Action Needed
You Have More Time to Give the Information We Asked For

You asked for more time to give us the information we need to verify your eligibility for health care. You now have until the date shown below. If you do not give us the information by the due date shown, your health care coverage may end.

Send the needed information or proof shown below to the address in the top left of this notice. If you have questions about proof, call us (agency shown in top left of notice). If you do not know the phone number, call the DHS Member Help Desk at 651-431-2670 or 800-657-3739 for help.

The information needed, the person it is needed for, and the due date are listed below. The information listed may include needed information other than the information you asked for more time to give. If you have trouble getting the information, please tell us right away.

If you believe an information mismatch in your record is keeping us from checking information electronically, let us know.

We need more information for this person (or these people):

Name: MNsure ID Number: xxxxxxxxxx

<table>
<thead>
<tr>
<th>Due Date</th>
<th>Needed Information</th>
<th>Acceptable Documents</th>
</tr>
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<tbody>
<tr>
<td>[Due Date]</td>
<td>[Name of unresolved verification item]</td>
<td>• [list of acceptable documents]</td>
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Send copies of any listed proofs to the above agency address. If the above information is not given to us by the due date listed, your health care coverage may end.

*Next person*

Name: [full name]  MNsure ID Number: [MNSureID]
What if I have questions about this notice?

Call us if you have questions.

- For questions about Medical Assistance, call your county or tribal agency.
- For questions about MinnesotaCare, call MinnesotaCare Operations at 800-657-3672 or 651-297-3862.
- For general questions about Medical Assistance or MinnesotaCare, call the MHCP Member Help Desk at 651-431-2670 or 800-657-3739.

If you have hearing or speech disabilities, contact us using your preferred telecommunications relay service.

You can also visit us in person:

- For in-person help about Medical Assistance, go to your county or tribal agency.
- For in-person help about MinnesotaCare, go to the MinnesotaCare walk-in office. The walk-in office is on the first floor of the Elmer L. Andersen Human Services Building in St. Paul. It is next to the security desk in the lobby.

Location: Elmer L. Andersen Human Services Building
540 Cedar Street
St. Paul, MN 55101

Hours: 8:00 a.m. to 5:00 p.m., Monday–Friday
651-431-2670 or 800-657-3739

Attention. If you need free help interpreting this document, call the above number.

For accessible formats of this publication or assistance with additional equal access to human services, write to DHS.info@state.mn.us, call 800-657-3739, or use your preferred relay service. (ADA19-9-15)