

Welcome to LoginMN!

LoginMN is the State of Minnesota's secure and centralized sign-on service that individuals and businesses use to access State of Minnesota services, programs, and applications. LoginMN grants you access to multiple government services, while keeping your information secure with multi-factor authentication (MFA) and enhanced fraud detection.

The State of Minnesota is steadily working with agency partners to implement LoginMN across public-facing digital state services. While timelines vary by service, each application added creates a more connected and intuitive online experience.

LoginMN Account linking & Renewal Lookup Tool

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Account Creation

First time account creation for both LoginMN and METS

Create a LoginMN account and then applies for health care through METS as the application filer.

- Can see notices

Account Creation (2)

Had an online account prior to LoginMN roll-out

EXISTING ACTIVE METS CASE

If they were the application filer on an existing **active** METS case, they will be linked to the existing METS case.

- Can see historic and current notices

Is NOT the application filer on an existing, **active** METS case, will not be linked to the existing case.

- Cannot see notices

EXISTING CLOSED METS CASE

If they were the application filer on an existing **closed** METS case, they will be linked to the existing METS case.

- Can see current notices

Is NOT the application filer on an existing, **closed** METS case, will not be linked to the existing case.

- Cannot see notices

Question/Answer

Question: If a person applies for a public program (MA/MCRE) via paper application. Application is processed and MA is approved. Can that enrollee later have an online account? Or can an enrollee only have an online account if they apply online?

Answer: When someone applies by paper application and are approved for public programs, they can later go online and create a health care account. The first person listed on the application (application filer) will be the person who when they create the online health care account will see the case information. They will link up with their application and will be able to see notices in their health care account.

Account Tip/Tricks

When Creating Accounts in LoginMN

- Applicant is informed they failed the identity piece when creating a LoginMN account.
  - Inform the enrollee to verify that they didn't enter the address or SSN incorrectly. They should verify the information and try again.
- Applicant reports they receive an error that says “invalid phone number” after they have completed the in-person manual verification process
  - Have the applicant enter a plus sign and then the number one, +1, before entering their phone number

LoginMN resources

- LoginMN FAQ page – Provides quick answers to questions about LoginMN, accounts, multi-factor authentication, and identity verification.
- LoginMN support page – Provides contact information state agencies that are within LoginMN. Also includes the list of deputy registrar offices for the in-person manual verification process.
  - Email for Medical Assistance and MinnesotaCare Applicants and Enrollees to reach out to with questions about their account
  - Email for providers to reach Minnesota Information Transfer System (MN-ITS)
  - Email for individuals for support for Minnesota Paid Leave

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Communications

Communications

- Text messages will be sent soon to enrollees encouraging them to create a LoginMN account to be able to access their DHS Health Care Accounts.
  - May have an increase in phone calls
- Future updates to the DHS Health Care Accounts
  - User friendly dashboard with quick glance of status of case

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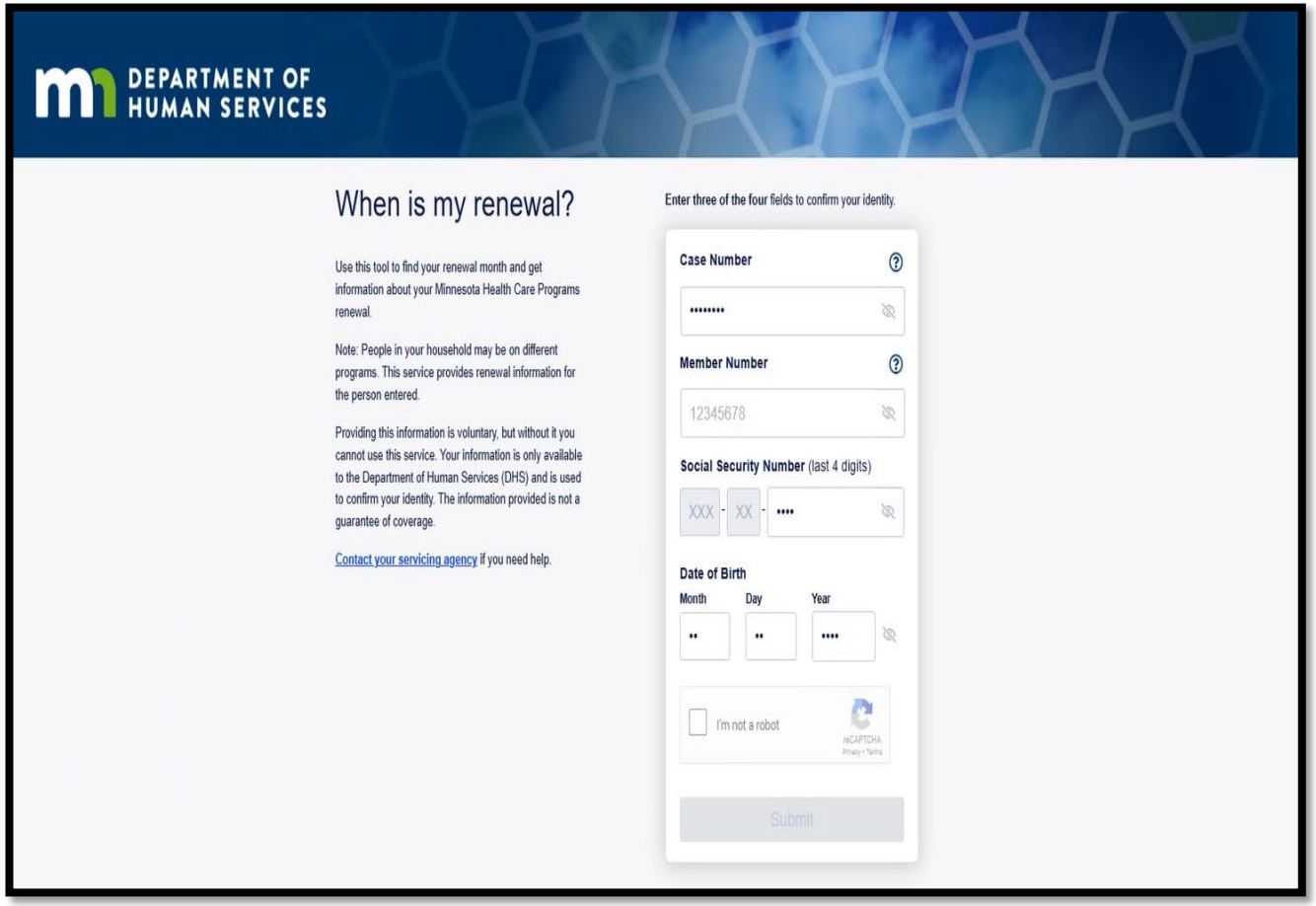
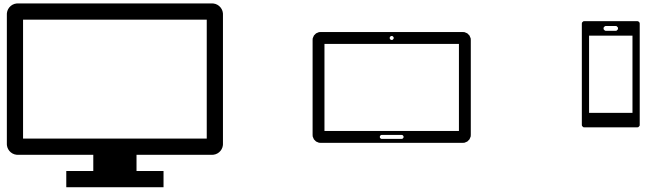
Renewal Lookup Tool

Renewal Date Lookup Tool - Introduction

The renewal lookup tool is an online tool developed for MHCP enrollees to get information about their renewal.

