



# Navigator/CAC Statewide Webinar

August 7, 2024, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

**During the webinar, please use the “chat” feature to submit questions.**



# Navigator Payment Increase



- MNsure's board of directors has approved an increase in per enrollee payments for assisting QHP consumers from \$70 to \$100 per individual.
- The increase will take effect for activity completed on or after September 1, 2024. Agencies will see the increase when payments for September are issued in November.
- There is no change to what activities are eligible for a per enrollee payment. Please review the [Navigator Payment Policy](#) on [Navigator One Stop](#) for details.

# OE 2025 Recertification Begins!

- On August 5, MNsure emailed all currently certified navigators and CACs instructions for completing recertification, including a reminder of their Unique Key for logging into the Learning Center.
- **ALL currently certified individuals must complete recertification by October 17, 2024.**
- Training requirements for OE 2025 (approximately 1 hour):
  - MNsure Assister Data Security and Privacy
  - MNsure Assister Accessibility, Compliance and Ethics
  - MNsure Assister Code of Conduct and METS Rules of Behavior
  - Achieve a score of at least 80% on the knowledge assessment
- A new version of Core Curriculum, Role-Based training and Assister Portal training are also in your Learning Path but are NOT required for recertification.

# Open Enrollment Dates

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- The 2025 open enrollment period begins Friday, November 1, 2024, and runs through Wednesday, January 15, 2025.
- Coverage deadlines:
  - **Wednesday, December 18, 2024**, for coverage starting January 1, 2025.
  - Plan selections made from December 19 to January 15 will be for coverage starting February 1, 2025.
- Reminder – enhanced advanced premium tax credits continue through plan year 2025!

# ARC 2025 Open Enrollment Hours

- Assister Resource Center beginning November 1:
  - Monday - Friday, 8:15 a.m. – 4:45 p.m. (opens later on Tuesdays)
  - Single shift allows ARC to provide higher quality of service during peak times.
  - Saturday hours, 9 a.m. to 1 p.m. on December 7 and 14, and January 4 and 11.
- Closed for state holidays:
  - November 11, 28 and 29, December 25, January 1
- ARC extended hours for deadlines:
  - December 11, 12, 13, 16, 17, 18, open until 7 p.m. (Contact Center will be until 8 p.m.)
  - Sunday, December 15, 9 a.m. to 1 p.m.

# Assister Assemblies

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- Save the date for in-person and online events to prep for open enrollment:
  - Twin Cities, Tuesday, September 10, 1 – 3:30 p.m.
  - Duluth, Wednesday, September 11, 10 a.m. – 12:30 p.m.
  - Rochester: Tuesday, September 17, 10 a.m. – 12:30 p.m.
  - Alexandria: Wednesday, September 25, 1 – 3:30 p.m.
  - Online opportunities: Thursday, September 26, 1 p.m. and Tuesday, October 1, 9:30 a.m.
- Agenda will include a renewal process refresher, update on the health insurance landscape (including new standardized plan options), new laws taking effect, and more!
- 2025 printed outreach materials will be available at in-person events.
- Registration link coming soon in the weekly communication!

# The ARC is hiring!

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- The Assister Resource Center is looking to hire three positions as a MN Health Insurance Program Representative 2.
- The job posting is available at the state's [career posting website](#) - search for Job ID number 79105.
- The position is posted for just seven days, so applications must be submitted by Wednesday, August 13.



# Thank You for Attending!

*Please submit any questions via chat.*

