New Bulletins

• Bulletin 23-21-06 DHS Ends the Medical Assistance for COVID-19 Testing for Uninsured Individuals Coverage Group

• Bulletin 23-21-08 DHS Announces Key MHCP Eligibility Policies during the Unwinding Period

• Bulletin 23-21-09 DHS Announces the Resumption of Minnesota Health Care Programs Annual Eligibility Renewals

• Bulletin 23-21-10 DHS Announces New Minnesota Health Care Programs Renewal for Families, Children, and Adults (state.mn.us)

• Bulletin 23-21-13 DHS Cancels Unpaid MinnesotaCare Premiums and Temporarily Waives Premiums
One-stop shop for all things renewal
mn.gov/dhs/renewmycoverage
Watch for the circle in blue when it’s time to renew.

Next steps after getting your renewal information

You received your renewal information in the mail. Here's what's next:
1. Open it.
2. Review and complete it.
3. Return it as soon as possible to avoid delays in coverage.

When you open your renewal envelope, you'll either see:

A: Renewal form with information about what to do next.
Example:

B: Notice that your insurance automatically renewed.
Example:

Health Care Renewal Notice

Make sure your information printed on the notice is correct.
- If it's correct, you're done.
- If not, write in your corrections and submit the document.

Submit your completed renewal form as quickly as possible.
- MAIL: Put documents in the return envelope provided, add postage and put it in the mail.
- ELECTRONICALLY: Upload the documents online.
- FAX: Drop off the documents or fax them to the agency listed as the return address on your paperwork. Find addresses and fax numbers for agencies.
- PHONE: Give your information verbally over the phone. Contact your provider or service agent to learn more. Note: Phone renewals may take up to an hour or longer.
We heard you: Designed materials available as Word documents
New ads on text messaging

**Keep your health insurance**

Do you have Medical Assistance or MinnesotaCare?

You can now get text messages when you need to take action to keep your insurance.

Update your contact information to get texts.

**Conserve su seguro de salud**

¿Cuenta con Asistencia Médica o MinnesotaCare?

Ahorra podrá recibir mensajes de texto cuando necesite tomar medidas para conservar su seguro. Actualice su información de contacto para recibir mensajes de texto.

Obtenga más información en mn.gov/dhs/renewmycoverage

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**Do you have Medical Assistance or MinnesotaCare? Keep it!**

Get texts when it’s time for action. Update your contact info now.

mn.gov/dhs/renewmycoverage
More general toolkit resources coming for broad communications on renewals
• DHS is rapidly implementing CMS-approved mitigations that will make it easier for enrollees to provide their renewal information.

Two for discussion today:

• Accepting enrollee renewal information via an online document upload, and
• Accepting enrollee renewal information by phone.