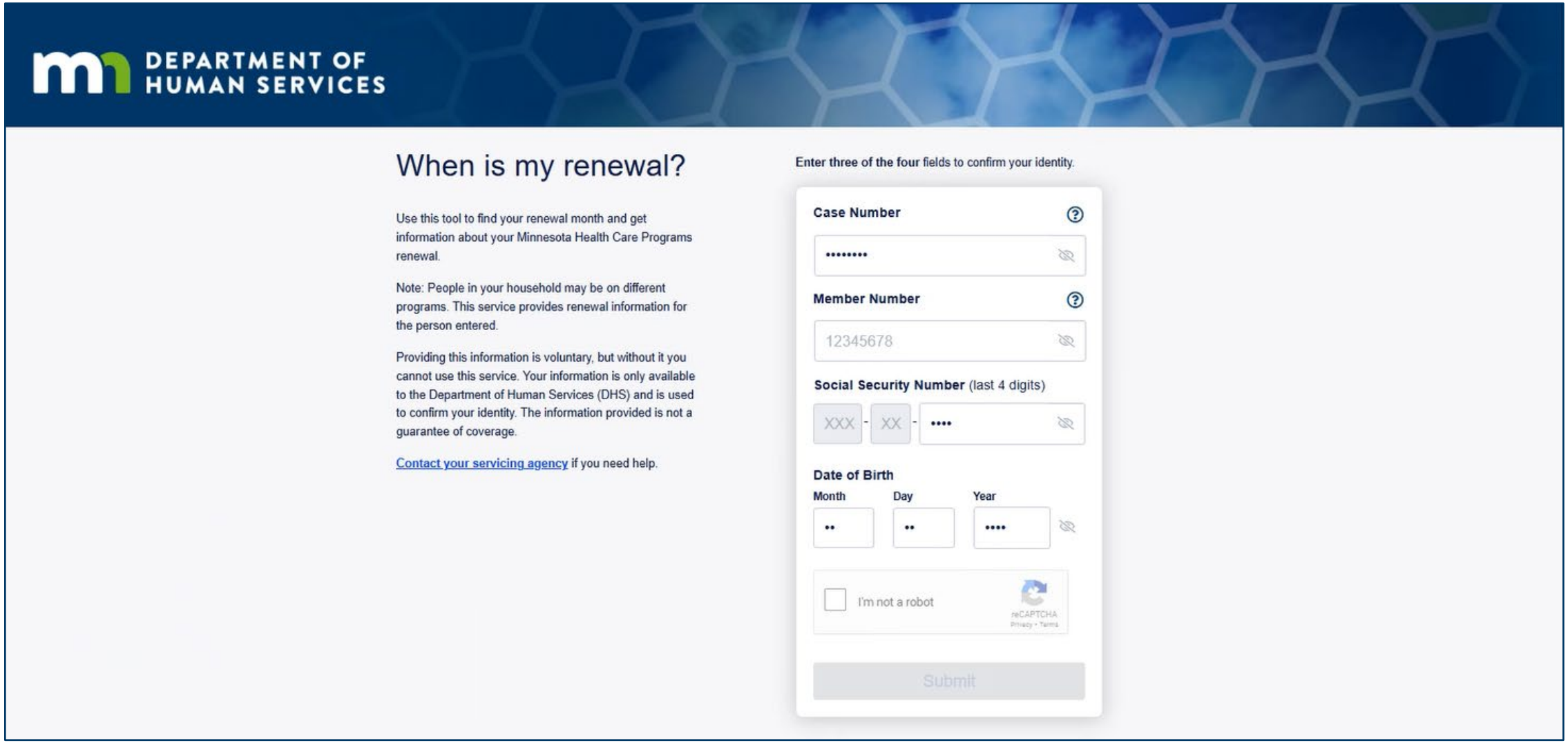


A link to the tool is available on the DHS Renew My Coverage website. Users can also navigate directly to www.mnrenewallookup.com



The tool is **mobile friendly** and supports the latest versions of Microsoft Edge, Google Chrome, Firefox and Safari browsers.

Renewal Date Lookup Tool – Request Page



Renewal Date Lookup Tool – Results Page (2)



Renewal Information

Showing information for: **Smith, John A**

Case Number: **12345678**
Member Number: **87654321**

Unless otherwise stated, the information below reflects information in our systems as of **August 6, 2024.**

Renewal Date, Mailing Address, and Servicing Agency

Watch for your renewal paperwork in the mail in June, **your renewal month is August.**

We will mail your renewal paperwork to this address:
555 W 5th Street
Apt 5
Minneapolis, MN, 12345
Contact your servicing agency or health plan if this is not correct.

Your servicing agency is **Aitkin County.**
This is the agency who will process your renewal.
Find the contact information for your agency.

Program and Health Plan

Your program is **Medical Assistance (MA).**

Your health plan is **Blue Plus.** For contact information, visit the health plan member services page on the DHS website.

Tax Information Consent

We need permission to use your tax information to verify your health care eligibility.

If the tax filer in your household gives us consent, we may be able to automatically renew your coverage. This means you may not need to complete a form or send us copies of documents. Call your servicing agency to give us consent or complete this form and send it to your servicing agency.

