



# Executive Steering Committee (ESC) Update

## Minnesota Eligibility Technology System (METS)

Brian Sittarich | METS Program Manager | MNIT partnering with DHS and MNsure  
January 28, 2025

# METS IT Program Status Update Agenda

- **Approval Requests**
- **METS Updates**
- **Standing topics**

# Approval Requests

## SFY25 Roadmap

Work Effort	Project	Status	Work Type	Added Date	End Date	Program Funding	APD	Agcy Cost Code
HCCS IVR Phone System	Yes	In Progress	Development	02/28/22	07/24/25	Public	No	47086
Continuous Eligibility for Children	Yes	In Progress	Development	05/10/23	08/26/25	Public	Yes	47115
Increasing Health Care Access and Affordability-TEFRA	Yes	In Progress	Development	01/26/24	09/30/25	Public and Private	Yes	47036
Expansion of MA for Former Foster Care Basis of Eligibility	Yes	In Progress	Development	12/22/23	11/19/25	Public	Yes	47035
MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Yes	In Progress	Development	12/22/23	02/24/26	Public	No	47035
QHP Eligibility System Transition Project (QEST)	Yes	In Progress	Development	06/24/23	09/25/26	Private	No	47089
Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Yes	In Progress	Ongoing / Annual Work	04/19/18	03/25/27	Public and Private	Yes	47036
Auto Renewals (AR) Future State	No	Closed	Development	09/13/23	08/14/24	Public	No	47115
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Yes	Closed	Development	07/24/15	09/30/24	Public and Private	No	47036
Data Mart 1.5	Yes	Closed	Development	09/23/19	09/30/24	Public and Private	No	47036
METS Individual Renewals	Yes	Closed	Development	10/03/23	10/02/24	Public	Yes	47119
Curam 8.1 Upgrade	Yes	Closed	Ongoing / Annual Work	03/04/22	01/15/25	Public and Private	No	47036

- **SGG Administrative Changes**
- **Projects Added to Portfolio**
- **Projects Activated**

## **Membership Changes**

MNsure, Jessica Eguia

## **Health Care Customer Support (HCCS) IVR (Interactive Voice Response (IVR) Phone System**

Enhance the existing Health Care Consumer Support (HCCS) phone system to include automated information for both MinnesotaCare and Medical Assistance applicants and enrollees. The enhancements to the automated information will also include other common languages spoken in Minnesota.

## **Minnesota Paid Family Medical Leave**

Paid Family and Medical Leave is a new state program launching for Minnesotans in 2026. It is administered by the MN Department of Employment and Economic Development (DEED) and funded through a new payroll tax.

# Projects Added to Portfolio - HCCS IVR Phone System

## **Expected Benefits:**

- Reduction in agent call volume.
- Improved language access.
- Expanded data access

# Projects Added to Portfolio - Minnesota Paid Family Medical Leave

## Expected Benefits:

- Provides eligible Minnesota workers with partial wage replacement for up to 12 weeks of family leave or 12 weeks of medical leave. The program offers paid time off in various situations, including:
  - When a serious health condition prevents a worker from being able to perform their job
  - When time is needed to care for a family member or a new child
  - For certain military-related events
  - For specific personal safety issues, including instances where a worker or their family member faces significant safety concerns
- The program will support leave for workers needing to assist a family member called to active duty.



**No projects have been activated by the METS SGG**

## Standing Topics

- METS SFY25 Roadmap
- Upcoming Deliverables
- Stoplight Status of Projects

# METS SFY 2025 Roadmap

(as at 01/20/2025)

## SFY25 Roadmap

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# Deliverable Schedule – New Development Projects

(as at 01/20/2025)

## New Development Projects

Roadmap Efforts	Current Phase	SFY25 Q2 Fall Release Timeframe	SFY25 Q2 Late Fall Release Timeframe	SFY25 Q3 Winter Release Timeframe	SFY25 Q4 Spring Release Timeframe	SFY26 Q1 Summer Release Timeframe	SFY26 Q2 Fall Release Timeframe
Auto Renewals (AR) Future State	Do - Close Project	Complete <sup>Δ</sup>	Closed <sup>Δ</sup>				
Infrastructure Improvements - IAM MNSure MFA & Dev Enhancements	Do - Close Project	Closed					
Data Mart 1.5	Do - Close Project	Closed <sup>Δ</sup>					
METS Individual Renewals	Do - Close Project	Closed					
HCCS IVR Phone System	Do - Execute Plans	In Progress	In Progress	In Progress	Preliminary <sup>Δ</sup>		
Continuous Eligibility for Children	Do - Execute Plans	In Progress	Complete <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Targeted <sup>Δ</sup>	
Increasing Health Care Access and Affordability-TEFRA	Plan - Plan Project	In Progress	In Progress	In Progress	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>	
Expansion of MA for Former Foster Care Basis of Eligibility	Plan - Plan Project	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>
MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Plan - Plan Project	Complete <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>
QHP Eligibility System Transition Project (QEST)	Plan - Plan Project	In Progress	In Progress	In Progress	In Progress	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>

LEGEND	Planned	In Progress	Preliminary	Targeted	Firm	Deliv- Targeted	Complete	Closed	On Hold
Δ = Change from last report	Project planning is underway.	Project work is in In Progress	Best guess at or near project start as to when the project will deploy.	Project/effort is In Progress working to deliver in the specified release timeframe.	Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliverables only, Not in a major or 99 release	Project/effort successfully delivered in the specified release timeframe.	Project is closed in Planview	Project placed on hold by the SGG or unanimous agreement of Project Sponsors.

