Navigator/CAC Statewide Webinar

January 5, 2022, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!
Open enrollment ends January 15

- Open enrollment ends on Saturday, January 15
- As of December 15, 125,507 Minnesotans had signed up for 2022 QHP coverage! And 58% of MNsure enrollees are eligible for tax credits.
- Extended hours in last days of open enrollment:
  - Saturday, January 8, 9 a.m. – 1 p.m.
  - Friday, January 14, 8 a.m. – 6 p.m.
  - Saturday, January 15, 9 a.m. – 9 p.m.
  - MNsure is closed on Monday, January 17, for the Martin Luther King, Jr holiday.
Tax time and 1095-As

- MNsure will be mailing 1095-A forms in January to consumers who enrolled in a qualified health plan through MNsure for any part of 2021.
  - In addition to the notifications section in their METS account, the 1095-A will also be available in the “My Inbox” section of a consumer’s enrollment dashboard. Assisters should not view or print a consumer’s 1095-A form.
  - The second lowest cost silver plan will be populated on the form, so enrollees do not need to look up this data.
  - The form will not include a cover letter. Some instructions are printed on the form itself and MNsure will send out a general email when we begin to issue forms.

- Assisters will see a guide posted on Assister Central later this month with information on how to help consumers with questions on their 1095-A form.

- Reminder: MNsure and certified assisters are prohibited from providing tax advice.
Special enrollment periods

- Once open enrollment ends on January 15, a special enrollment period (SEP) is required to enroll in or change a qualified health plan (QHP).

- An individual must either experience a qualifying event or be a member of federally-recognized tribe in order to qualify.

- The steps for enrolling are different depending on whether the consumer is new to MNsure or is a returning consumer. Be sure to review the process on Assister Central: Helping Consumers: Special Enrollment Period.
Consumers enrolled in coverage

- For consumers enrolled in a 2022 plan through MNsure:
  - Remember that an enrolled consumer can adjust their APTC at any time during the year by logging in to their enrollment dashboard.
  - Enrolled households who want to cancel their plan can do so by logging in to their enrollment dashboard. Consumers should always cancel a plan, rather than just stop paying premiums.
  - If only part of the household needs to cancel their plan, you will need to call with your consumer present to get the plan cancelled for that consumer.
  - If a consumer reports a change that makes the public program eligible, MNsure will automatically cancel their private plan.
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.