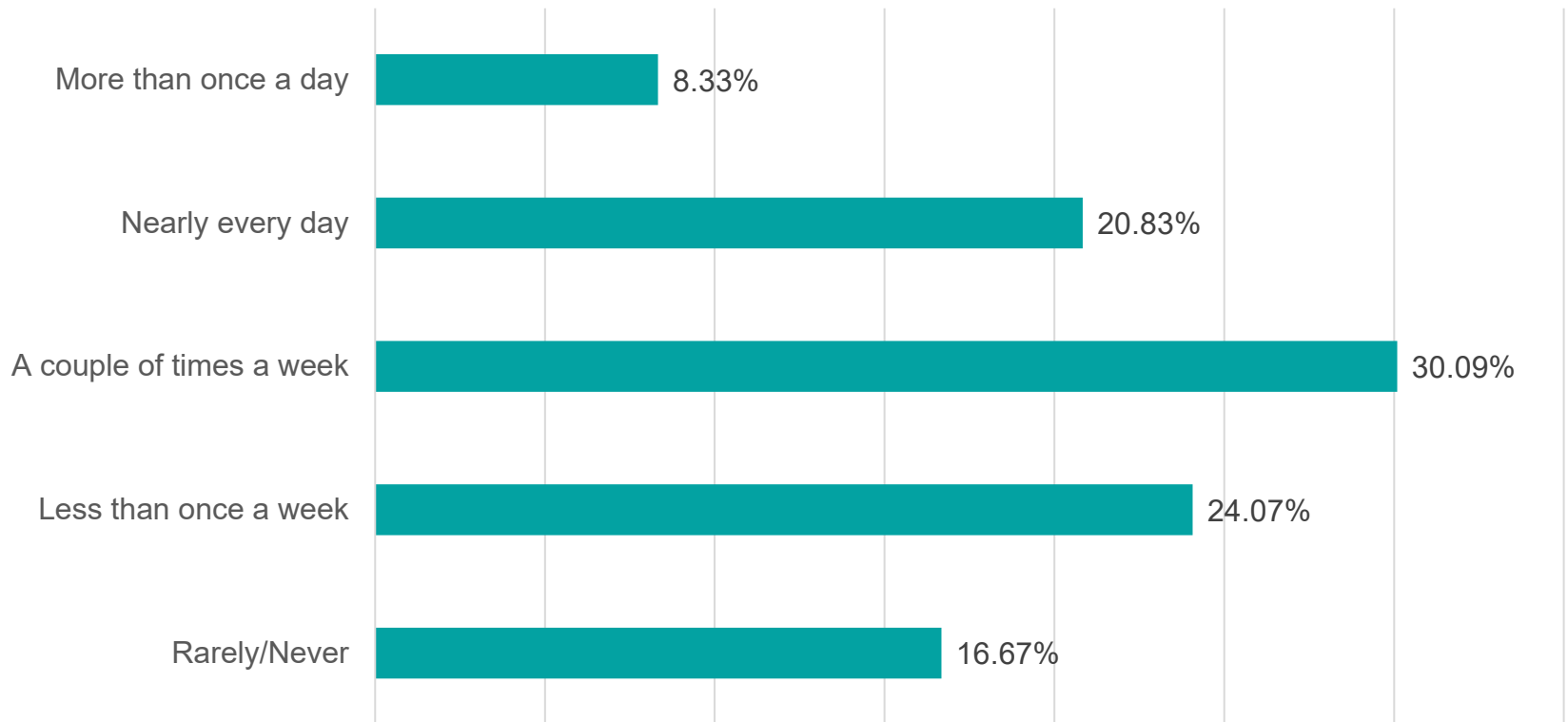
Monthly Webinar Highlights from DHS

April 7, 2022 | Navigators and CACs
Overview of topics presented by DHS this month

[View Recent Announcements](#)

