Current Customers

1. **Check Your Mail**
   Watch for mail regarding your renewal. Private plan enrollees will receive a notice from MNsure. MinnesotaCare and Medical Assistance (MA) enrollees will receive a notice from the Department of Human Services. Follow instructions on the notice and call the number on the notice if you have any questions.

2. **View New Plan Options**
   Plans change year to year. Use our Plan Comparison Tool at MNsure.org/save to see if you might be eligible for a different amount of financial help, or to see if a new plan might better fit your needs this year.

3. **Log in to Your Account**
   **Renewing a private plan?** Use your username and password to log in to your existing account. You won’t need to submit a new application, but you do need to report changes to your household information.
   **Renewing your MinnesotaCare or MA?** DO NOT log in to your account. You’ll receive information from the Department of Human Services.

4. **Renew Your Coverage**
   **Renewing a private plan?** You can keep your 2016 plan if it’s available in 2017, or you can choose a new plan online.
   **Renewing your MinnesotaCare or MA?** You’ll receive information from the Department of Human Services.

5. **Pay Your Premium**
   If you have a private plan, your insurance company will send you an invoice. If you have MinnesotaCare, the Department of Human Services will bill you monthly. **In either case, you must pay your first month’s premium for coverage to start.** MA enrollees do not pay monthly premiums.

**Need Help?**
No matter your question, support is available via phone, social media, or face-to-face in your community. Visit mnsure.org/help for more.