Renewal Status

The renewal status for your **[Renewal Month Year]** renewal is **Auto Renewed**

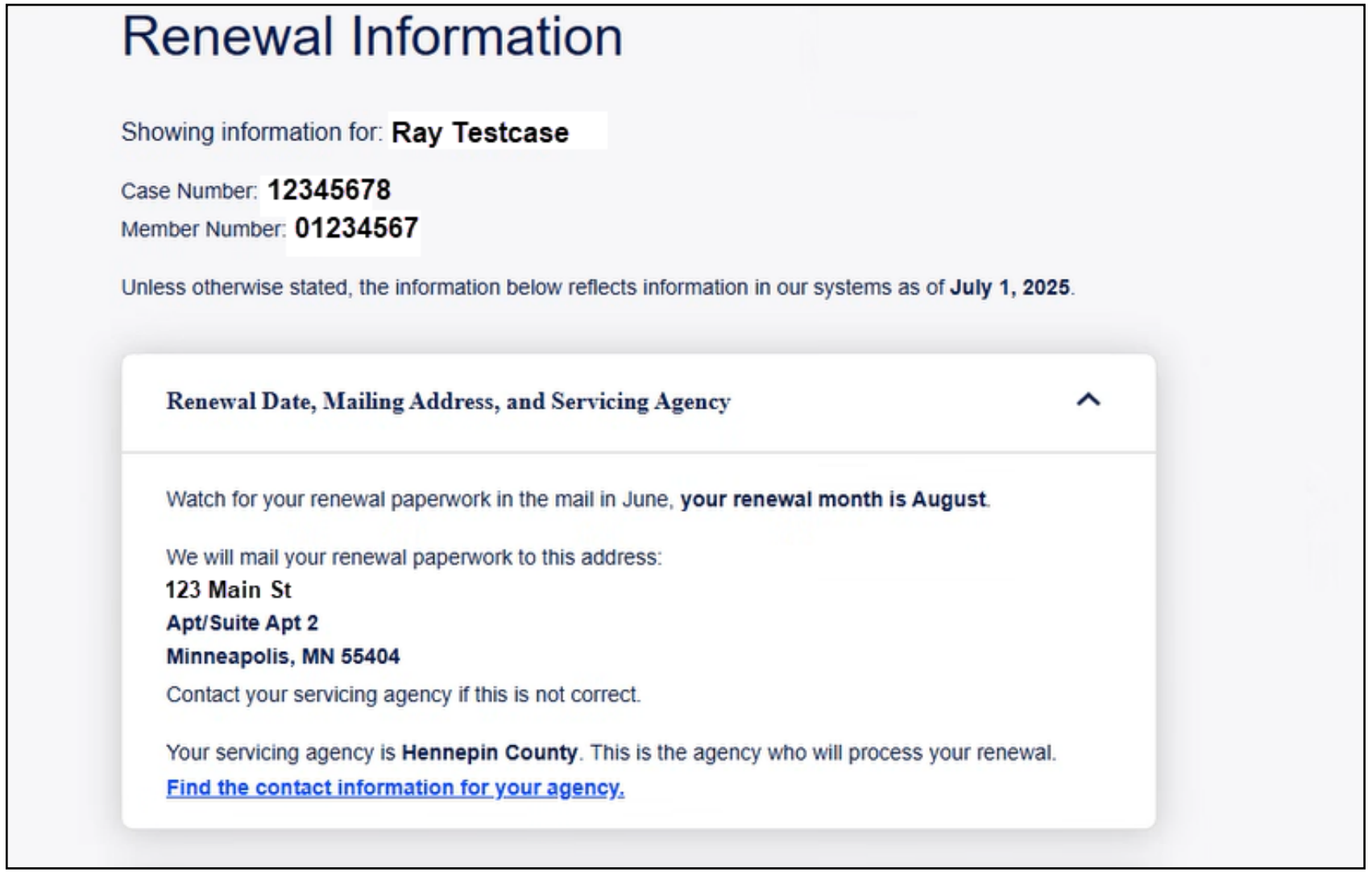
We were able to automatically renew your eligibility by checking electronic data sources. Watch your mail for an envelope with a circle in blue. This contains an information summary. You must review the information summary and make sure all the information about you and your family is correct. You must report any changes to your servicing agency.

This status is based on information in our systems as of **June 25, 2024.** Renewal status is updated weekly, generally on Tuesdays.

