



Welcome to LoginMN!

LoginMN is the State of Minnesota's secure and centralized sign-on service that individuals and businesses use to access State of Minnesota services, programs, and applications. LoginMN grants you access to multiple government services, while keeping your information secure with multi-factor authentication (MFA) and enhanced fraud detection.

The State of Minnesota is steadily working with agency partners to implement LoginMN across public-facing digital state services. While timelines vary by service, each application added creates a more connected and intuitive online experience.

METS Move to LoginMN for Navigators 7.1.26

Heather Holbrook | Operations Analyst

- Where to login
- Initial account setup process for new and existing LoginMN users
- Navigator Impacts
- Renewal Lookup tool

How to login

LoginMN homepage – select Medical Assistance and MinnesotaCare tile

Medical Assistance and MinnesotaCare

Create a DHS Health Care Account to apply for Medical Assistance or MinnesotaCare, or sign in to access your information. These programs offer free or low cost coverage.

Transition Page – Select “Navigator login”

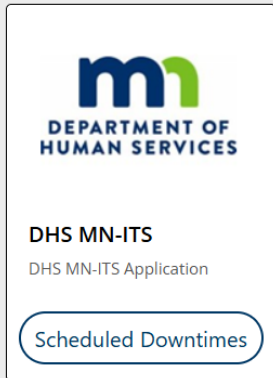
Minnesota Partner App Page

LoginMN Minnesota Partner Apps

Create Account

Update Profile

Apps



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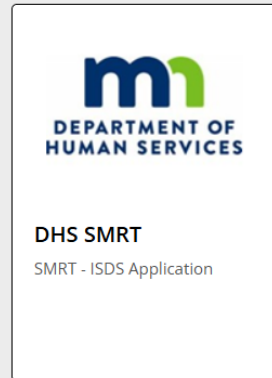
DHS MN-ITS
DHS MN-ITS Application

Scheduled Downtimes



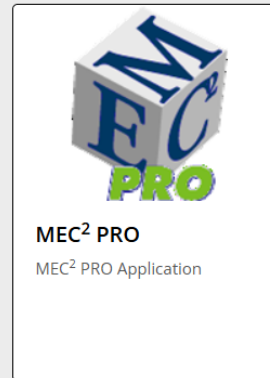
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Medical Assistance and MinnesotaCare

DHS METS
DHS METS Application



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DHS SMRT
SMRT - ISDS Application



MEC² PRO
MEC² PRO Application

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Health care coverage

Online application and account access

Medical Assistance and MinnesotaCare help Minnesotans get the health care they need at little or no cost. Whether you're managing your own health or supporting someone close to you, sign in to view an account or start a new application.

To get help faster, select the button below if all members in your household are one of the following:

Members over 65 years old, who are Blind, or who are disabled Members looking for long-term care services

Access your human services health care account

Select your account type: Resident, Worker or Navigator.

Residents



Resident login

(Sign in or create account)

For Minnesota residents (individuals under 65 or families) applying for Medical Assistance or MinnesotaCare coverage or managing their account.

Workers



Worker login

For eligibility workers at a county, Tribal or state agency who process applications, verify eligibility and manage cases.

Navigators



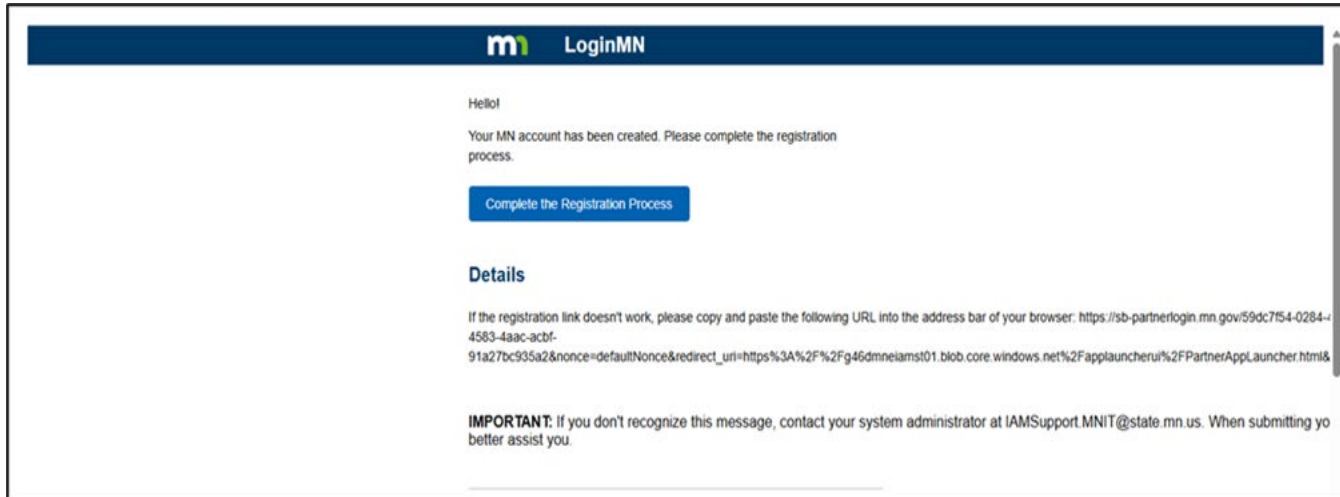
Navigator login

For navigators in the community who help residents understand programs, complete applications and provide ongoing support.

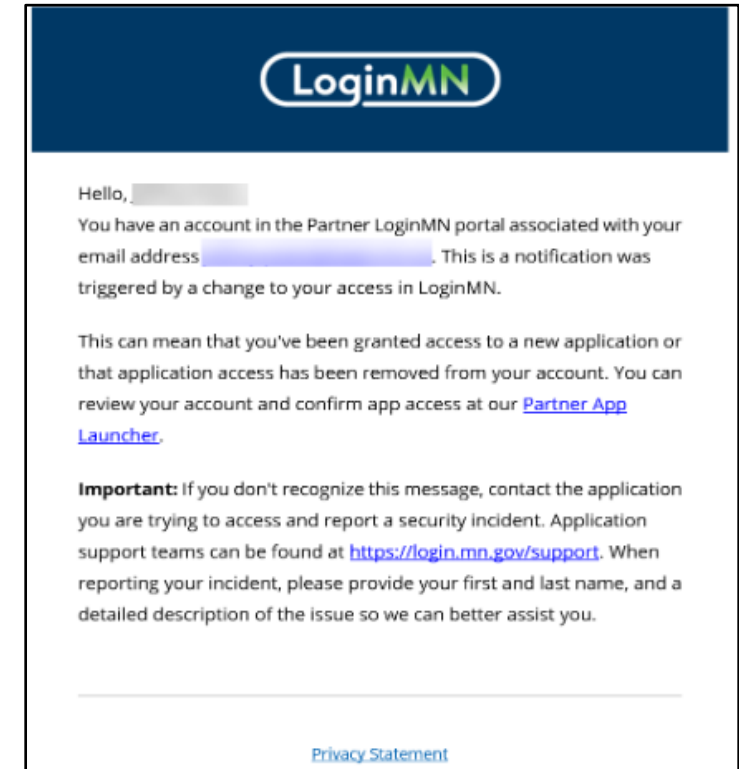
First time LoginMN Production access

- Navigators will receive an email invitation to register their account
 - Email will come from: noreply_prod@login.mn.gov
 - Select “Complete the registration process” link in email
- Navigators will receive a welcome email when the LoginMN account has been created successfully
- Navigators will see tiles for the systems they have access to
 - If tiles for systems you do not have access to appear, you will not be allowed to use them. Security is in place.

Create Login Email Examples



Email for navigators who have not yet registered or created an account in Login MN



Email for navigators who are already use Login MN

Navigator Impacts

Navigator Impacts

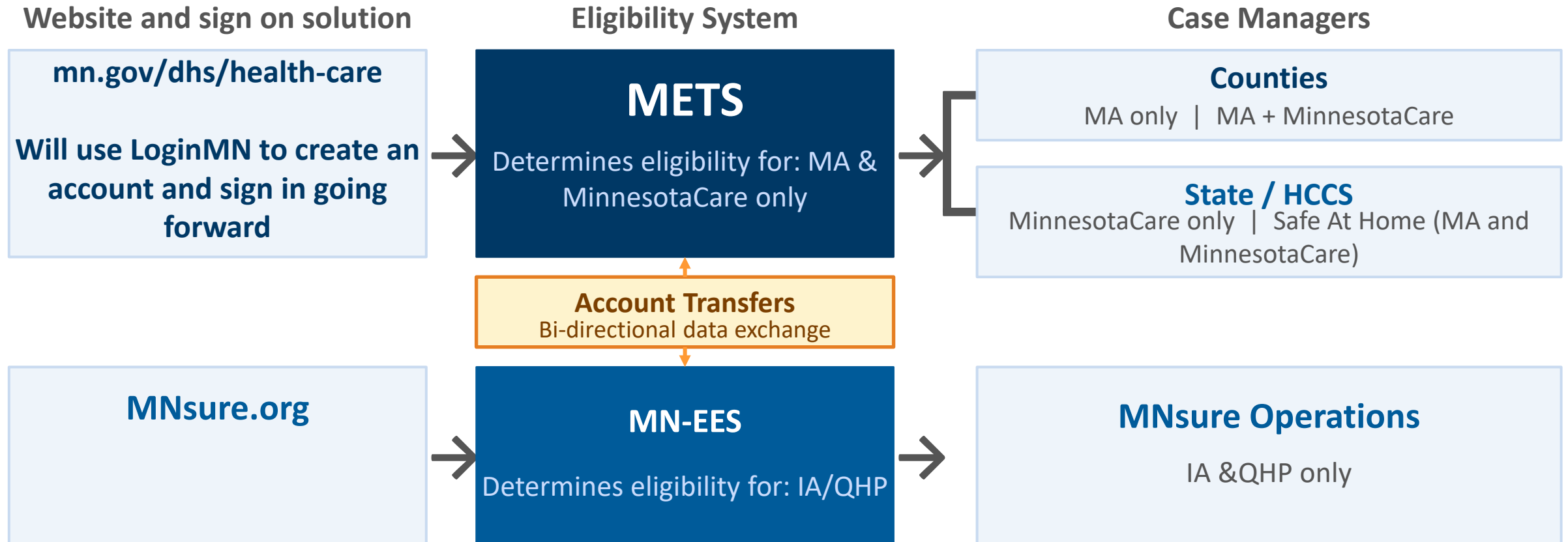
- Navigators will have their access migrated using their work/business email.
 - You will need to complete MFA, use the application your agency recommends or requires.

