Navigator/CAC Statewide Webinar

March 2, 2022, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!
Special enrollment periods

- A consumer must experience a qualifying life event to be eligible to enroll in a qualified health plan.
  - Consumers eligible for a public program can enroll at any time.
  - American Indians enrolled in a federally recognized tribe can enroll or change their enrollment monthly.
- Remind consumers to report all changes to their application as it could change the consumer’s eligibility for financial assistance.
- To determine whether a consumer’s situation qualifies for a SEP, a full application must be completed, or a change reported and processed.
- New for 2022: Unless an earlier coverage effective date is allowed, the effective date for coverage for SEPs is the first day of the month following the date when a consumer selects their plan. (The “15/16 rule” will no longer be used.)
SEP Resources

- Assister Central has resources available under Helping Consumers: Special Enrollment Period (SEP)

Special Enrollment Period (SEP)

Assister resources to help consumers apply for SEP.

SEP for New Consumers

MNsure.org has examples of qualifying life events that allow new consumers to enroll outside of open enrollment and instructions for consumers on how to apply for a special enrollment period.

1. A new consumer will need to create an account or complete an application to determine if they qualify for a qualified health plan (QHP) with or without financial assistance AND if they qualify to shop and enroll in health care plans through MNsure outside of the open enrollment period.
2. If a consumer receives eligibility for a QHP, select the Enroll in Plans button from the eligibility results screen to launch the shopping and enrollment platform.
3. Select the Confirm Event button on the consumer's dashboard in the shopping and enrollment platform.
4. Select the qualifying life event and enter the date the qualifying life event occurred.
5. If the event can be confirmed, instructions will be provided from the shopping and enrollment platform to submit SEP verification documentation either by mail or the upload tool. Additional information about verifications.

SEP for Current Consumers

Resource Links

- How to Apply for SEP
- Loss of Coverage SEP Flyers
- Qualifying life events (including deadlines)
- SEP and COBRA
- SEP Verifications
LAST CHANCE to provide MNsure with feedback on your experience during open enrollment…and we have yet to hear from many of you!
  • Just 38% of navigators have participated
  • And only 18% of certified application counselors

This year we have simplified the survey to focus on critical topics so it should less time to complete

Look for the link to the survey in your inbox (check your junk/spam folder) or use this link:
  • https://www.research.net/r/2022AssisterSurvey

Survey closes Thursday, March 3!
FY 2023 Navigator Grant Program

- MNsure has an active request for proposals for the FY 2023 Navigator Grant Program. Grants are to support agencies with:
  - A commitment to maintaining a robust navigator program within their agency
  - The ability to serve a population that evidence shows is disproportionately uninsured, experiences disparities in health outcomes, and/or faces barriers to enrolling in coverage.
  - Proven outreach strategizes to connect with the population.
  - The capacity to collect data to track grant outcomes.

- Next steps in request for proposal (RFP) process:
  - Answers to all questions submitted by the February 24 deadline will be posted by March 11.
  - RFP responses are due by 1 p.m., Central time, on March 24, 2022

- All information is posted on MNsure Assister Funding Opportunities
  - [www.mnsure.org/about-us/assister-program/funding-opportunities/index.jsp](http://www.mnsure.org/about-us/assister-program/funding-opportunities/index.jsp)
  - YouTube recording of the applicant webinar – provides additional information and explains the process for applying in Foundant
All MNsure contracts with navigator and certified application counselor agencies expire June 30, 2022.

- This is DIFFERENT from the navigator grant program.

The new 3-year contracting period will begin July 1, 2022 and run through June 30, 2025.

To continue as a navigator or CAC partner after June 30, 2022, agencies will be required to complete an application online through the Agency Management Program (AMP).

The contract renewal process will begin this spring. When we are ready to begin, we will contact the individuals listed as your Authorized Agency Contacts in AMP with further details. Be sure this information is up to date!
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.