



Broker Statewide Webinar

October 8, 2026, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on available on Assister Central.

During the webinar, please use the “chat” feature to submit questions.

Recertification Requirements



- Two courses required for recertification:
 1. MNsure Assister Data Security, Accessibility, Compliance and Ethics 26-27
 2. MNsure Role-Based: Introduction to MN-EES 2026-27.
- **Recertification deadline: October 15, 2027.**
 - If you do not complete recertification by the deadline, your certification status will immediately be suspended.
 - Your access to the MNsure Portal will be also be suspended.
- Check your recertification status: www.mnsure.org/assister-central/cert-recert/cert-lookup.html

Resources



- Assister Assembly slides posted on Assister Central:
 - Select “Assister Resources” from the homepage to find a link to the slides.
- MN-EES Office Hours for brokers:
 - Wednesday, October 14, 2 p.m.
 - Link to join on Broker One Stop under Meetings and Webinars.
- 2027 Income Guidelines available:
 - Download from: www.mnsure.org/financial-help/income-guidelines/index.jsp
 - Or go to Assister Central/Shared Resources to order copies.



Updating Federal Tax Information



- MNsure needs a consumer's permission to get federal tax income information to check eligibility. Every year, some consumers must renew their authorization.
- Notices have been mailed to consumers whose permission is expiring. The notice is not available in their online account.
- Consumers can extend the authorization by updating their application or mail the form included with the notice.

Agreements

Are any applicants incarcerated?	No. No one listed on this head of household is incarcerated (in prison or jail)
Agree to the use of tax return information for how long?	5 years
I received and reviewed the Notice of Rights and Responsibilities and Notice of Privacy Practices.	Agree
I know that I must report changes to the information listed on this application	Agree

2027 Open Enrollment

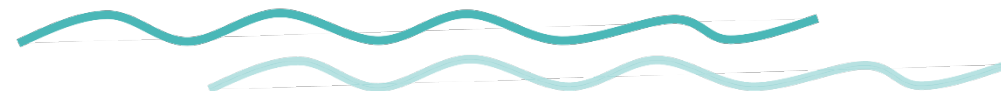


- 2027 Open Enrollment dates: November 1, 2026 – January 15, 2027.
 - December 15, 2026, is the deadline for January 1 effectuation date.
 - Plan selections from December 16 to January 15 will start February 1, 2027.
- Five health insurance carriers in 2027: Blue Plus, HealthPartners, Medica, Quartz and Aspius.
 - Aspius is a new carrier on MNsure located in Northeast Minnesota.
 - Current UCare enrollees will be cross-walked to Medica plans.
- Five dental carriers in 2027: Companion Life, Delta Dental, Dentegra, Guardian and Humana.

Increasing Costs for 2027



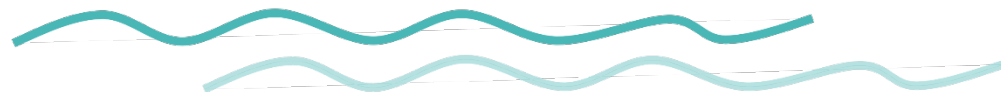
- Increasing costs for consumers:
 - 2027 final rates for Minnesota's individual market indicate premium increases ranging from 10% to 21%.
 - The consumer's expected premium contribution is increasing (up to 10.22%), reducing the amount of premium tax credits.
 - Annual limitation on out of pocket (OOP) maximum increasing by 13% to \$12,000 for an individual and \$24,000 for a family in 2027.
- Tax credits are still helping Minnesotans:
 - 50% of households qualify for tax credits to reduce monthly premiums, with an average credit of \$600 per month.
 - Nearly 10% of households enrolled through MNsure qualify for cost-sharing reductions to save on out-of-pocket costs.



QHP Renewal Timeline: October



- October 1: Plan and rate information for 2027 finalized and announced by the Minnesota Department of Commerce.
- October 8: Eligibility renewal batches for QHPs begin.
- October 15: 2027 plan information can be previewed through MNsure's plan shopping tool.
- Mid-October: Consumers with an active application in MNsure will have their eligibility updated for 2027.
- Late October: 2027 enrollment updated.
 - Currently enrolled consumers auto-renewed in the same or similar plan for 2027.
 - 2027 enrollment information sent to carriers (around October 24).



