



# Executive Steering Committee (ESC) Update

## Minnesota Eligibility Technology System (METS)

Brian Sittarich | METS Program Manager | MNIT partnering with DHS and MNsure  
February 25, 2025

# METS IT Program Status Update Agenda

- **Approval Requests**
- **METS Updates**
- **Standing topics**

# Approval Requests

## METS SFY 2025 Roadmap

Work Effort	Project	Status	Work Type	Start Date	End Date	Program Funding	APD	Agcy Cost Code
HCCS IVR Phone System	Yes	In Progress	Development	10/03/22	07/24/25	Public	No	47086
Continuous Eligibility for Children	Yes	In Progress	Development	05/10/23	08/26/25	Public	Yes	47088
Increasing Health Care Access and Affordability-TEFRA	Yes	In Progress	Development	07/29/24	09/30/25	Public	Yes	47122
Expansion of MA for Former Foster Care Basis of Eligibility	Yes	In Progress	Development	12/22/23	11/19/25	Public	Yes	47121
Minnesota Paid Leave - METS	Yes	In Progress	Development	01/21/25	01/01/26	Public and Private	TBD	47336
MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Yes	In Progress	Development	02/06/24	02/24/26	Public	No	47035
QHP Eligibility System Transition Project (QEST)	Yes	In Progress	Development	06/21/23	09/25/26	Private	No	47089
Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Yes	In Progress	Ongoing / Annual Work	08/01/17	03/25/27	Technical	Yes	47103
Auto Renewals (AR) Future State	No	Closed	Development	08/14/23	08/14/24	Public	No	47115
Infrastructure Improvements - IAM MNSure MFA & Dev Enhancements	Yes	Closed	Development	07/24/15	09/30/24	Public and Private	No	47036
Data Mart 1.5	Yes	Closed	Development	09/30/19	09/30/24	Public and Private	No	47036
METS Individual Renewals	Yes	Closed	Development	10/02/23	10/02/24	Public	Yes	47119
Curam 8.1 Upgrade	Yes	Closed	Ongoing / Annual Work	03/04/22	01/15/25	Public and Private	No	47036

- **SGG Administrative Changes**
- **Projects Added to Portfolio**
- **Projects Activated**

# SGG Administrative Changes

## Membership Changes – MNsure Seat

**Jessica Kennedy Eguia**

**Chief Operating Officer**

**Jessica Kennedy Eguia serves as MNsure's chief operating officer. Eguia joined MNsure in this role in 2024.**

Eguia began her career as an attorney advising the Minnesota Department of Human Services, before joining MNsure from 2012 to 2019 as deputy general counsel and policy director. Eguia further served the MNsure Board of Directors from 2021 to 2024. Most recently, Eguia comes from Communication Services for the Deaf, Inc. (CSD), a deaf-led social impact organization. At CSD she was vice president of legal and compliance before being promoted to be the president of DeafHealth, a division of CSD.

Eguia has a bachelor's degree from the University of Minnesota, and a law degree from William Mitchell College of Law. She is a director at People Incorporated.

## **Health Care Customer Support (HCCS) IVR (Interactive Voice Response (IVR) Phone System**

Enhance the existing Health Care Consumer Support (HCCS) phone system to include automated information for both MinnesotaCare and Medical Assistance applicants and enrollees. The enhancements to the automated information will also include other common languages spoken in Minnesota.

## **Minnesota Paid Leave – METS**

Paid Family and Medical Leave is a new state program launching for Minnesotans in 2026. It is administered by the MN Department of Employment and Economic Development (DEED) and funded through a new payroll tax.

# Projects Added to Portfolio - HCCS IVR Phone System

## **Expected Benefits:**

- Reduction in agent call volume.
- Improved language access.
- Expanded data access

# Projects Added to Portfolio - Minnesota Paid Leave - METS

## Expected Benefits:

- Provides eligible Minnesota workers with partial wage replacement for up to 12 weeks of family leave or 12 weeks of medical leave. The program offers paid time off in various situations, including:
  - When a serious health condition prevents a worker from being able to perform their job
  - When time is needed to care for a family member or a new child
  - For certain military-related events
  - For specific personal safety issues, including instances where a worker or their family member faces significant safety concerns
- The program will support leave for workers needing to assist a family member called to active duty.



# Projects Activated - Minnesota Paid Leave - METS

## Executive Summary

Paid Family and Medical Leave is a new state program launching for Minnesotans in 2026. It is administered by the MN Department of Employment and Economic development (DEED) and funded through a new payroll tax.