# Deliverable Schedule – Ongoing/Annual Work

(as at 01/20/2025)

## Ongoing/Annual Work

Roadmap Efforts	Current Phase	SFY24 Q3 Late Winter Release Timeframe	SFY24 Q4 Spring Release Timeframe	SFY25 Q1 Summer Release Timeframe	SFY25 Q2 Fall Release Timeframe	SFY25 Q2 Late Fall Release Timeframe	SFY25 Q3 Winter Release Timeframe	SFY25 Q4 Spring Release Timeframe	SFY26 Q1 Summer Release Timeframe	SFY26 Q2 Fall Release Timeframe
Curam 8.1 Upgrade	Do - Close Project	In Progress	In Progress	Complete	Complete <sup>Δ</sup>	Complete <sup>Δ</sup>	Closed <sup>Δ</sup>			
Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Do - Execute Plans		Complete	Complete	Complete	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>	In Progress <sup>Δ</sup>
<a href="#">M&amp;O: Non-Project work</a>	Ongoing	Complete		Firm		Firm <sup>Δ</sup>	Firm <sup>Δ</sup>	Firm <sup>Δ</sup>	Planning <sup>Δ</sup>	Planning <sup>Δ</sup>

LEGEND	Planned	In Progress	Preliminary	Targeted	Firm	Deliv- Targeted	Complete	Closed	On Hold
Δ = Change from last report	Project planning is underway.	Project work is in In Progress	Best guess at or near project start as to when the project will deploy.	Project/effort is In Progress working to deliver in the specified release timeframe.	Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliverables only, Not in a major or 99 release	Project/effort successfully delivered in the specified release timeframe.	Project is closed in Planview	Project placed on hold by the SGG or unanimous agreement of Project Sponsors.

# Fall 2024 Release Timeframe

## Fall METS Release includes (deployed Sun, November 10, 2024 ):

- MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)
- Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)
- Curam 8.1 Upgrade
- M&O: Non-Project work

## Other Fall deliverables:

- Data Mart 1.5
- Auto Renewals (AR) Future State
- M&O: Non-Project work

# Late Fall 2024 Release Timeframe

Late Fall METS Release includes (deployed Sun, Dec 22, 2024 ):

- Continuous Eligibility for Children
- M&O: Non-Project work

Other Late Fall deliverables:

- M&O: None

# Winter 2025 Release Timeframe

Winter METS Release includes (deploys Sun, Feb 23, 2025 ):

- M&O: Non-Project work

Other Winter deliverables:

- M&O: Non-Project work



# Spring 2025 Release Timeframe

Spring METS Release includes (deploys Sun, June 15, 2025 ):

- HCCS IVR Phone System
- M&O: Non-Project work

Other Spring deliverables:

- MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)
- M&O: Non-Project work

# Summer 2025 Release Timeframe

## Summer METS Release includes (deploys Sun, August 17, 2025 ):

- Continuous Eligibility for Children
- Increasing Health Care Access and Affordability-TEFRA
- Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)
- M&O: Non-Project work

## Other Summer deliverables:

- M&O: Non-Project work

# Fall 2025 Release Timeframe

## Fall METS Release includes (deploys Sun, October 19, 2025 ):

- MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)
- Expansion of MA for Former Foster Care Basis of Eligibility
- M&O: Non-Project work

## Other Summer deliverables:

- M&O: Non-Project work

# Stoplight Status of Projects

(as at 01/20/2025)

## Stoplight Status of Projects

Changed from last report =  $\Delta$

Release Timeframe	Project Name	Status
23.4.2, 24.4.2, 25.3.1 $\Delta$	Continuous Eligibility for Children	Green $\uparrow$
26.3.1 $\Delta$	QHP Eligibility System Transition Project (QEST)	Red $\rightarrow$
24.4.1, 25.1.1 $\Delta$ , 25.4.1 $\Delta$ , 26.1.1 $\Delta$	MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Yellow $\uparrow$
25.4.1 $\Delta$	Expansion of MA for Former Foster Care Basis of Eligibility	Red $\rightarrow$
24.2.1, 24.3.1, 24.4.1, 25.3.1 $\Delta$	Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Green $\uparrow$
25.3.1 $\Delta$	Increasing Health Care Access and Affordability-TEFRA	Green $\rightarrow$
25.2.1 $\Delta$	HCCS IVR Phone System	Green $\rightarrow$

# Thank You

Next Scheduled Meeting  
**Tuesday, February 25, 2025**