Navigator/CAC Statewide Webinar

August 2, 2023, 12:30 p.m.

The webinar is not being recorded, but PowerPoint presentations will be available later on Navigator One Stop in the “Meetings and Webinars” section.

During the webinar, please use the “chat” feature to submit questions.
Open Enrollment Dates

- The dates for MNsure’s open enrollment period will be Wednesday, November 1, 2023, through Monday, January 15, 2024.

- Coverage deadlines:
  - Friday, December 15, 2023, for coverage starting January 1, 2024
  - Plan selections made between December 16, 2023, and January 15 will be for coverage starting February 1, 2024
OE 2024 Recertification Begins!

- ALL navigators and CACs must complete recertification prior to the start of open enrollment (OE).

- Training requirements for OE 2024 (approximately 1 hour):
  - MNsure Data Security and Privacy
  - MNsure Accessibility, Compliance and Ethics
  - Achieve a score of at least 80% on the knowledge assessment

- A new version of Core Curriculum and Role-Based Curriculum will be in your Learning Path but are NOT required for recertification.

- Recertification training is now available in your Learning Path and must be completed by October 12, 2023.

- On August 1, MNsure emailed all currently certified navigators and CACs instructions for completing recertification, including a reminder of their Unique Key for logging into the Learning Center.
**Assister Assemblies**

- MNsure is planning a mix of online and in-person Assister Assemblies for brokers, navigators and certified application counselors.
  - Focus is on providing training to prepare you for Open Enrollment
  - In-person assemblies also include an opportunity to network
- Considering events in Twin Cities, Duluth, Mankato, Fergus Falls, Alexandria or Rochester.
- Events will be offered in September and October.
- Today is your last chance to take the quick survey (just two questions) to vote on where and when we host these events!
  - [https://www.research.net/r/OE11AssisterAssemblySurvey](https://www.research.net/r/OE11AssisterAssemblySurvey)
Interested in Outreach?

- DHS is identifying community events to attend to connect with Minnesotans who will be impacted by the Medical Assistance and MinnesotaCare renewal process.
- DHS is looking for navigator agencies to partner with them at these events to:
  - Provide information and respond to questions
  - Engage with community members in their preferred language
  - Assist with renewals (when possible)
- Many events are in the evening or on weekends.
- If your agency is potentially interested in partnering with DHS at an upcoming event, please reach out to Christina Wessel at christina.wessel@state.mn.us for more information.
Citizen Engagement

- An update to the METS application experience is expected to be deployed on August 6.
- Overall functionality (application flow and information collected) will remain the same, but the user experience will improve:
  - The “look and feel” of the application will be improved
  - Both the consumer and the assister portal will be mobile-enabled
Updated Consumer Home Page

Apply And Enroll

Apply For Health Coverage WITH Financial Help
Find out if you qualify for tax credits for a private plan, or low or no - cost coverage Through MinnesotaCare or Medical Assistance

Apply

Apply For Health Coverage WITHOUT Financial Help
Enroll in a private plan if you know you do not qualify for tax credits or prefer to pay full price

Apply

Exemptions

Exemptions
How to apply for an exemption to the health coverage mandate
Consumer Account without Eligibility

Dashboard

Apply For Benefits

Important Information

No notifications
Notifications about your applications, community services and appeal requests will show up here.
Consumer Account with Eligibility

Dashboard

View Current Year Eligibility Results
You may have the option to enroll in a different plan as a result of your most recently reported change of circumstances

Apply For Benefits

Important Information
No notifications
Notifications about your applications, community services and appeal requests will show up here.
Authorizing an Assister

Your Account

Your Assister

Do you need help? Search for an Assister if you wish to request assistance.

To assign an Assister, you will need their seven-digit reference number. If you are not already working with an Assister, you can find an Assister in your community by visiting the MNSure Help page.

Assign An Assister
No Assistants currently assigned

What is an Assister?

If you think someone is taking part in any form of fraud, waste, abuse or ethical violation, we want to know. You can tell us by filing a complaint, even if the events happened in the past. For more information on filing a complaint, please visit our Fraud Reporting webpage.
Citizen Engagement - Mobile View

Welcome
Get Help ▼
Learn More ▼

USERNAME*  
Forgot Your User Name?

PASSWORD*  
Forgot Your Password?

Don’t have an account? Sign up now

Cancel  Sign In

Dashboard

View Current Year Eligibility Results
You may have the option to enroll in a different plan as a result of your most recently reported change of circumstances

Apply For Benefits

Important Information
Your Client Requests

Contact information will appear below only if an application has been submitted and a case has been created. Please confirm current contact information with the consumer.

**PETERSON, Kasen**  
Requested on 01/15/2024  
1610 1st Street, Minneapolis, Minnesota, 55412 • 612-666-1212

**Gonzalez, Ian**  
Requested on 10/02/2023  
Main Street 4, Rochester, Minnesota, 55901 • Phone number unavailable

**ADAMS, Nathan**  
Requested on 10/02/2023  
Address Line 111, Rochester, Minnesota, 55901 • Phone number unavailable
Your Health Care Results

Eligible to buy a health plan with financial assistance

Who is eligible?
Toto Wolff

About your eligibility

Toto qualifies for financial assistance to buy a health plan through MNsure.

Premium tax credit

$257 off/month

Cost-sharing reduction

Toto Wolff - 0% Reduction
Thank You for Attending!

Please submit any questions via chat.