



# Board of Directors Meeting

## July 16, 2014

Discussion slides



# Agenda

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- Welcome and new business
- Consumer story – Julie Newrai, Minneapolis
- Public comment
- Administrative
  - Minutes
  - Work Group reports
  - Consumer and Small Employer Advisory Committee recommendations on data collection
- Policy for Board consideration – Navigator program policy
- CEO report
- Deloitte presentation and board discussion of IT priorities for fall 2014
- Wrap up and any new business
- Adjourn

# Consumer Story

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- Julie Newrai, Minneapolis

# Public Comment

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- Please sign up for public comment at back table

# Administrative

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- Approve June 18 and June 27 meeting minutes
- Work Group reports
- Consumer and Small Employer Advisory Committee recommendations
  - Data collection – Anna Odegaard

# Policy for Board Consideration

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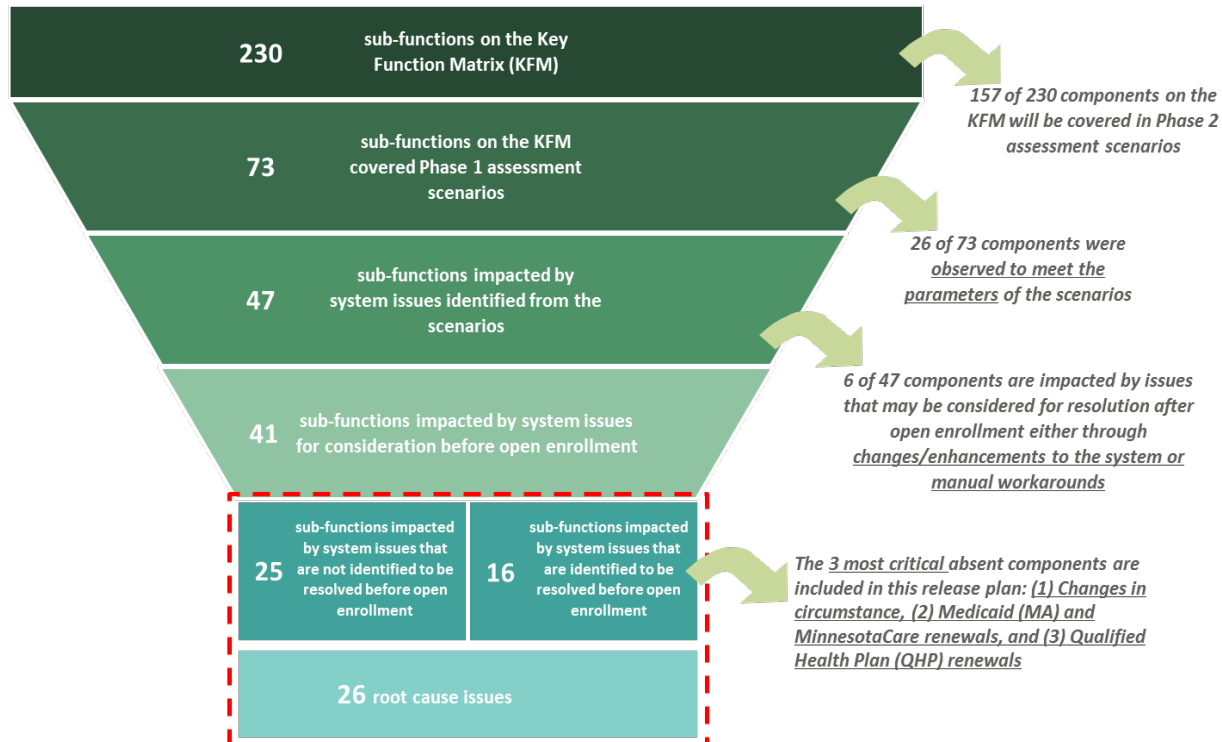
- Navigator program policy – Christina Wessel, Director of Navigator Relations
  - See draft policy handout

# CEO Report

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- Enrollment update, as of end of day Tuesday 7/15:
  - 262,863 total enrollments:
    - 155,093 Medical Assistance
    - 52,325 QHP
    - 55,445 Minnesota Care

# Background, Approach, and Scope: Prioritization



- The 41 sub functions identified as gaps from the Phase 1 assessment are impacted by 26 root cause issues
- The State prioritized the 26 issues with the end result being: de-prioritized 1 issue and added 5 issues for a final prioritized total of 30 issues
- The following prioritization criteria was applied:
  - Impact on consumer understanding
  - Impact on coverage
  - Impact on correct benefits/subsidy
  - Impact on volume/persons
  - Impact on public perception
  - Impact on workload



## 2 Prioritize

# Prioritized issues

### 30 Issues

Enrollment system of record (including reconciliation)	Removing primary applicant	Worker portal task list issues
Renewals	Adverse action (e.g., aging out: 26, 65)	Distributing APTC in household over multiple plans
Existing client case changes	Notices - limited denial/termination reasons	Reassessment overdue verifications
Special enrollment period logic	MEC ending, impact on future month eligibility	MinnesotaCare payment processing
Citizen portal functionality	Worker portal manual override	MNsure online payment functionality
Citizen/worker portal integration	Income effective dates	APTC calculated with benchmark premium plan has \$0
Notices integration	PRISM interface	Batch reassessment
MinnesotaCare premium invoice generation	Broker/Navigator portal	Worker verification period override
Missing information to MMIS	Emergency Medical Assistance	Homeless applications
Unique person ID (SMI)	Retro eligibility	Mixed family

# Deloitte Presentation

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- See Deloitte presentation slides

# Wrap Up and Any New Business

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# Adjourn

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