QHP Renewal Timeline: Eligibility Notice



- End of October: QHP eligibility notice
 - Notice will provide information on household eligibility for 2027 based on updated information.
- Generated for all active consumers.
- Will be available in consumer accounts and will be mailed, depending on consumer's account preferences.



MNSure
PO Box 64253
St. Paul, MN 55164-0253

Dad R-ohone
776 Fake Street
St Paul, MN 55103

Your Agent:
Eric Van Agency Mgr
()

Date: J ()

Re: MNSure Health Care Eligibility Notice
Household ID: 13290

Dear Dad R-OhOne,

Eligibility Summary:
It's important that we have accurate information. When you log in to your MNSure account:

- Review your application.
- Confirm all the member details are accurate.

Household member	Eligibility
Dad R-OhOne	• Eligible to enroll in a health plan through MNSure • Eligible for financial help to lower premium costs, called advanced premium tax credit or APTC.
Mom R-OhOne	• Eligible to enroll in a health plan through MNSure • Eligible for financial help to lower premium costs, called advanced premium tax credit or APTC.
Baby R-OhOne	• Eligible to enroll in a health plan through MNSure • Eligible for financial help to lower premium costs, called advanced premium tax credit or APTC.

QHP Renewal Timeline: Renewal Notice



- End of October: QHP renewal notice.
 - Notice will inform household of 2027 plan enrollments.
 - Only generated for enrollment consumers.
 - Will be available in consumer accounts and will be mailed, depending on consumer's account preferences.

 **MNsure**
Where you choose health coverage

MNsure
PO Box 64253
St. Paul, MN 55164-0253

C [redacted]
312 Wiman St
Apt 625
E [redacted] 122

Date: [redacted], 2026

Re: Important information regarding your health coverage for 2027
Household ID: [redacted]

MNsure's open enrollment is coming soon

We used your current information to renew the coverage you currently have for 2027.

You will receive another letter about your updated eligibility and financial help. Review that information carefully - your financial help may have changed.

Plan renewals

Your health and dental plan enrollments are both renewed for 2027.

Health plan renewal information

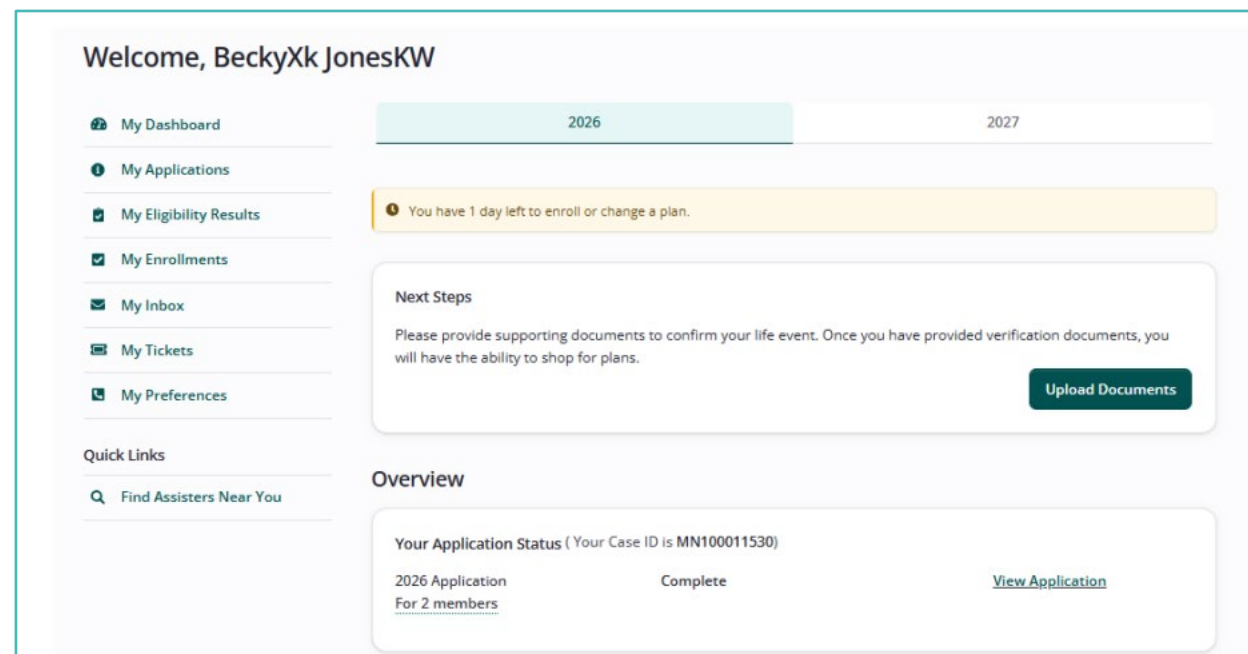
- Issuer Name: HealthPartners
- Plan Name: Select \$3,800 HSA Silver
- Monthly Advanced Premium Tax Credit (APTC) Amount: \$623
- Net Premium: \$10.23

