



Request for Proposals Addenda 2 Contact Center Overflow Vendor

Date of Addendum: August 15, 2014

Original Due Date, Time: Monday, August 18, 2014, 4:30 p.m. CT

Revised Date, Time (if changing): Monday, August 25, 2014, 5:00 p.m. CT

SCOPE OF ADDENDUM

RFP Schedule, Submission and Question Information

Solicitation Schedule

Request for Proposals (RFP) posted on MNSure website	Friday, August 1, 2014
Deadline for Submission of Questions	Friday, August 8, 2014, 4:00 p.m. CT
Questions and Answers Posted on MNSure website	Wednesday, August 13, 2014, 5:00 p.m. CT Friday, August 15, 2014, 5:00 p.m. CT
Deadline for Submission of Proposals	Monday, August 18, 2014, 4:30 p.m. CT Monday, August 25, 2014, 5:00 p.m. CT
Commencement of Proposals evaluations	Tuesday, August 19, 2014 (estimated) Tuesday, August 26, 2014 (estimated)
Execution of contract	September 15, 2014 (estimated)

Notes:

- MNSure reserves the right to interview candidates based on responses and scores. Responders will be contacted to schedule an interview.
- The contract is anticipated to commence on or about September 15, 2014 and expire on or about January 31, 2017.

This addenda shall become part of the RFP and should be returned with, or acknowledged in, the response to the RFP.

RESPONDER NAME:

SIGNATURE:

TITLE:

DATE: