



Broker Statewide Webinar

August 11, 2022, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!



2023 Open Enrollment Landscape

- Key dates for open enrollment:
 - Starts on Tuesday, November 1, 2022 and ends Sunday, January 15, 2023
 - Thursday, December 15, 2022 will be the deadline for coverage effective January 1, 2023
 - Plan selections made between December 16 and January 15 will be for February 1, 2023 coverage
- QHP renewals:
 - Renewal process expected to begin September 19
 - All life events impacting eligibility should be reported as soon as possible

2023 OE Landscape (continued)

- No major changes to the application and enrollment process (implementation of technology enhancements delayed)
- “Family glitch” for both MinnesotaCare and QHP-eligible households is fixed for 2023 coverage – family members of individuals with employer-sponsored insurance may be eligible for advance premium tax credits (APTC)
- Enhanced/expanded APTCs expire December 31, 2022. However, Congress is moving to extend through December 31, 2025.
- Federal public health emergency expires October 13 – Minnesota expects notification mid-August if HHS does not plan to renew it again

Save the Date – Assister Assemblies


- MNsure will offer four opportunities for pre-open enrollment online training. We encourage you to get one of these on your calendar now!
 - Tuesday, September 13, 2:00 – 3:30 p.m.
 - Tuesday, September 20, 9:30 – 11:00 a.m.
 - Friday, September 23, 10:30 a.m. – 12:00 p.m.
 - Thursday, September 29, 1:30 – 3 p.m.
- We will announce dates for webinars with all 2023 health and dental insurance carriers soon!

OE 2022 Recertification Requirements

- Recertification started last week!! Currently certified brokers and support staff received an email last Thursday with their Unique Key and recertification instructions.
- ALL brokers and support staff must complete recertification by Thursday, October 13.
- Recertification training requirements for brokers and support staff for OE 2023 (approximately 1 hour):
 - MNsure Data Security and Privacy
 - MNsure Accessibility, Compliance and Ethics
 - Achieve a score of at least 80% on the knowledge assessment

Courses in MNsure Learning Center

- When you log into the MNsure Learning Center, you will see other courses which may show a status of “not started or expired” or “in progress.”
- The only course required for recertification is MNsure Assisters Data Security, Accessibility, Compliance and Ethics.** The other courses (Core Curriculum and Role-Based Training) are only required for new assisters certifying for the first time.

<u>learning path</u>	<u>required</u>	<u>enrollment status</u> ▲
 (01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 22-23 The courses and associated assessment in this curriculum are MANDATORY for ALL MNsure Assisters	Yes	not started or expired
(02) MNsure Assister Core Curriculum 22-23 Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification	Yes	not started or expired
(03) MNsure Assister Role-Based Training 22-23 Required for NEW assisters who are certifying, NOT REQUIRED for annual Recertification	Yes	not started or expired

Confirming Recertification Completion

- MNsure updates training records in the Broker Agency Management Program (BAMP) twice per week. Please be aware that it may take three to four business days before we have recorded completion of a course.
- Once we have recorded completion:
 - Individuals will receive an email confirmation of their recertification.
 - Agency administrators can confirm staff recertification completion online through the Broker Agency Management Program (BAMP).
 - NEW: Use the “My Certification Lookup” tool to check your certification status.

My Certification Lookup

- My Certification Lookup is on the [Recertification](#) page on Broker One Stop

Recertification

Recertification requirements for brokers and support staff who were certified for the 2021 and/or 2022 open enrollment period.

[My Certification Lookup](#)

- Select role as “Broker” and enter your NPN

My Certification Lookup

Use this tool to check your certification status. You completed certification requirements for each period that displays in the search results.

MNSure Role

Broker

NPN

Search

My Certification Lookup (continued)

- If you have completed recertification for 2023, you will see the date your 2023 recertification was completed

Broker/Support Staff Certification Status Certified
2022 Certified 11/01/2021
2023 Certified 11/02/2022

- If you have **not** completed recertification for 2023, you will see a date for your 2022 certification, but not for 2023

Broker/Support Staff Certification Status Certified
2022 Certified 11/01/2021

- Please wait at least one full week before contacting the Broker Service Line with any questions about recertification completion. All requests must be submitted via email to brokers@mnsure.org.

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