The program provides eligible Minnesota workers with partial wage replacement for up to a maximum 12 weeks of family leave or maximum 12 weeks of medical leave. It provides paid time off when a serious health condition prevents a person from working, when time is needed to care for a family member or a new child, for certain military-related events or for certain personal safety issues.

Additionally, eligible persons will be able to take leave to support a family member called to active duty, or if you or a family member are facing a significant personal safety issue.

This benefit is considered wage-replacement earnings, taxable by state, and likely taxable at federal level (counted as income under the MAGI methodology).

- **For MA and MinnesotaCare eligibility determinations** this income will be counted as taxable income for MAGI (It is considered unearned for non-MAGI). MA and MinnesotaCare applicants and enrollees may attest to the new income payment and period for the payment.
- The benefit will be paid weekly by DEED.
- **METS** will need a new **income type** to identify the payments.
- Program recipients must report the weekly income to their servicing agency as a change in circumstance.
- MinnesotaCare enrollees could be impacted by the change in income when unpaid leave is replaced by partial Paid Family and Medical Leave program payments, making them eligible for Medical Assistance during the 12-week period.

Minnesotans will be able to take medical or family leave and receive benefits under the program starting on January 1, 2026.

## Problem/Opportunity Statement

The new Paid Family and Medical Leave benefits administered through DEED provides financial support to eligible Minnesotans eligible for medical or family leave. The Minnesota Eligibility Technical System (METS) will need to be updated to capture a new income type to comport with the new weekly PFML wage-replacement payments an eligible person could receive and use the reported wage change for Medical Assistance (MA) and MinnesotaCare (MCRE) eligibility determinations. (This new income type will be counted as taxable income for Modified Adjusted Gross Income (MAGI)-method eligibility determinations.)

The program's partial wage replacement benefit could impact MinnesotaCare eligibility by reducing projected annual income.

The new Minnesota Paid Family and Medical Leave benefit insurance program is effective January 1, 2026.

## Current State

Currently, there is no state supported program that provides financial or medical benefits to eligible workers when leave for family or medical issues requires the worker to be absent, and the employer doesn't offer access to a paid benefit for certain family or medical situations described in the law. The new law creates a program to provide such support and lists qualifying events.

## Standing Topics

- METS SFY25 Roadmap
- Upcoming Deliverables
- Stoplight Status of Projects

# METS SFY 2025 Roadmap

(as at 02/17/2025)

## METS SFY 2025 Roadmap

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# Deliverable Schedule – New Development Projects

(as at 02/17/2025)

## New Development Projects

Roadmap Efforts	Current Phase	SFY25 Q2 Fall Release Timeframe	SFY25 Q2 Late Fall Release Timeframe	SFY25 Q3 Winter Release Timeframe	SFY25 Q4 Spring Release Timeframe	SFY26 Q1 Summer Release Timeframe	SFY26 Q2 Fall Release Timeframe
Auto Renewals (AR) Future State	Do - Close Project	Complete <sup>Δ</sup>	Closed <sup>Δ</sup>				
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Do - Close Project	Closed					
Data Mart 1.5	Do - Close Project	Closed <sup>Δ</sup>					
METS Individual Renewals	Do - Close Project	Closed					
HCCS IVR Phone System	Do - Execute Plans	In Progress	In Progress	In Progress	Firm <sup>Δ</sup>		
Continuous Eligibility for Children	Do - Execute Plans	In Progress	Complete <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Firm <sup>Δ</sup>	
Increasing Health Care Access and Affordability-TEFRA	Do - Execute Plans	In Progress	In Progress	In Progress	In Progress <sup>Δ</sup>	Firm <sup>Δ</sup>	
Expansion of MA for Former Foster Care Basis of Eligibility	Plan - Plan Project	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>
<b>Minnesota Paid Leave - METS <sup>Δ</sup></b>	Plan - Plan Project			Planning <sup>Δ</sup>	Planning <sup>Δ</sup>	Planning <sup>Δ</sup>	Planning <sup>Δ</sup>
MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Plan - Plan Project	Complete <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress	Preliminary <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>
QHP Eligibility System Transition Project (QEST)	Plan - Plan Project	In Progress	In Progress	In Progress	In Progress	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>

LEGEND	Planned	In Progress	Preliminary	Targeted	Firm	Deliv- Targeted	Complete	Closed	On Hold
<sup>Δ</sup> = Change from last report	Project planning is underway.	Project work is in In Progress	Best guess at or near project start as to when the project will deploy.	Project/effort is In Progress working to deliver in the specified release timeframe.	Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliverables only, Not in a major or 99 release	Project/effort successfully delivered in the specified release timeframe.	Project is closed in Planview	Project placed on hold by the SGG or unanimous agreement of Project Sponsors.

