

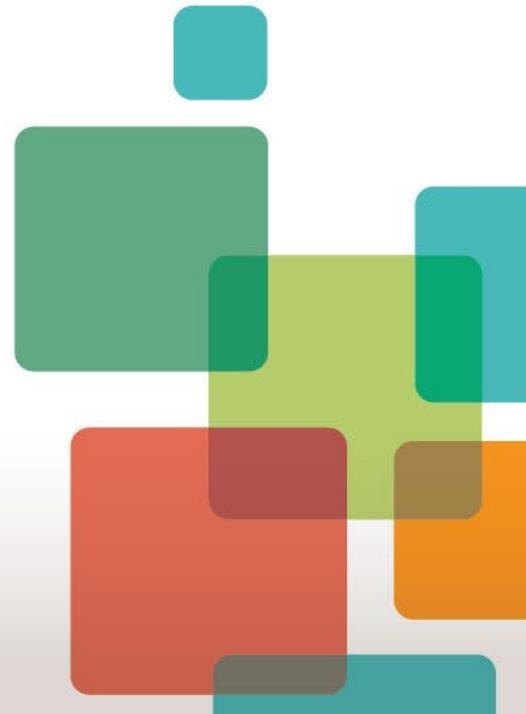


Navigator/CAC Statewide Webinar

March 4, 2026, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Upcoming MNsure Changes

- MNsure's new eligibility system scheduled to launch in late June 2026!
 - Integrates the application, eligibility and enrollment process for QHP consumers.
 - Provides a user-friendly, intuitive self-service experience for both consumers and assisters.
- Transition steps coming soon:
 - MNsure will be collecting additional information from assisters to support migrating you into MNsure's new assister portal.
 - More information on a new "manager" role in the assister portal.
 - Additional training requirements will begin April 1.

New Directory Experience on MNsure.org



MNsure-certified navigators are trained experts who can help you at local, trusted community organizations and can help you:

- Fill out your application
- Enroll in coverage
- Report changes to MNsure
- Renew your coverage

MNsure-certified navigators always offer these services for free.

[Find a navigator near you](#)

Bunny's Health Assistors

Bunny Hut
Bonnie Ln
Minneapolis MN
55422
612-555-1212
bunnyhut@yopmail.com

English, Mandarin, Ukrainian

Bunny's Health Assistors

The Bunny House
1515 12th Street
Minneapolis MN
55408

English, Spanish

New Directory Experience (continued)

Bunny's Health Assisters

Back

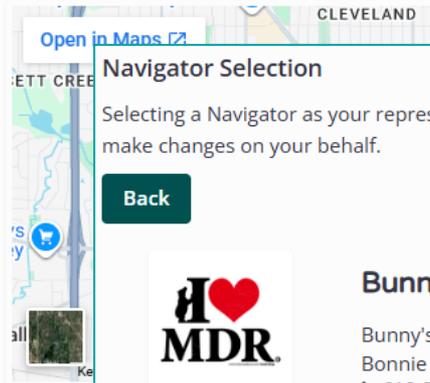
Bonnie Ln, Minneapolis, MN, 55422
612-555-1212
bunnyhut@yopmail.com

Languages Spoken English, Mandarin, Ukrainian

Languages Written Cantonese, Spanish

Hours of Operation
Monday 07:30 am-03:30 pm
Tuesday 09:00 am-01:00 pm
Wednesday 01:00 pm-02:00 pm
Thursday 07:30 am-08:00 am
Friday 11:30 am-04:30 pm
Saturday Closed
Sunday Closed

"Bunny's Health Assisters" has 1 MNSure Navigator
[Show Navigators](#)



Navigator Selection

Selecting a Navigator as your representative allows them to: Access your account, see your information, and make changes on your behalf.

Back



Bunny River

Bunny's Health Assisters
Bonnie Ln, Minneapolis, MN, 55422
612-555-7878
bunnyriverissing@yopmail.com

Languages Spoken English
Remote Assistance Yes

Select Navigator



Request Submitted

Your request has been submitted to Bunny River. They will need to accept your request before they can begin helping you. You will receive a notification in your account's secure inbox when your request is complete. If you need immediate help, you can contact them via phone or email.

Assister Portal for QHP Consumers

Pending Authorization Requests 1 Pending Individual

Refine Organization Results
By (reset all)

First Name

Last Name

Name	Family Size	REQUEST SENT	⚙️
Terry Lange	N/A	04/15/2026	⚙️ Accept Decline

Terry Lange

Household Case ID **MN100006685**

Application Year	-	Household not enrolled in a plan >
Application Status	Start New Application	
Eligibility Status	-	

Select [Household Composition & Eligibility](#) [Applicant Verifications](#) [More Actions](#) ⋮

Mark Johnson

Household Case ID **CASEID1040091320**

Application Year	2026 (1 member)	<table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <th style="font-size: 8px;">HEALTH PLAN</th> <th style="font-size: 8px;">DENTAL PLAN</th> </tr> <tr> <td style="text-align: center;"> HealthPartners </td> <td style="text-align: center;">No Dental Plan</td> </tr> </table>	HEALTH PLAN	DENTAL PLAN	HealthPartners	No Dental Plan
HEALTH PLAN	DENTAL PLAN					
HealthPartners	No Dental Plan					
Application Status	Report a Change					
Eligibility Status	Eligible					

Binder Payment Due

Select [Household Composition & Eligibility](#) [Applicant Verifications](#) [More Actions](#) ⋮

Full Access to Self-Service Options

View Consumer Account ×

Click on Consumer Application to go to the consumer portal for Peter Swanson. You will be able to complete the application, make changes, or select a plan on behalf of the consumer. Proceed to the Consumer Portal.

Proceed to Individual View ?

Don't show this message again.

Mark Johnson

Projected income for 2026 **\$45,000.00**

Current income

Below is a breakdown of the income and deductions you have provided

Income Source	How much	How often	Start Date	End Date
Self Employment	\$45,000.00	Yearly	--NA--	--NA--

Submit documents that prove your identity

In Process

We have received your document(s) and it is being processed by our Contact Center. You won't be able to submit your application for health coverage until your identity is verified.

Document	Status	Notes
Driver's license (foreign or domestic) 20260204085648.kickball 1.jpg	SUBMITTED	

Advanced Premium Tax Credit
\$77.55 per month

Not eligible for Cost-Sharing Reductions

[View Details](#)
[Edit Application](#)

Training Timeline

- Early April: Updated Data Privacy and Security, Compliance and Ethics course will go live.
 - Approximately 1 hour course
 - June 1: Deadline for completion to qualify for “migration” into new MNsure portal. If completed, will not need to be retaken for annual recertification.
 - October 15: Deadline for annual recertification.
 - Updated course will replace current course for newly certifying staff in early April.
- Throughout May:
 - Webinar trainings will be offered on elements of the new system, including the consumer experience and the MNsure portal for assisters.
 - Trainings may be required for approving access to the MNsure portal.



Thank You for Attending!

Please submit any questions via chat.