Member Name	Renewal Status	Reason
Chris [redacted] (Subscriber)	Renewed	
Angela S [redacted]	Renewed	
Jenny S [redacted]	Not Renewed	Member is ineligible for health renewal
Peter S [redacted]	Renewed	

Consumer Dashboard for Renewals



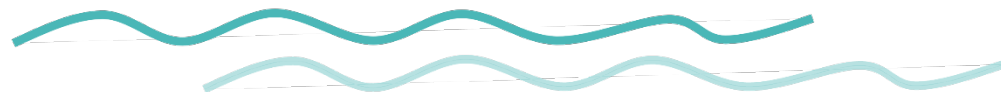
- Beginning November 1, consumer dashboard will display both 2026 and 2027 eligibility years.
- When helping consumers, be sure you are looking at the tab for the correct year.
- It is important that consumer's claim their new MNsure account to complete the renewal process!



October: Reporting Changes



- MNsure’s eligibility renewal process for 2027 began October 8.
 - Consumer’s current 2026 application information is being used to update their eligibility for 2027.
 - Beginning November 1, consumers will be able to view and edit their 2027 application to update their 2027 eligibility, if renewed.
- After October 8, continue to report changes that impact **2026 eligibility**.
 - There is no “black out” period, but changes reported to MNsure on their 2026 tab will only update their 2026 eligibility.
 - On or after November 1, the same changes will need to be reported on their 2027 application (2027 tab) to update their eligibility for 2027.
- November 1 or later, report changes that only impact 2027 eligibility (via the 2027 tab).



Helping Consumers Activate Accounts



- If you are associated with a consumer who needs to activate their account, after viewing the consumer's account, select "My Inbox" from the dashboard menu.
- Find the notice labeled "Claim your new MNsure account" (or a similar subject description).
- MNsure has begun sending reminders. Be sure to select the most recent activation notice in their account.

