High Level Roadmap

June 18, 2014

Fixes
- Eligibility
- Enrollment
- Life Events (minimal)
- Manual workaround elimination

Eligibility
- Notices
- Fed Reporting

Compliance
- Eligibility
- Notices
- Fed Reporting

Stability
- Load Testing
- System and User Testing
- Improved Web Site Performance

2014 (4/30 view)

Limited Local Enhancements for “must haves”

Conversion Readiness
- Case Worker Portal
- Other Partner Access

2014 (Current View)

Renewal
- Public Programs
- QHP
- Batch Processing

Data Reconciliation
- QHP (with Carriers/Feds)
- Public Programs (MMIS)

Conversion Readiness
- Case Worker Portal
- Other Partner Access

System of Record

Fixes
- Eligibility
- Enrollment
- Life Events (minimal)
- Manual workaround reduction or elimination

Improved rules/fixes
- Support conversion of MCRE and MA populations
- Ability to enter paper applications through case worker portal
- Improved Life Events – improve ability for Case workers to manage cases
- Improved functions for managing tasks

Ongoing Manual Processes
- Manually moving cases that get stuck

Improved rules/fixes
- Increased automation of eligibility determinations
- Reduce manual working of PIE Q/Evaluation Q
- Improved Life Events – improve ability for Case workers to manage cases
- Retro MA and EMA

Ongoing Manual Processes
- Continued manual eligibility determinations for rules/fixes not implemented by OE
- All SHOP functions except Employer account set up will remain manual

Implementation of critical notices
- Ongoing Manual – SHOP notices, notices for manual enrollments

Increased Stability – fewer system errors
- Improved response time under heavy load

Foundation/Building Blocks

Scoping and Prioritizing (In Process)