

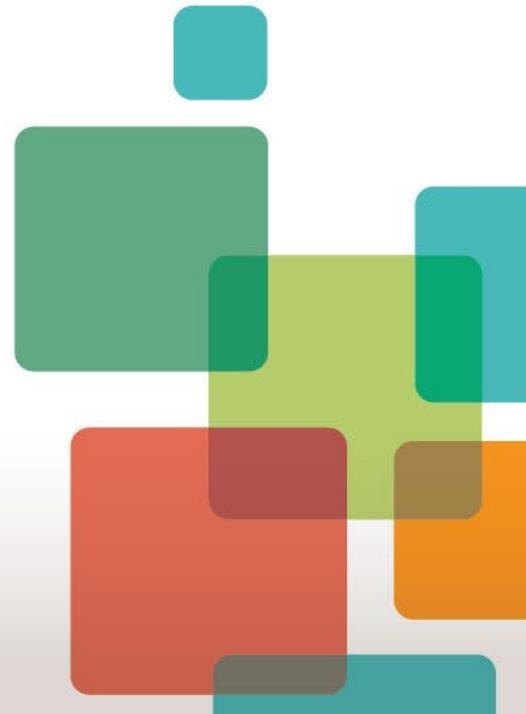


Broker Statewide Webinar

March 12, 2026, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Upcoming MNsure Changes

- MNsure's new eligibility system is scheduled to launch in late June 2026!
 - Integrates the application, eligibility and enrollment process for QHP consumers.
 - Provides a user-friendly, intuitive self-service experience for both consumers and assisters.
- Transition steps coming soon:
 - Additional training requirements will begin April 1.
 - MNsure will be collecting additional information from assisters to support migrating you and your current book of business into MNsure's new assister portal.

Portal Roles in New System

- MNSure's new system will offer broker partners enhanced capacity to support consumers, manage their book of business and manage their agency.
- Three MNSure portal roles:
 - Broker – Full access to act on behalf of an associated consumer to complete an application, manage enrollments, update application information, and more...
 - Manager – Ability to manage consumer requests for all brokers, move book of business between brokers, export the agency's book of business, and more...
 - Support staff – Ability to manage brokers at an agency, transfer consumers between brokers, act on behalf of consumers for a broker (except for enrolling in a plan), and more...

2026 Preliminary Training Timeline

- Early April: Updated Data Privacy and Security, Compliance and Ethics course will go live.
 - Approximately 1 hour course
 - June 1: Deadline for completion to qualify for “migration” into new MNsure portal. If completed, this course will not need to be retaken for annual recertification in the fall.
 - October 15: Deadline to complete course for annual recertification.
 - Updated course will replace current course for newly certifying brokers/support staff in early April.
- Throughout May:
 - MNsure will offer webinar trainings on elements of the new system, including the consumer experience and your new MNsure assister portal.
 - Training may be required for approving access to the MNsure portal.



Thank You for Attending!

Please submit any questions via chat.

