



Broker Statewide Webinar

September 11, 2025, 12:00 p.m.

The webinar is not being recorded, but PowerPoint presentations will be available later on Broker One Stop in the “Meetings and Webinars” section.

During the webinar, please use the “chat” feature to submit questions.



OE 2026 Recertification Deadline!

- Recertification training requirements must be completed by **Thursday, October 16, 2025**, or your certified status will lapse.
- Recertification course is “MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26” and will take approximately 1 hour.
- It must show as “complete / all current” for recertification to be completed.

learning path

required

enrollment status ▲

⊞ (01) [MNsure Assister Data Security, Accessibility, Compliance and Ethics 25-26](#)

Yes

not started or expired

The courses and associated assessment in this curriculum are MANDATORY for ALL assisters.

- As of today, 700 brokers are certified for open enrollment – but 800 still need to complete the requirements!

Preparing for Open Enrollment

- Annual renewal process for QHP consumers begins Monday, September 15.
 - MNsure will pause the processing of life events during a “blackout” period which begins September 15 and is expected to end on September 25.
 - Life events can be reported, but changes cannot be applied. Please do not call/email to check the status of LECs during blackout.
 - Consumers can continue to submit new applications during this time. Their eligibility for 2026 will be determined during a “catch-up” batch in mid-October.

Reporting Projected Annual Income

- Reporting projected annual income (PAI) when reporting a 2025 current income change:
 - Between September 8 and November 30, report both the 2025 and 2026 PAI
 - December 1 or after, report only 2026 PAI
- Do not report any current income changes that will not take effect until 2026. Income changes cannot be reported until 7 days in advance of the change occurring.
- When reporting a current income change, if there is a discrepancy between 2025 and 2026 PAI, add a note in the comments section explaining why.
 - For example: “Consumer is reporting a PAI change for 2026, due to a new source of income beginning in Feb 2026. Will report the income change once it begins.”

2026 BSL Open Enrollment Hours

- Broker Service Line hours for open enrollment will be posted on the “Contact Us” page on Broker One Stop.
- Special weekend hours:
 - Saturday from 9 a.m. to 2 p.m. on November 1, December 6, December 13, January 10
 - Broker Service Line will also be open two Sundays – November 2 and December 14
- Closed for state holidays:
 - November 11, 27 and 28, December 25 and January 1
 - Early closure (1 p.m.) on November 26 and December 24
- Extended hours for open enrollment deadlines:
 - December 10 – 15
 - January 12 - 15

Assister Assemblies

- Assister Assemblies have begun! We strongly encourage you to attend one of the following in-person opportunities:
 - Twin Cities (Brookdale Public Library): Wednesday, September 17
(*Registration has closed for this event*)
 - Mankato (Blue Earth Historical Society): Thursday, September 25, 10 a.m. – 12:30 p.m.
 - Saint Cloud (Saint Cloud Public Library): Monday, September 29, 1 p.m. – 3:30 p.m.
- The link to register is in recent e-newsletters, or in “Announcements” on Assister Central.
- If you cannot attend in person, join one of the online Assister Assembly webinars (no registration required):
 - September 18 – 1 – 2:30 p.m.
 - October 2 - 10 – 11:30 a.m.

Health/Dental Insurance Webinars

- Final rates for plan year 2026 will be released October 1.
- Hear directly from the health and dental carriers offering plans through MNsure in 2026:
 - Humana, Monday 9/15 at 10:00 a.m.
 - Companion, Monday 9/15 at 12:00 p.m.
 - Medica, Thursday 9/18 at 10:00 a.m.
 - Quartz, Monday 9/22 at 10:00 a.m.
 - Dentegra, Monday 9/22 12:00 p.m.
 - HealthPartners, Tuesday 9/23 at 12:00 p.m.
 - Delta Dental, Tuesday 9/23 at 10:00 a.m.
 - UCare, Tuesday 9/30 at 10:00 a.m.
 - Guardian, Tuesday 9/30 12:00 p.m.
 - Blue Cross Blue Shield/BluePlus, Tuesday 9/30 at 3:00 p.m.
- Links to attend the webinars will be available on Broker One Stop under “Meetings and Webinars.” No pre-registration required.



Thank You for Attending!

Please submit any questions via chat.