Support for Navigators

- Follow the LoginMN FAQ to reset password
 - Short timeout
 - If you make a mistake trying to sign in, don't keep entering info. The more times you enter your password, the longer the delay is in being able to use it again. Three attempts lock you out for a period of time.
- Contact ARC for Navigator account help
- Worker/Navigator LoginMN video coming soon
- If enrollees call for help:
 - LoginMN FAQ page
 - LoginMN support page

System Flow — Post System Separation

POST SYSTEM SEPERATION— Two Separate Systems, Connected by Account Transfers



Renewal Lookup Tool

Temporary Work and Community Engagement addition

When is my renewal?

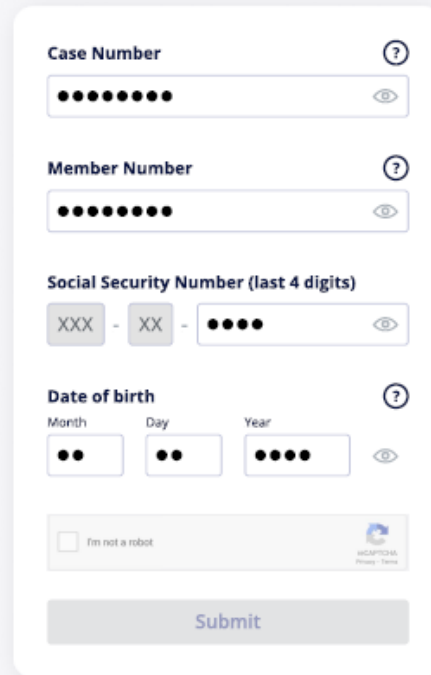
Use this tool to find your renewal month and get information about your Minnesota Health Care Programs renewal.

Note: People in your household may be on different programs. This service provides renewal information for the person entered.

Providing this information is voluntary, but without it you cannot use this service. Your information is only available to the Department of Human Services (DHS) and is used to confirm your identity. The information provided is not a guarantee of coverage.

[Contact your servicing agency](#) if you need help.

Enter three of the four fields to confirm your identity.



The form contains the following fields and elements:

- Case Number:** A text input field with 10 dots and a toggle icon.
- Member Number:** A text input field with 10 dots and a toggle icon.
- Social Security Number (last 4 digits):** A text input field with a pattern of 'XXX - XX - [4 dots]' and a toggle icon.
- Date of birth:** Three separate input fields for Month (2 dots), Day (2 dots), and Year (4 dots), each with a toggle icon.
- Verification:** A checkbox labeled 'I'm not a robot' and a CAPTCHA logo.
- Submit:** A large grey button at the bottom.

Enrollment Information

Showing information for: **Smith, John A**

Case Number: **12345678**

Member Number: **87654321**

Unless otherwise stated, the information below reflects information in our systems as of **Month Date, Year**.

- Enrollees will continue to enter 3 out of the 4 identifiers
- When an individual meets the work or community engagement criteria, their enrollment information will populate, and the work or community engagement questions will appear automatically.

Work and Community Engagement Requirements Attestation

 Information is needed to help us get ready for your renewal in 2027.

Beginning January 1, 2027, federal law requires you to meet a work or community engagement requirement in order to keep your coverage. Beginning with your first renewal in 2027, you must either meet an exception or have completed a qualifying activity in one of the six months prior to your renewal month to continue your coverage. For more information, visit <https://mn.gov/dhs/federalchanges/work-requirements/>.

Tell us if you expect to meet an exception or complete a qualifying activity.

When someone fits the Adults without Children criteria –

1. Enrollees will be asked to attest to an exceptions or exemption
2. They should be filling it out based on what they expect to meet at the renewal in 2027

Enrollment Information

Case Number: 12345678
Member Number: 87654321

Unless otherwise stated, the information below reflects information in our systems as of **Month Date, Year**.

Work or Community Engagement

Work or Community Engagement Attestation

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Tell us if you expect to meet an exception or complete a qualifying activity.

Do you expect to meet an exception to the federal work or community engagement requirement? Select all that apply.

- American Indian or Alaska Native
- Family Caregiver of a Disabled Individual
- Veteran with a Total Disability Rating
- Medically Frail or Special Medical Needs
- On SNAP or MFIP and Subject to Work Requirements
- In a Drug or Alcohol Treatment and Rehabilitation Program
- Current or Recent Inmate of a Public Institution
- Receiving Care in a Facility
- Residing Away from Home for Medical Care
- None of These

Submit

Renewal look up tool video

- There is a video: <https://vimeo.com/1204300762?share=copy&fl=cl&fe=ci>

Thank You!