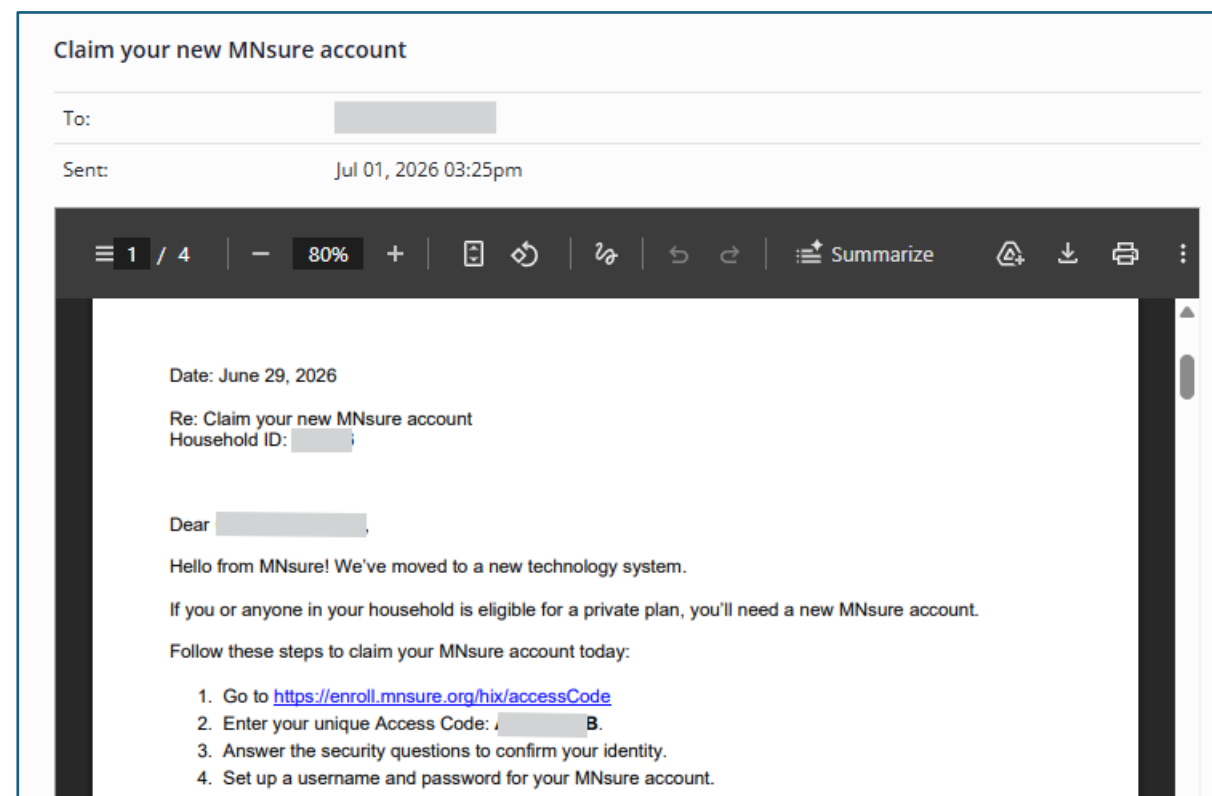
A screenshot of the MNsure user interface. On the left is a vertical dashboard menu with items: "My Dashboard", "My Applications", "My Eligibility Results", "My Enrollments", "My Assister History", "My Inbox", "My Tickets", and "My Preferences". A green arrow points to "My Inbox". To the right is a table with two columns: "Date" and "Subject". The first row of data shows the date "07/01/2026" and the subject "Claim your new MNsure account". A second green arrow points to this row. The table has a light blue header and a light gray body. There are also some decorative wavy lines at the bottom right of the slide.

Date	Subject
07/01/2026	Claim your new MNsure account

Activating a Consumer Account



- The notice may contain a link to activate the account, or a unique Access Code.
- If there is an Access Code, have the consumer navigate to <https://enroll.mnsure.org/hix/accessCode> to enter the code and activate their account.
- Consumers should contact the MNsure Contact Center for help with accessing their account.



Resending Activation Email



Showing 1-1 of 1 items

Previous 1 Next

Zara Rimaros	Application Year -	Household Verifications
Household Case ID MN100012816	Application Status Start New Application	
	Eligibility Status -	

Select all on this page

View Details

View Household Details

Resend Activation Email

Mark As Inactive

View Enrollment Details

Submit New Ticket

More Actions :

Dear Zara Rimaros,

Welcome!

A MNSure account has been created for you.

Activate your account now at:

<https://mn3uat.ghixqa.com/hix/account/user/activation/a7474511dc>

This is a one-time login. It will expire in 1 day(s).

If you did not request an account or believe this was done without your consent, please contact MNSure Customer Support Staff at (800) 444-5555 (outside the Twin Cities)

Thank you,
MNSure

Your information

MNSure Customer Support Staff has provided the following phone numbers for you:

☒ (***)*-5555

In order to verify your identity, we will send you a verification code to the selected number, using a voice call or text message

☐ This is not my phone number

- You may also be able to resend an activation email.
- Go to your “Active Individuals/Consumers” and from the consumer’s record open the “More Actions” menu and select “Resend Activation Email”.
- The consumer will get an email activation link to receive a code via text/phone call.

What are your questions?

