Broker Statewide Webinar

August 10, 2023, 12:00 p.m.

The webinar is not being recorded, but PowerPoint presentations will be available later on Broker One Stop in the “Meetings and Webinars” section.

During the webinar, please use the “chat” feature to submit questions.
ALL brokers and support staff must complete recertification prior to the start of open enrollment (OE).

Training requirements for OE 2024 (approximately 1 hour):

- MNsure Data Security and Privacy
- MNsure Accessibility, Compliance and Ethics
- Achieve a score of at least 80% on the knowledge assessment

Recertification training is now available in your Learning Path and must be completed by October 12, 2023. All assisters were emailed instructions and a reminder of their Unique Key on August 1.

New versions of Core Curriculum, Role-Based Curriculum and Assister Portal training are in your Learning Path but are NOT required for recertification.
Open Enrollment Dates

- The dates for MNsure’s open enrollment period will be Wednesday, November 1, 2023, through Monday, January 15, 2024.

- Coverage deadlines:
  - Friday, December 15, 2023, for coverage starting January 1, 2024
  - Plan selections made between December 16, 2023, and January 15 will be for coverage starting February 1, 2024
Important Schedule Changes

- The Broker Service Line will be closed on Thursday, September 14 to allow team members to participate in an all-day training event. Please plan accordingly.
- The September Broker Statewide webinar will be moved to Noon on Thursday, September 7.
Preparing for Open Enrollment

- Save the date for Assister Assemblies!
  - MNsure is planning a mix of online and in-person Assister Assemblies to provide training to prepare you for Open Enrollment.
  - In-person assemblies also include an opportunity to network:
    - Duluth – Tuesday, September 12 (morning)
    - Twin Cities (Southdale Library) – Tuesday, September 19 (morning)
    - Mankato – Wednesday, September 20 (morning)
    - Alexandria – Tuesday, September 26 (afternoon)
  - On-line dates to be announced

- Coming soon: Dates for health and dental insurance company webinars in September and early October.
Technology Improvements

- New “Print Preview” option for sharing plan comparisons with clients.
Major Updates to Application

- An update to the METS application experience was deployed on August 6.
- The application question flow and information collected remains the same.
- The “look and feel” of the application has changed substantially to improve the visual experience.
- The full process – account creation through plan enrollment – can now be completed using a mobile device.
Updated Consumer Home Page

Apply And Enroll

Apply For Health Coverage WITH Financial Help
Find out if you qualify for Tax credits for a private plan, or low or no - cost coverage Through MinnesotaCare or Medical Assistance

Apply

Apply For Health Coverage WITHOUT Financial Help
Enroll in a private plan if you know you do not qualify for tax credits or prefer to pay full price

Apply

Exemptions

Exemptions
How to apply for an exemption to the health coverage mandate
Consumer Account without Eligibility

Dashboard

Do you need help? Get help from an MNSure-certified Assister.

Apply For Benefits

Important Information

No notifications
Notifications about your applications, community services and appeal requests will show up here.
**Consumer Account with Eligibility**

**Dashboard**

- View Current Year Eligibility Results
  You may have the option to enroll in a different plan as a result of your most recently reported change of circumstances

- Apply For Benefits

**Important Information**

No notifications
Notifications about your applications, community services and appeal requests will show up here.
Citizen Engagement - Mobile View

Welcome

Get Help ▼
Learn More ▼

USERNAME*
Forgot Your User Name?

PASSWORD*
Forgot Your Password?

Don't have an account? Sign up now

Cancel Sign In

Dashboard

Your Account

View Current Year Eligibility Results
You may have the option to enroll in a different plan as a result of your most recently reported change of circumstances

Apply For Benefits

Important Information
Authorizing an Assister

Your Assister

Do you need help? Search for an Assister if you wish to request assistance.

To assign an Assister, you will need their seven-digit reference number. If you are not already working with an Assister, you can find an Assister in your community by visiting the MNsure Help page.

Assign An Assister
No Assistants currently assigned

What is an Assister?

If you think someone is taking part in any form of fraud, waste, abuse or ethical violation, we want to know. You can tell us by filing a complaint, even if the events happened in the past. For more information on filing a complaint, please visit our Fraud Reporting webpage.
Your Client Requests

Contact information will appear below only if an application has been submitted and case has been created. Please confirm current contact information with the consumer.

New

PETERSON, Kasen  New
Requested on 01/15/2024
1619 1st Street, Minneapolis, Minnesota, 55412 • 612-665-1212

Gonzalez, Ian  New
Requested on 10/02/2023
Main Street 4, Rochester, Minnesota, 55901 • Phone number unavailable

ADAMS, Nathan  New
Requested on 10/02/2023
Address Line 111, Rochester, Minnesota, 55901 • Phone number unavailable
Your Health Care Results

Eligible to buy a health plan with financial assistance

Who is eligible?
Toto Wolff

About your eligibility
Toto qualifies for financial assistance to buy a health plan through MNsure.

Premium tax credit
$257 off/month

Cost-sharing reduction
Toto Wolff - 0% Reduction
Thank You for Attending!

Please submit any questions via chat.