# Deliverable Schedule – Ongoing/Annual Work

(as at 02/17/2025)

## Ongoing/Annual Work

Roadmap Efforts	Current Phase	SFY25 Q2 Fall Release Timeframe	SFY25 Q2 Late Fall Release Timeframe	SFY25 Q3 Winter Release Timeframe	SFY25 Q4 Spring Release Timeframe	SFY26 Q1 Summer Release Timeframe	SFY26 Q2 Fall Release Timeframe
Curam 8.1 Upgrade	Do - Close Project	Complete <sup>Δ</sup>	Complete <sup>Δ</sup>	Closed <sup>Δ</sup>			
Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Do - Execute Plans	Complete	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	In Progress <sup>Δ</sup>	Preliminary <sup>Δ</sup>	In Progress <sup>Δ</sup>
<a href="#">M&amp;O: Non-Project work</a>	Ongoing	n/a	Firm	Firm	Firm	Planning	Planning

LEGEND	Planned	In Progress	Preliminary	Targeted	Firm	Deliv- Targeted	Complete	Closed	On Hold
Δ = Change from last report	Project planning is underway.	Project work is in In Progress	Best guess at or near project start as to when the project will deploy.	Project/effort is In Progress working to deliver in the specified release timeframe.	Project/effort is approved to deliver to METS platform in the specified release timeframe.	Deliverables only, Not in a major or 99 release	Project/effort successfully delivered in the specified release timeframe.	Project is closed in Planview	Project placed on hold by the SGG or unanimous agreement of Project Sponsors.

# Fall 2024 Release Timeframe

## Fall METS Release includes (deployed Sun, November 10, 2024 ):

- MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)
- Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)
- Curam 8.1 Upgrade
- M&O: Non-Project work

## Other Fall deliverables:

- Auto Renewals (AR) Future State
- M&O: Non-Project work

# Late Fall 2024 Release Timeframe

Late Fall METS Release includes (deployed Sun, Dec 22, 2024 ):

- Curam 8.1 Upgrade
- Continuous Eligibility for Children
- M&O: Non-Project work

Other Late Fall deliverables:

- M&O: None

# Winter 2025 Release Timeframe

Winter METS Release includes (deploys Sun, Feb 23, 2025 ):

- M&O: Non-Project work

Other Winter deliverables:

- M&O: Non-Project work



# Spring 2025 Release Timeframe

## Spring METS Release includes (deploys Sun, June 15, 2025 ):

- HCCS IVR Phone System
- MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)
- M&O: Non-Project work

## Other Spring deliverables:

- M&O: Non-Project work

# Summer 2025 Release Timeframe

## Summer METS Release includes (deploys Sun, August 17, 2025 ):

- Continuous Eligibility for Children
- Increasing Health Care Access and Affordability-TEFRA
- Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)
- M&O: Non-Project work

## Other Summer deliverables:

- M&O: Non-Project work

# Fall 2025 Release Timeframe

Fall METS Release includes (deploys Sun, October 19, 2025 ):

- M&O: Non-Project work

Other Fall deliverables:

- M&O: Non-Project work

# Stoplight Status of Projects

(as at 02/17/2025)

## Stoplight Status of Projects

Changed from last report = Δ

Release Timeframe	Project Name	Status	
23.4.2, 24.4.2, 25.3.1 <sup>Δ</sup>	Continuous Eligibility for Children	Green	↑
26.3.1 <sup>Δ</sup>	QHP Eligibility System Transition Project (QEST)	Red	→
24.4.1, 25.1.1 <sup>Δ</sup> , 26.1.1 <sup>Δ</sup>	MinnesotaCare for Noncitizens not Lawfully Present (MinnesotaCare NNLP)	Red	→
26.1.1 <sup>Δ</sup>	Expansion of MA for Former Foster Care Basis of Eligibility	Yellow	↑
24.2.1, 24.3.1, 24.4.1, 25.3.1 <sup>Δ</sup>	Architecture Planning and Application Security - Middleware Upgrades (MMIS Mod)	Green	↑
25.3.1 <sup>Δ</sup>	Increasing Health Care Access and Affordability-TEFRA	Green	→
25.2.1 <sup>Δ</sup>	HCCS IVR Phone System	Green	→
TBD	Minnesota Paid Leave - METS	Green	→

# Thank You

Next Scheduled Meeting  
**Tuesday, March 25, 2025**