

Navigator/CAC Statewide Webinar

March 5, 2025, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the "chat" feature to submit questions.



Assister 2025 OE Experience survey

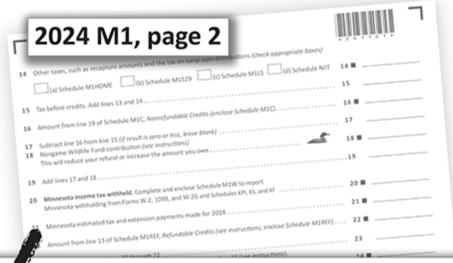
- Our annual survey is a very important opportunity for MNsure to get feedback from the entire assister community.
- We have had around 225 responses from navigators and CACs – but more than 265 from brokers!
- Deadline to respond is Friday, March 7.
- Check your email for the survey invitation with subject line:
 - 2025 Open Enrollment Assister Survey- closes March 7th



New special enrollment opportunity

- Minnesota's income tax form (Form M1) for 2024 now includes an easy way to ask for information about health insurance coverage.
- Individuals who are uninsured can check a box on the tax form authorizing the Minnesota Department of Revenue to share their information with MNsure.
- After they file their Minnesota tax return, the consumer will get a letter from MNsure about coverage options and next steps.
- They will have a 65-day special enrollment period (starting from the date of the letter) to apply through MNsure, and if eligible, enroll in a qualified health plan.





I authorize the Minnesota Department of Revenue to share necessary return information with MNsure for the purpose of contacting me with information about my estimated eligibility for free or reduced-cost health insurance (see instructions).

28 Penalty and interest (see instructions) IF YOU PAY ESTIMATED TAX and want part of your refund credited to 29 Amount from line 24 you want sent to you 30 Amount from line 24 you want applied to your 2025 estimated to	30	
and the Lefectore that this return is correct	Spouse's Signature (if Filing Jointly)	Date (MM/DD/YYYY)
Your Signature	(mail Address	PTIN or VITA/TCE II (required)
Daytime Phone	Date (MM/DD/YYYY)	
Paid Preparer's Signature	Preparer's Email Address	
Preparer's Daydine Phone 1 do not want my paid preparer to file my return electronically. 1 am filing this return for Net Investment Income Tax requirements (see instructions). Include a copy of your 2024 federal return and schedules. Mail to: Minnesota Individual Income Tax, Mail Station 0	I suther/se the Minnesota Department of Revenue to with the preparer or the third-parts designee indicated to the purpose of the third-parts designee indicated to the purpose of contacting one will well-Missaure for the purpose of contacting one will eligibility for free or reduced-out health insurance of the purpose of	to share necessary return, incomment is information about my estimated (see instructions).



Eligibility for the SEP

- To be eligible for the SEP, the applicant must:
 - Must have an application for coverage with current information and be determined eligible for APTC or for unassisted QHP coverage (if the consumer applied in the past, they can update their application).
 - Must be verified as a recipient of the Special Enrollment letter.
 - Must not be enrolled or have a tax household member who is already enrolled in a QHP through MNsure.
 - Must choose a plan on or before the last day of the SEP.
- The 65-day SEP period begins on the date listed on the MNsure letter (the date the notice is mailed).



Helping consumers enroll

- MNsure is receiving consumer information from the Department of Revenue once a week as they process returns.
- As we receive the information, MNsure is mailing a notice with information on coverage options and instructions on how to apply to everyone who checks the box. This may include:
 - Individuals already enrolled in a QHP.
 - Individuals who may be eligible for Medical Assistance or MinnesotaCare.
- If a consumer is eligible to enroll in a QHP (after updating an existing application or submitting a new application), they will need to call MNsure to confirm SEP eligibility and open shopping. You can call the Assister Resource Center with the consumer present.



Contract renewal process

- All navigator and certified application counselor contracts are on a 3-year cycle and will expire June 30, 2025.
- The new 3-year contracting period will begin July 1, 2025, and run through June 30, 2028.
- MNsure will begin communicating with your agency's authorized contacts in April to explain the contract renewal process.
- For now: Make sure all authorized contact roles in the Agency Management Program (AMP) are updated with the correct individuals and current contact information!





Thank You for Attending!

Please submit any questions via chat.

