

2014 (4/30 view)

High Level Roadmap

June 18, 2014

2014 (Current View)

Limited Local Enhancements for “must
haves”

Conversion Readiness

- Case Worker Portal
- Other Partner Access

- Functionality to support renewals
- Data reconciliation to support Fed reporting
- Development of new manual processes to support system gaps

Improved rules/fixes

- Support conversion of MCRE and MA populations
- Ability to enter paper applications through case worker portal
- Improved Life Events – improve ability for Case workers to manage cases
- Improved functions for managing tasks

Ongoing Manual Processes

- Manually moving cases that get stuck

Renewal

- Public Programs
- QHP
- Batch Processing

Data Reconciliation

- QHP (with Carriers/Feds)
- Public Programs (MMIS)

Conversion Readiness

- Case Worker Portal
- Other Partner Access

System of Record

Fixes

- Eligibility
- Enrollment
- Life Events (minimal)
- Manual workaround elimination

Improved rules/fixes

- Increase automation of eligibility determinations
- Reduce manual working of PIE Q/Evaluation Q
- Improved Life Events – improve ability for Case workers to manage cases
- Retro MA and EMA

Ongoing Manual Processes

- Continued manual eligibility determinations for rules/fixes not implemented by OE
- All SHOP functions except Employer account set up will remain manual

Fixes

- Eligibility
- Enrollment
- Life Events (minimal)
- Manual workaround reduction or elimination

Compliance

- Eligibility
- Notices
- Fed Reporting

Stability

- Load Testing
- System and User Testing
- Improved Web Site Performance

- Implementation of critical notices
- Ongoing Manual – SHOP notices, notices for manual enrollments

- Increased Stability – fewer system errors
- Improved response time under heavy load

Compliance

- Eligibility
- Notices
- Fed Reporting

Stability

- Load Testing
- System and User Testing
- Improved Web Site Performance

Scoping and Prioritizing (In Process)

Foundation/Building Blocks