Navigator/CAC Statewide Webinar

October 1, 2025, 12:30 p.m.

The webinar is not being recorded, but PowerPoint presentations will be available later on Navigator One Stop in the "Meetings and Webinars" section.

During the webinar, please use the "chat" feature to submit questions.

Preparing for Open Enrollment

- As of Monday, Cases with qualified health plan (QHP) eligibility have had their 2026 eligibility automatically updated based on federal data sources, including tax credits and cost-sharing reductions.

- MNsure resumed processing life events Monday, September 29.

- Consumers will begin seeing eligibility and enrollment notices available in their account in October. Some notices will also be mailed.

- Online Assister Assembly: Thursday, October 2, 10 – 11:30 am. (Link to join on Navigator One Stop/Meetings and Webinars).

Final Rate Release

The Minnesota Department of Commerce published final 2026 health and dental insurance rates for Minnesota this morning.

- 2026 Health Insurance Rates / Minnesota Department of Commerce - Insurance

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OE 2026 Recertification Deadline!

- Recertification training requirements must be completed by **Thursday, October 16, 2025,** or your certified status will lapse:
    - You will no longer be authorized to assist consumers.
    - Navigators will not be eligible for payment for any applications or enrollments completed after their certification has lapsed.
    - You will no longer have access to the Assister Resource Center.
- As of today, only 110 CACs and 284 navigators have completed recertification.
- Recertification course is "MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26". It must show as "complete / all current" for recertification to be completed.

learning path	required	enrollment status ▲
⊞ (01) MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26	Yes	not started or expired
The courses and associated assessment in this curriculum are MANDATORY for ALL assisters.		

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Thank You for Attending!

Please submit any questions via chat.