

Navigator/CAC Statewide Webinar

January 8, 2025, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the "chat" feature to submit questions.



Open enrollment ends January 15

- Open enrollment for consumers eligible to enroll in a qualified health plan ends on Wednesday, January 15.
- As of the first deadline (December 18), more than 151,000 Minnesotans had signed up for 2025 QHP coverage – an increase of 14% compared to the same time last year!
- With enhanced federal tax credits continuing through 2025, eligible families are expected to save an average of \$6,700 in 2025!



Open Enrollment Hours

- Schedule meetings with consumers as soon as possible. The ARC has extended hours in the next week:
 - Saturday, January 11: 9 a.m. 1 p.m.
 - Monday, January 13: 8 a.m. 7 p.m.
 - Tuesday, January 14, 8: a.m. 7 p.m.
 - Wednesday, January 15, 8 a.m. 7 p.m.
- The MNsure Contact Center will have longer hours on January 13, 14, and 15 (until 8 p.m.) if a consumer needs assistance after the ARC is closed.



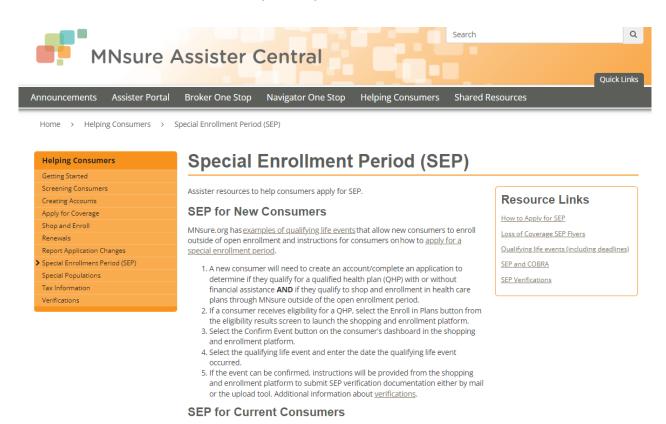
Special enrollment periods

- Consumers may be eligible for a special enrollment period (SEP) during open enrollment.
- New consumers (not enrolled for 2025) can self-report a qualifying life event (QLE) through their enrollment portal.
 - After submitting an application, go to plan shopping and under the 2025 tab click on "Confirm Life Event."
 - Select the life event that has occurred from the drop-down menu and the data it occurred and click "Continue."
 - Once the event and event date are determined valid, the consumer will either be prompted to "Upload Documents" or "Shop for Plans."
- Once open enrollment ends on January 15, a special enrollment period (SEP) is required to enroll in or change a qualified health plan (QHP).



SEP Resources

Assister Central has resources available under Helping Consumers:
Special Enrollment Period (SEP).





Tax time and 1095-As

- MNsure will be mailing 1095-A forms in January to consumers who enrolled in a qualified health plan through MNsure for any part of 2024.
 - In addition to the notifications section in their METS account, the 1095-A will also be available in the "My Inbox" section of a consumer's enrollment dashboard. Assisters should not view or print a consumer's 1095-A form.
 - The form will not include a cover letter. Some instructions are printed on the form itself and MNsure will send out a general email when we begin to issue forms.
- Assisters will see a guide posted on Assister Central later this month with information on how to help consumers with questions on their 1095-A form.
- Reminder: MNsure and certified assisters are prohibited from providing tax advice.





Thank You for Attending!

Please submit any questions via chat.