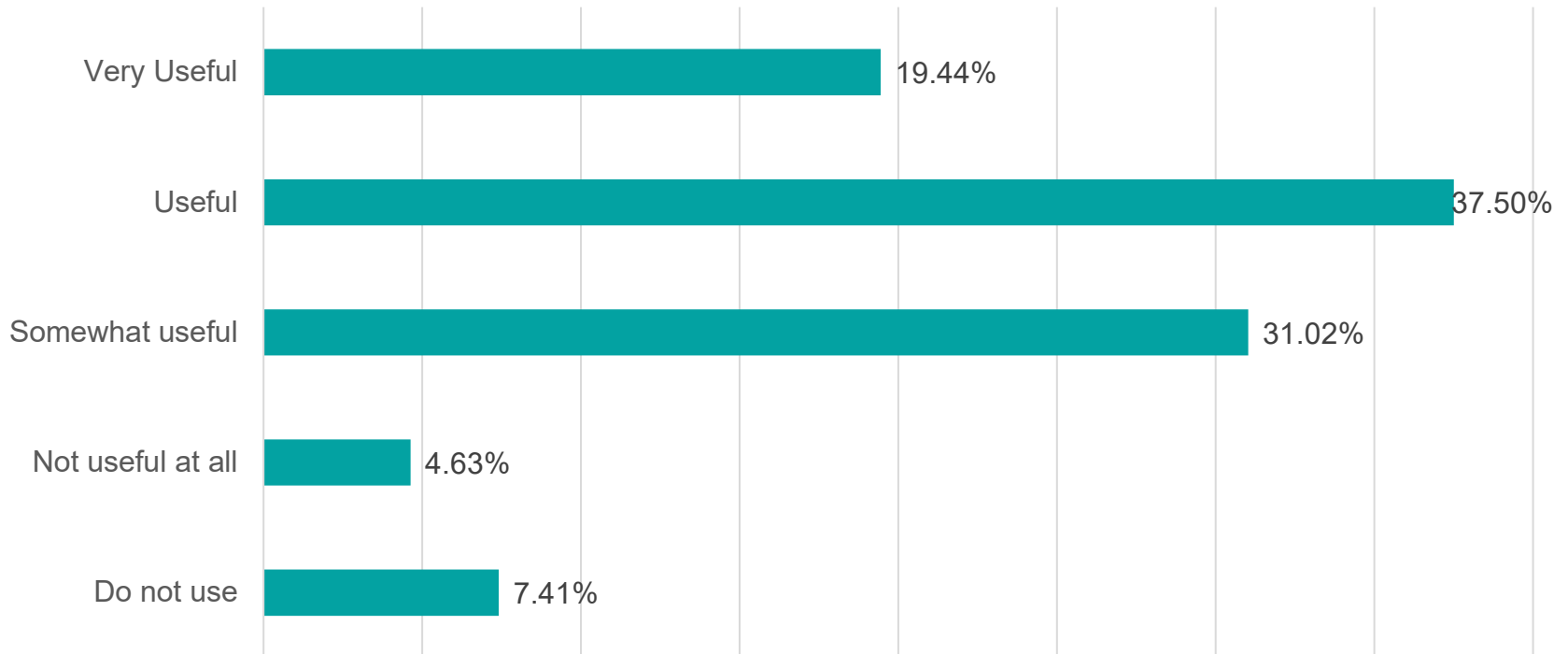
Assister Central Update/Refresh

How often do you use these resources get answers to questions while working with consumers? Assister Central



Assister Central Update/Refresh

How useful do you find the information from the following sources in your work with consumers?
Assister portal



Assister Central Update/Refresh

Are there ways MNsure could make Assister Central more useful? For example, is there any specific information or are there any specific resources that you would like added to AC, or specific sections that you would like to see?

- I think Assister Central has a lot of useful information - it can just be clumsy to click around and try to find what I'm looking for. Things should be clear, so it doesn't take so long to find what is being looked for.
- Sometimes it's hard to what what's available and where to find it.
- I tend to have a hard time finding what I am looking for on AC. When I try to search it never can find what I am looking for. Not easy to navigate.

Assister Central Update/Refresh

- Questions
 - When are you using Assister Central?
 - Before meeting with a consumer
 - During meeting with a consumer
 - Outside of meeting with a consumer
 - What pages/resources on Assister Central have you used the most?
 - What on Assister Central have you wished you could find?
 - Are you using any of the help resources/info available on Assister Central now?

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

