



MNsurance Board of Directors Meeting Minutes

Wednesday, September 21, 2016, 1:00 – 3:00 p.m.
81 East 7th Street, St. Paul, MN, 1st floor atrium

Participants in attendance: Peter Benner – Chair, Martha Eaves, Lauren Gilchrist, Nathan Moracco (sitting in for Commissioner Emily Johnson Piper), Phil Norrgard, Edgardo Rodriguez (via phone)

Staff in attendance: Allison O'Toole, Katie Burns, Christina Wessel, Aaron Sinner

Meeting Topics

Welcome

Peter Benner, Board Chair

The meeting was called to order at 1:06 p.m. by Peter Benner, board chair.

Peter read MNsure's purpose: The purpose of MNsure is to ensure that every Minnesota resident and small business, regardless of health status, can easily find, choose, and purchase a health insurance product that they value and does not consume a disproportionate share of their income.

Peter welcomed Lauren Gilchrist and noted the board is now at six members.

Public comment

None.

Administrative items

Peter Benner, Board Chair

Approve July 20 meeting minutes

MOTION: Phil Norrgard moved to approve the draft [July 20 meeting minutes](#). Martha Eaves seconded. All were in favor and the minutes were approved.

Work group updates

Peter noted that since the board has grown with the appointment of Lauren, the board is able to expand the size of its work groups. Lauren will be joining the Strategy Work Group and Operations Work Group, and Phil will be re-joining the Finance Work Group.

Finance Work Group – Allison O’Toole, CEO, reported the work group had met and reviewed the fiscal year 2016 closeout, and also began discussions around a review of the MNsure-DHS cost allocation methodology.

Operations Work Group – Phil reported the work group had met and reviewed the METS Executive Steering Committee’s recommendations regarding the winter release and had found them in line with the work the board had recommended and approved at its February 17 meeting.

Advisory Committees

Call for applicants – Peter reported that some advisory committee terms will be expiring, and that both committees currently have vacancies.

MOTION: Phil moved to allow MNsure staff to initiate the recruitment process for new advisory committee members. Martha seconded. All were in favor and the motion was approved.

Peter noted recommended names will come before the board for approval before any appointments are made.

Consumer and Small Employer Advisory Committee Charter – Peter reported that at the July board meeting, the board had made a series of changes to board policies. The board also has changes to the Consumer and Small Employer Advisory Committee charter to bring it in line with those policy changes and to expand the definition of who is invited to serve on the committee.

MOTION: Martha moved to adopt the [amended Consumer and Small Employer Advisory Committee Charter](#). Lauren seconded. All were in favor and the motion was approved.

Health Industry Advisory Committee – Jonathan Watson, HIAC Chair, [presented](#) the HIAC’s [recommendation](#) on the MNsure financing mechanism.

Phil thanked Jonathan and the HIAC for the recommendation and asked that the committee continue to be engaged as the dialogue around MNsure financing continues.

Lauren said she was particularly interested in the HIAC exploring health insurance literacy, and would appreciate the HIAC’s thoughts on ways in which information around health insurance decisions can be presented to consumers, as well as what MNsure’s role should be in the health insurance literacy conversation. Lauren also mentioned she’d appreciate the HIAC’s thoughts on the Minnesota Department of Health study on MNsure awareness and on how MNsure can reach individuals who are eligible but uninsured.

CEO report

Allison O’Toole, CEO

Allison reported that since November 1 and as of end of day September 18, MNsure had enrolled over 500,000 Minnesotans. This includes over 100,000 QHP enrollees, over 318,000 Medical Assistance enrollees, and over 83,000 MinnesotaCare enrollees.

Allison reported that the assister portal had officially launched for use by all certified assisters. This follows on the success of the assister portal pilot during the previous open enrollment period.

Allison noted that MNsure had finalized contracts with nine grantee organizations for MNsure's micro-targeted Outreach and Education grants. Summaries of the [program](#) and the [grantees](#) are available.

Allison also noted that MNsure has finalized agreements with 21 health insurance agencies as MNsure Broker Enrollment Centers.

Allison also reported that the consumer renewal experience will be different this year than in previous years. In previous years, a returning MNsure consumer has had to complete a new application for coverage. This year, MNsure will be contacting the federal hub ahead of open enrollment and then sending consumers their updated eligibility information, so all they'll have to do is log in and select a new plan. Consumers should expect detailed renewal instructions in the mail in the coming weeks.

Phil asked for details regarding training for assisters related to the assister portal. Christina Wessel reported MNsure has developed and released an online training that takes about 45 minutes which covers how to set up an account and use the portal, as well as privacy and security training.

IT and Executive Steering Committee update

Scott Peterson, MN.IT

Scott Peterson of MN.IT presented slides 13-17 of the [slide deck](#).

Scott reported that the Summer Release #2 had a two week shift in deployment and went into production September 9.

Scott also reported that the Fall Release is now scheduled for an October 14 deploy. That release includes an upgrade of the Cúram eligibility system, which includes several enhancements outlined on slide 17.

Scott noted the Winter Release will include some enhancements to the assister portal, including status updates for consumers, additional search criteria, and additional reporting.

Scott reported that the Unique Person ID project has three phases, the first of which is in the Winter Release and focuses on core issues related to identifying the same person returning to the system even if he or she provides slightly different information. This functionality should reduce duplicate cases in the system.

Allison noted that the METS Executive Steering Committee will hold its next meeting on Tuesday, September 27.

Wrap up and any new business

Peter Benner, Board Chair

None.

Adjourn

Martha moved to adjourn. Lauren seconded. All were in favor and the meeting adjourned at 2:18 p.m.