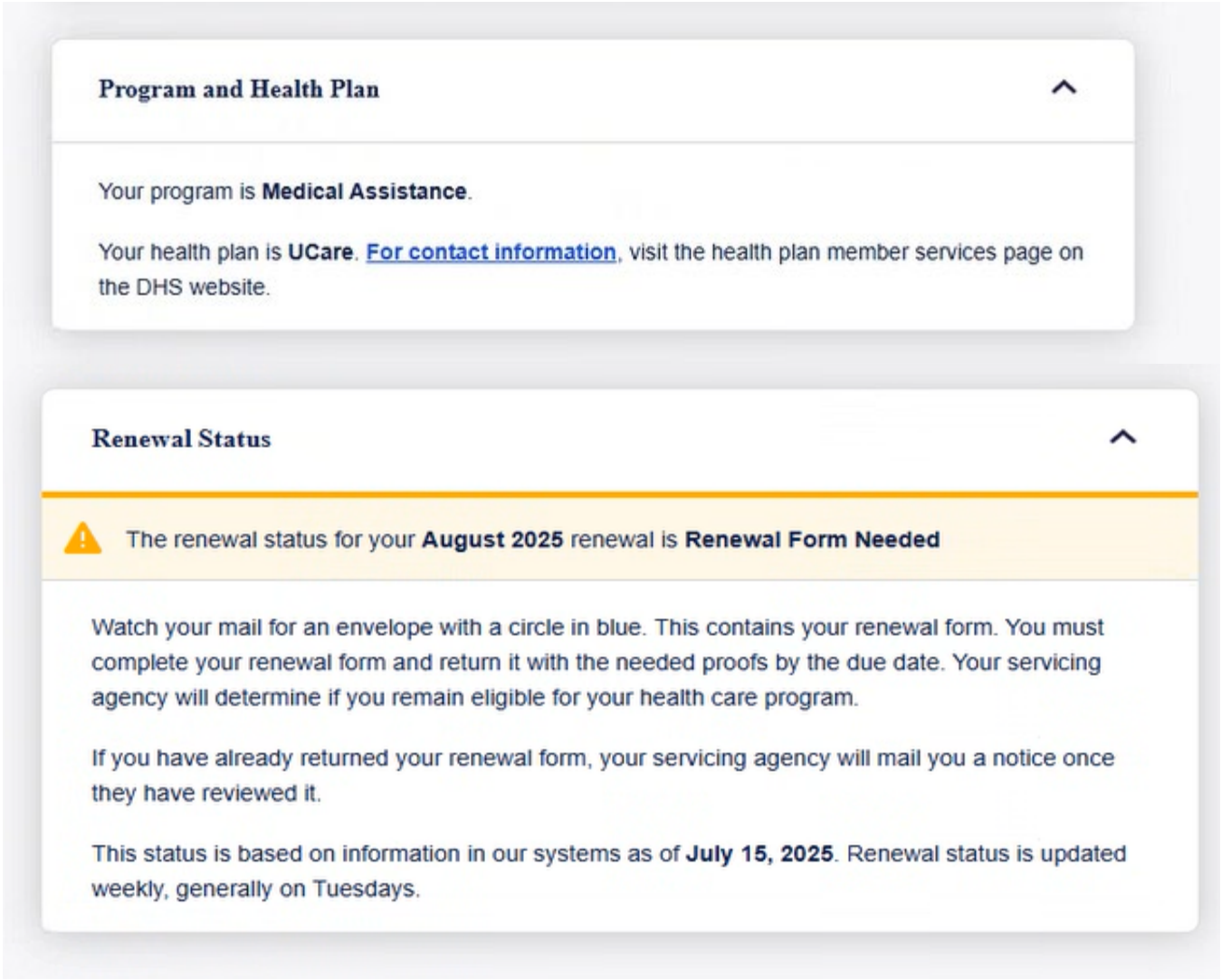
Information Provided

- Name
- Case Number
- Member Number
- Renewal Month
- Malling Address
- Servicing Agency
- Program
- Health Plan or Fee For Service
- Expired FTI Consent (METS cases only)
- Renewal Status

