This webinar will begin at 12:00 PM. If you can see this screen you are prepared to participate.

This webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!

July 9, 2020
OE 2021 Recertification Requirements

- All brokers and support staff must complete recertification prior to the start of open enrollment (OE).

- Training requirements for OE 2021 (approximately 1 hour):
  - MNsure Data Security and Privacy, MNsure Accessibility Compliance and Ethics
  - Achieve a score of at least 80% on the knowledge assessment

- The course content has not changed for 2021, so CE credit will only be available for newly certifying brokers (not for recertifying brokers)
OE 2021 Recertification Process

- Recertification training will be available online starting in early August
- Once the courses are available, MNsure will email all brokers instructions for completing recertification
- Your agency administrator will be able to confirm your recertification completion through the Broker Agency Management System (BAMP)
OE 2021 Recertification Process

- Recertification training requirements must be completed by **Thursday, October 15, 2020** or your certified status will lapse:
  - You will no longer be authorized to assist consumers with the application and enrollment process
  - You will no longer have access to Broker Line services
  - Your access to the assister portal will be suspended (if applicable)
  - Brokers will be removed from the online Assister Directory

- Suspended brokers will be able to reactivate their certification after the date of their suspension by completing all outstanding recertification requirements.
Update Information in BAMP

- Reminder: Ensure a smooth recertification process this year by confirming information in BAMP (Broker Agency Management Program) is accurate:
  - Agency roster: Change the status of brokers or support staff who are no longer active to “inactive” so they do not receive recertification communications
  - Individual staff: Confirm that contact information, especially the email address, is current
  - Directory information: Confirm that information visible to the public through the assister directory is current

- Information on how to update agency information can be found in the Registration Section of Broker One Stop
Resources

- Please visit Assister Central to find the resources related to this presentation.
  - Updated information about current certification and recertification processed can be found in the "Certification and Recertification" section of Broker One Stop.
  - The Certification and Recertification policies and procedures can also be found on Broker One Stop.
Alex Smith Insulin Affordability Act
On July 1, Minnesota’s new Insulin Safety Net Program launched, offering affordable insulin for individuals who cannot access it through insurance.

There are currently more than 200 navigators around the state that have been trained to assist individuals with the application.

Consumers and brokers can find participating navigators using a new search feature in the Assister Directory:
Thank you!

Use #6 to unmute your line and ask a question. Remember to state your name and organization. Use *6 to remute your line when you are done.

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.