



Health Industry Advisory and Joint Advisory Committee Meeting Minutes

Tuesday, November 10, 2015, 2:30 – 5:00 p.m.
500 Stinson Boulevard NE, Minneapolis, MN 55413

Members in attendance: Jonathan Watson – Chair, Ghita Worcester – Vice Chair, Ken Bence, Kyle Bozentko, Dave Dziuk, Matthew Flory, Chris Johnson, Heidi Mathson, Andy McCoy, Reuben Moore, Chris Rofidal (via phone), Kathryn Duevel – Board Liaison, Edgardo Rodriguez – Board Liaison

Members not in attendance: Samuel Boadu, Forrest Flint, Carl Floren, Harlan Johnson, Charles Sawyer

Staff in attendance: Aaron Sinner – Board and Federal Relations Policy Specialist, Debby Dill – Board and Federal Relations Coordinator, Stephanie Grisell – MNsure Staff

Meeting Topics: Health Industry Advisory Committee

Introductions of CSEAC Members

Jonathan Watson, Chair

The meeting was called to order at 2:38 p.m. by Jonathan Watson, chair. Jonathan welcomed everyone and thanked Ghita Worcester and UCare for the use of their facilities.

Jonathan said that purpose of the meeting was first to review framework within the HIAC Statutory Charter, and second to view the Consumers' Checkbook tool and record comments and concerns that can be brought to the board.

Jonathan then asked members to provide a brief introduction of themselves, including where in the industry they work and why they are serving on the advisory committee. Members in attendance did so. (Short biographies for all members can be found on the [Health Industry Advisory Committee page](#).)

Ghita asked Kathryn Duevel how the board decided who should serve on which advisory committee. Kathryn explained that MNsure's enabling legislation states that the board must have at least one advisory committee to provide guidance and support. The board felt that two committees would be best. When a person sends in an application, the applicant usually designates which committee he or she would like to serve on. Because of the diversity that is needed on the committees, the board sometimes asks an applicant if he or she would like to serve on the other committee. There have been some suggestions to move to one advisory committee, but so far the board has chosen to stay with two.

Review & Discussion of HIAC Statutory Charter

Jonathan Watson, Chair

Jonathan reviewed the [Health Industry Advisory Committee Charter](#), as well as the [Board policy on Advisory Committee Roles and Responsibilities](#). He highlighted that the HIAC's main purpose is to support MNSure.

Ghita said that MNSure is in a different place than it was when it first launched. MNSure was dealing with many technical issues at that time and it was difficult for MNSure to look to its future. To this point, Kathryn believes that there are two main duties that illustrate the relationship between the MNSure board and the advisory committees. First, the board needs to provide the advisory committees with leadership as to what the board is expecting and needs from the committees. Second, if the advisory committees see an issue that the board is not addressing, then it is the advisory committees' duty to alert the board. This relationship between the board and advisory committees should be open and honest.

Vision, Purpose and Priorities of HIAC

Jonathan Watson, Chair

Jonathan next discussed the vision of HIAC moving forward. Jonathan would like to develop a blueprint of topics for the committee to discuss. HIAC has brought up many topics in the past, but not acted to create recommendations around many of them. Jonathan believes the December meeting should be about developing the priorities for HIAC. For the next meeting, Jonathan would like to see the committee decide on two major priorities to focus on for 2016. Jonathan provided a few examples such as: assister portal, evaluation of MNSure based on socioeconomic and ethnic status, affordability of MNSure, and providing affordable oral health benefits for adult care. Jonathan would also like to have a HIAC member report to the MNSure board at every meeting. Jonathan is going to ask the board for a "homework assignment" to help develop the policy goals that MNSure wishes to have in three to five years.

Jonathan thanked Rueben for his tenure as chair and acknowledged all the good work he had done.

A question was raised about attendance and Jonathan said he would it would be discussed at a later date, once Jonathan had a chance to familiarize himself with the policy.

Kyle Bozentko asked how members communicate with each other. Jonathan noted that the committee must adhere to the Open Meeting Law, which means that a quorum of members cannot deliberate together outside of an official advisory committee meeting. However, emailing one on one or among small subgroups is acceptable.

Jonathan asked what the date for the next meeting is. Debby Dill noted that it would be in January, though the date and time would need to be set.

Committee members asked that the January agenda include an update on the Health Care Financing and Access Task Force.

This portion of the meeting adjourned at 3:22 p.m.

Meeting Topics: Joint Advisory Committee

Call to Order, Approval of October Meeting Minutes, Welcome & Introductions

Gladys S. Chuy and Jonathan Watson, Chairs

Jonathan called the meeting to order at 3:30 p.m. He welcomed everyone to the joint Advisory Committee meeting and introduced Gladys Chuy, the CSEAC chair, and Ghita Worcester, HIAC vice chair. Jonathan noted Jinny Palen is the new vice chair for CSEAC but was unable to attend today's meeting. Members provided brief introductions of themselves.

MOTION: Ken Bence moved to approve the [October draft meeting minutes](#). Reuben Moore seconded. All were in favor and the minutes were approved.

Board Update

Kathryn Duevel, Martha Eaves and Edgardo Rodriguez, Board Liaisons

Kathryn Duevel provided an update for the board. At the most recent board meeting, the board approved the new advisory committee members as evidenced by all the new members here today.

Kathryn reported that open enrollment is going well. While things are still not perfect, the board is pleased with the progress that has been made this year. MN.IT is currently focused on the winter IT release. Kathryn encouraged members to visit the [MNSure Board of Directors Meeting Materials page](#) to view the MN.IT release plan project status slide available at each board meeting.

Kathryn noted that the CEO search received 42 applications. The CEO Search Work Group conducted 11 preliminary interviews, and ultimately recommended one candidate that the board approved as a finalist. The finalist's name is Mark Nyquist. However, the process is continuing and a permanent CEO has not yet been appointed.

The assister portal is being piloted and training of assisters for that pilot has begun. A timeline for a wider rollout of the portal will be determined based on how the pilot goes.

Bentley Graves asked for an update on the Health Care Financing and Access Task Force. Kathryn reported that the board does not have an active role in that process but that MNSure is providing information to the Task Force as requested. The Task Force is trying diligently to stay on schedule and has a report due in January.

Consumers' Checkbook Decision Support Tool Presentation

Kathryn Duevel, Board Liaison

Kathryn gave a demonstration of the Consumers' Checkbook tool. She provided various individual scenarios and walked through the information the tool provides.

The group discussed possible ways to improve the tool in the future. Suggestions included:

- Clearer definitions of the health status terms consumers self-select (Excellent, Very Good, Good, etc.), including example scenarios associated with each
- Accessibility in languages other than English
- Ability to filter by network or by doctor
- Ability to filter by HSA and high deductible plans
- Ability to input a consumers' prescription drugs
- Tie plan sorting to associated provider quality
- An explanation of metal levels
- Local links
- Ability to input any preexisting conditions the consumer has

Members also discussed the data that MNsure will collect regarding the tool. In addition to web traffic numbers, members suggested a survey be sent to consumers to see if the tool met their needs. Members also expressed a desire for post-enrollment focus groups with consumers to assess the usefulness and accuracy of the tool.

Additionally, some members asked about adding small employer capacity in the SHOP market.

Members also discussed the need for improved consumer education about health insurance and improved health literacy.

Jonathan thanked Kathryn for the demonstration and encouraged committee members to experiment with the tool and scenarios on their own.

Adjourn

Andy McCoy moved to adjourn. David Hilden seconded. There were no objections and the meeting adjourned at 4:57 p.m.