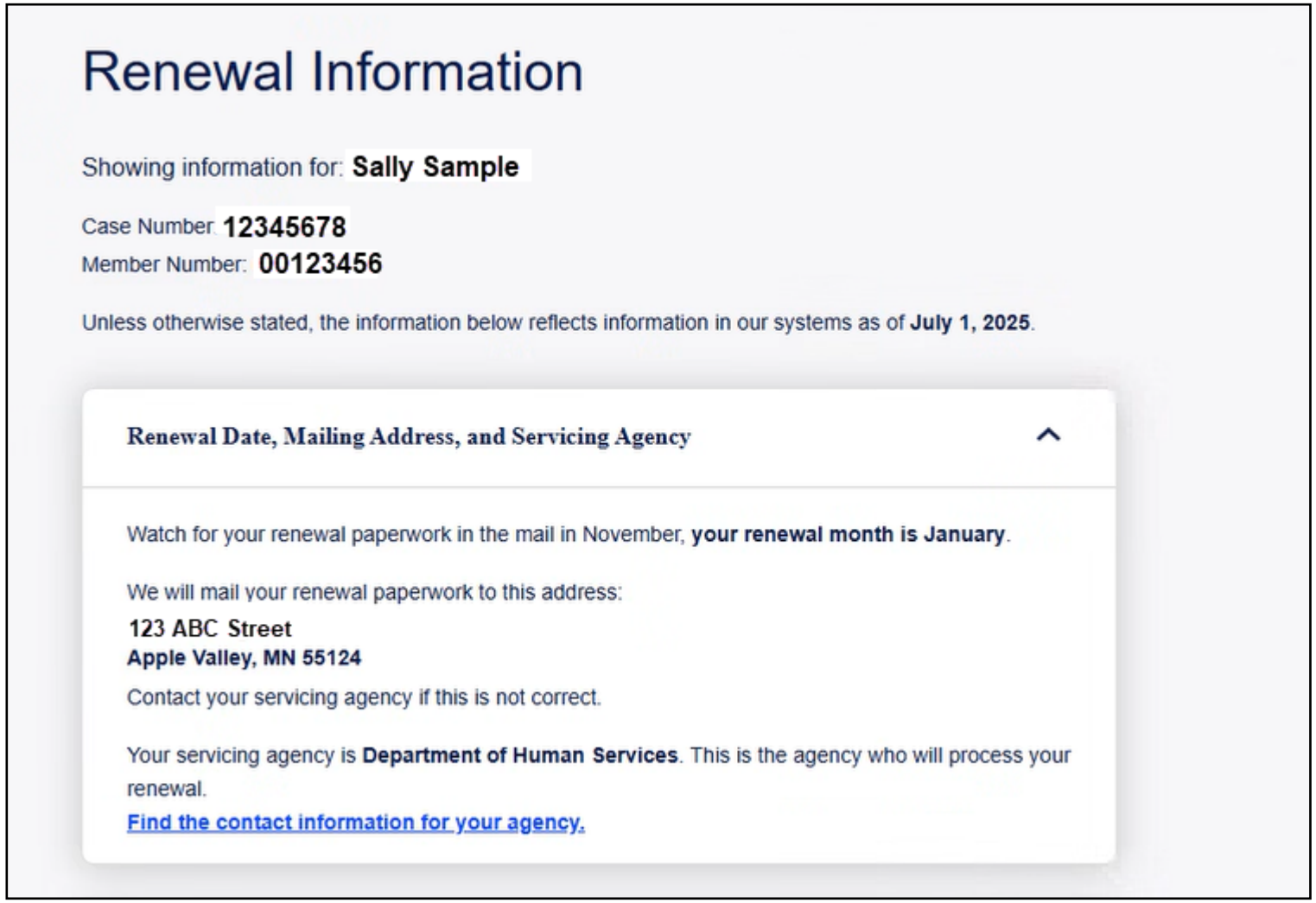
Renewal Date Lookup Tool – Request Page (3)



