



Broker Statewide Webinar

March 10, 2022, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!



Special enrollment periods

- A consumer must experience a qualifying life event to be eligible to enroll in a qualified health plan.
 - Consumers eligible for a public program can enroll at any time.
 - American Indians enrolled in a federally recognized tribe can enroll or change their enrollment monthly.
- Remind consumers to report all changes to their application as it could change the consumer's eligibility for financial assistance.
- To determine whether a consumer's situation qualifies for a SEP, a full application must be completed, or a change reported and processed.
- New for 2022: Unless an earlier coverage effective date is allowed, the effective date for coverage for SEPs is the first day of the month following the date when a consumer selects their plan. (The "15/16 rule" will no longer be used.)

SEP Resources

- Assister Central has resources available under Helping Consumers: Special Enrollment Period (SEP)

The screenshot shows the MNSure Assister Central website. The header includes the MNSure logo, the text "MNSure Assister Central", a search bar, and a "Quick Links" button. The navigation menu contains: Announcements, Assister Portal, Broker One Stop, Navigator One Stop, Helping Consumers, and Shared Resources. The breadcrumb trail is: Home > Helping Consumers > Special Enrollment Period (SEP). The main content area is titled "Special Enrollment Period (SEP)" and includes the following sections:

- Helping Consumers** (left sidebar menu):
 - Getting Started
 - Screening Consumers
 - Creating Accounts
 - Apply for Coverage
 - Shop and Enroll
 - Renewals
 - Report Application Changes
 - ▶ Special Enrollment Period (SEP)
 - Special Populations
 - Tax Information
 - Verifications
- Special Enrollment Period (SEP)** (main heading)
- Assister resources to help consumers apply for SEP.
- SEP for New Consumers** (sub-heading)
 - MNSure.org has [examples of qualifying life events](#) that allow new consumers to enroll outside of open enrollment and instructions for consumers on how to [apply for a special enrollment period](#).
 - 1. A new consumer will need to create an account/complete an application to determine if they qualify for a qualified health plan (QHP) with or without financial assistance **AND** if they qualify to shop and enrollment in health care plans through MNSure outside of the open enrollment period.
 - 2. If a consumer receives eligibility for a QHP, select the Enroll in Plans button from the eligibility results screen to launch the shopping and enrollment platform.
 - 3. Select the Confirm Event button on the consumer's dashboard in the shopping and enrollment platform.
 - 4. Select the qualifying life event and enter the date the qualifying life event occurred.
 - 5. If the event can be confirmed, instructions will be provided from the shopping and enrollment platform to submit SEP verification documentation either by mail or the upload tool. Additional information about [verifications](#).
- Resource Links** (right sidebar box):
 - [How to Apply for SEP](#)
 - [Loss of Coverage SEP Flyers](#)
 - [Qualifying life events \(including deadlines\)](#)
 - [SEP and COBRA](#)
 - [SEP Verifications](#)
- SEP for Current Consumers** (sub-heading)

MNsure Updates

- New special enrollment period opportunity:
 - For Minnesotans who purchased health or dental insurance from Salvasen Health or Triada whose coverage is ending April 1, 2022.
 - SEP is available through Friday, April 29, 2022.
- Notice sent in error:
 - Last week, MNsure sent a notice to approximately 1,700 enrollees telling them to take action to terminate their coverage then they turn 65 and become Medicare eligible. The notice, unfortunately, went to enrollees who are turning 64.
 - MNsure is sending a correction to these consumers.
 - If a consumer has an assister portal association with a broker, we will let you know that your client received this notice in error.

Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

