



# MNsue Board Advisory Committee Meeting Minutes

November 13, 2024, 3:30 – 5 p.m.

**Virtual meeting via Cisco Webex**

**Members in attendance (via Webex):** Harvey Perle – Chair, Richard Klick – Vice Chair, Matthew Anderson – MNsure Board Liaison, Robert Carlson, Sagal Jama, Chad Levis, Keith Martinson, Nancy Molenda, Aaron Sinner, Melissa Sundmark, Ann Warner

**Staff in attendance:** Pete Engler, Magee Glenn-Burns, Erika Helvik Anderson

## Meeting Topics

### Welcome and Purpose

*Harvey Perle, Chair*

Harvey Perle, chair, called the meeting to order at 3:32 p.m.

### Approval of October 16, 2024 Minutes

*Harvey Perle, Chair*

**MOTION:** Richard Klick moved to approve the October 16, 2024 minutes. Robert Carlson provided the second. Mr. Perle called for a voice vote and the motion carried.

### Public Comment

None.

### MNsue Update

*Erika Helvik Anderson, Senior Director of Public Affairs*

Erika Helvik Anderson, senior director of public affairs, provided an update on MNsure's marketing and communications for open enrollment.

### Advisory Committee Discussion

*Harvey Perle, Chair*

The committee continued discussing the communication county human services and consumers eligible for Medical Assistance. They identified a problem that:

Currently, when an individual is beneath the financial threshold to qualify for tax credits and is therefore likely a candidate for Medical Assistance (MA), the website advises that a Medical Assistance (MA) representative will reach out to them. However, there seems to be inconsistencies in county response. In some cases, county human services departments are not contacting these individuals, who end up waiting and not hearing from anyone.

In support of MNsure's mission to "easily" find an appropriate health insurance product, the committee requests that the MNsure board explore more expedient options to guide consumers toward appropriate personnel to make official eligibility determinations. The committee recommends a review of the current workflow to identify obstacles and evaluate what barriers exist, with the intent of developing solutions.

**MOTION:** Aaron Sinner moved to adopt the problem and motion statement to the MNsure Board. Mr. Klick provided the second. Mr. Perle called for a voice vote and the motion passed.

The committee discussed potential topics for future meetings.

## Adjourn

**MOTION:** Mr. Klick moved to adjourn. Mr. Carlson provided the second. Mr. Perle called for a voice vote and the motion passed.

The meeting adjourned at 4:58 p.m.