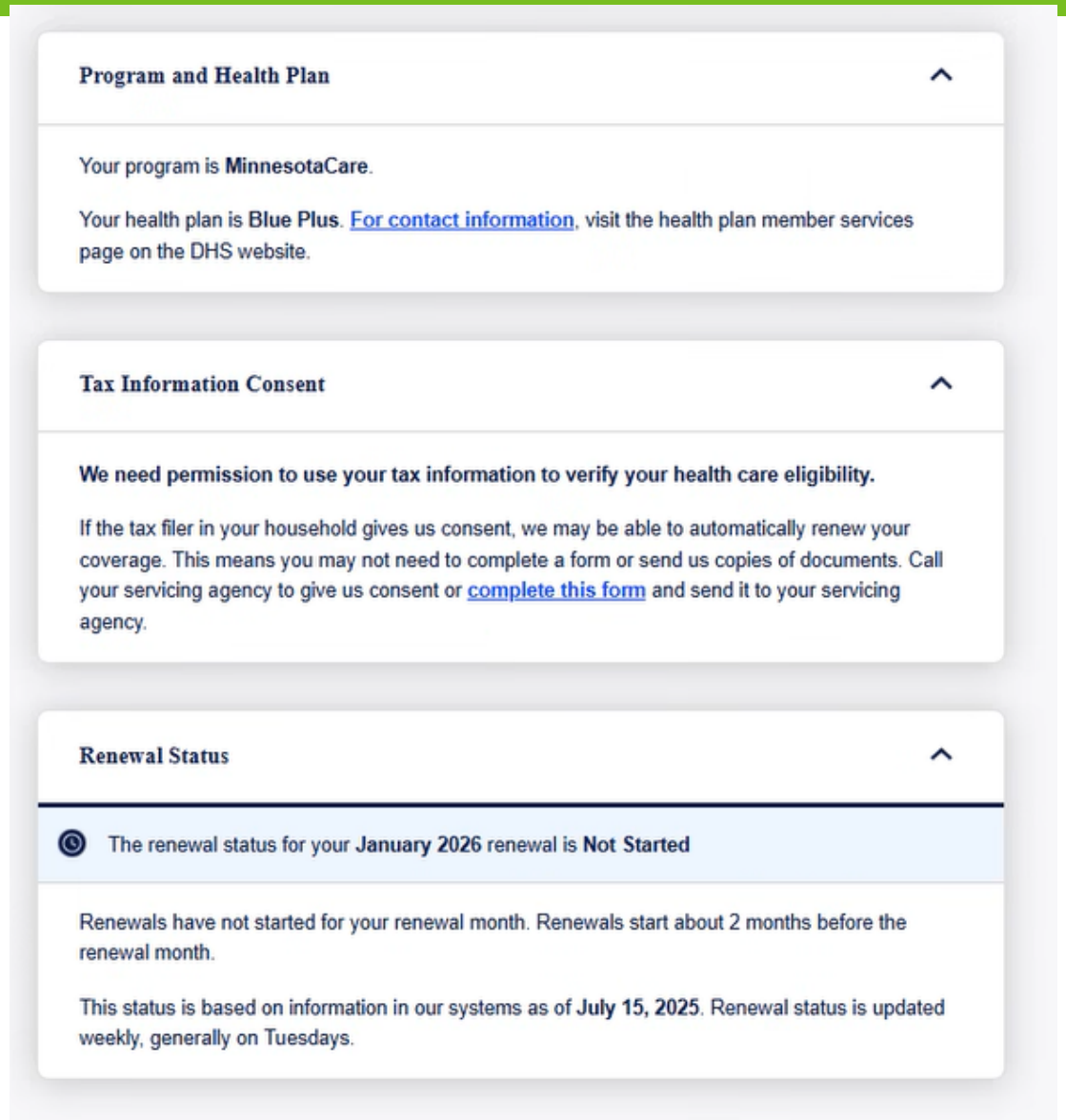
Renewal Date Lookup Tool – Request Page (4)



Renewal Date Lookup Tool – Request Page (5)



Renewal Date Lookup Tool – Request Page (6)



Program and Health Plan

Your program is **MinnesotaCare**.

Your health plan is **Blue Plus**. For contact information, visit the health plan member services page on the DHS website.

Tax Information Consent

We need permission to use your tax information to verify your health care eligibility.

If the tax filer in your household gives us consent, we may be able to automatically renew your coverage. This means you may not need to complete a form or send us copies of documents. Call your servicing agency to give us consent or complete this form and send it to your servicing agency.

Renewal Status

The renewal status for your **January 2026** renewal is **Not Started**

Renewals have not started for your renewal month. Renewals start about 2 months before the renewal month.

This status is based on information in our systems as of **July 15, 2025**. Renewal status is updated weekly, generally on Tuesdays.

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Thank You!