

MNsurance Board Advisory Committee Meeting Minutes

November 13, 2024, 3:30 – 5 p.m.

Virtual meeting via Cisco Webex

Members in attendance (via Webex): Harvey Perle – Chair, Richard Klick – Vice Chair, Matthew Anderson – MNsure Board Liaison, Robert Carlson, Sagal Jama, Chad Levis, Keith Martinson, Nancy Molenda, Aaron Sinner, Melissa Sundmark, Ann Warner

Staff in attendance: Pete Engler, Magee Glenn-Burns, Erika Helvik Anderson

Meeting Topics

Welcome and Purpose

Harvey Perle, Chair

Harvey Perle, chair, called the meeting to order at 3:32 p.m.

Approval of October 16, 2024 Minutes

Harvey Perle, Chair

MOTION: Richard Klick moved to approve the October 16, 2024 minutes. Robert Carlson provided the second. Mr. Perle called for a voice vote and the motion carried.

Public Comment

None.

MNsurance Update

Erika Helvik Anderson, Senior Director of Public Affairs

Erika Helvik Anderson, senior director of public affairs, provided an update on MNsure's marketing and communications for open enrollment.

Advisory Committee Discussion

Harvey Perle, Chair

The committee continued discussing the communication county human services and consumers eligible for Medical Assistance. They identified a problem that:

Currently, when an individual is beneath the financial threshold to qualify for tax credits and is therefore likely a candidate for Medical Assistance (MA), the website advises that a Medical Assistance (MA) representative will reach out to them. However, there seems to be inconsistencies in county response. In some cases, county human services departments are not contacting these individuals, who end up waiting and not hearing from anyone.

In support of MNsure's mission to "easily" find an appropriate health insurance product, the committee requests that the MNsure board explore more expedient options to guide consumers toward appropriate personnel to make official eligibility determinations. The committee recommends a review of the current workflow to identify obstacles and evaluate what barriers exist, with the intent of developing solutions.

MOTION: Aaron Sinner moved to adopt the problem and motion statement to the MNsure Board. Mr. Klick provided the second. Mr. Perle called for a voice vote and the motion passed.

The committee discussed potential topics for future meetings.

Adjourn

MOTION: Mr. Klick moved to adjourn. Mr. Carlson provided the second. Mr. Perle called for a voice vote and the motion passed.

The meeting adjourned at 4:58 p.m.