Agenda

- Welcome and any new business
- Consumer story – Derrick Watson, Minneapolis
- Public comment
- Administrative items
  - Approve February 18 and March 12 meeting minutes
  - County update – Marti Fischbach, Dakota County; Barb Dahl, Scott County
  - Work Group updates
    - Market Development Work Group
- CEO report
- IT update
- Wrap up and any new business
- Adjourn – next meeting is May 13
Consumer Story

- Derrick Watson, Minneapolis
Public Comment

- Please sign up for public comment at back table
Administrative Items

- Approve February 18 and March 12 meeting minutes
- County update – Marti Fischbach, Dakota County; Barb Dahl, Scott County
- Work Group updates
  - Market Development Work Group
Process Transparency

- Create a general workflow map to be placed conspicuously on the website. Target date = June 1, 2015
  - Details suitable for consumer use

- Engage a consultant to create a detailed workflow process map that will be useful for MNsure staff and our partners. Target date = October 1, 2015
  - MNsure staff is directed to propose at the May Board meeting a proposed budget and timeline to accomplish this initial map as well as a process for a continuous process improvement using tools like value stream mapping on a regular and consistent basis
Comparison and Shopping

- Publish specifications for vendors to work with MNsure
- Comparison only – already in progress
  - Select vendor(s) to provide
- Comparison and Enrollment
  - Link to 3rd party site from MNsure site
  - Rough calculation of APTC on 3rd party site
  - Compare plans on 3rd party site
  - 3rd party vendor enrolls consumers
    - on 3rd party site for non-APTC consumers
    - on MNsure if APTC consumer
  - 3rd party responsible for sending 834 to health plan selected (non APTC)
- 3rd party provides
  - enrollment demographic information to MNsure for reporting
  - revenue equivalent to premium withhold
Innovative Product Design

- Letter to carriers from MNsure Board outlining desired plan and benefit designs

- Highlight products on the website and on 3rd party vendor platforms that meet certain innovation criteria

- Offering innovative products that meet criteria optional and not a requirement
CEO Report

Enrollments as of EOD April 13, 2015 and since November 15, 2014:

- QHP 61,874
- Medical Assistance 120,129
- MinnesotaCare 37,769
- TOTAL 219,772
IT Update

- 2015 Focus Areas, Priority Initiatives
- March Release Plan // Project Status
- April Release Plan // Project Status
- 2015 Project Schedule
Enhance the Customer Experience

Enhance Program Integrity

Enhance Back-Office Functions

Focus Areas

Priority Initiatives

- Life event processing
- Streamline case worker task lists
- Navigator/Broker Portal: provide tools to more efficiently assist consumers
- Continued improvements in eligibility processing
- MinnesotaCare Premium Invoice Generation and Payment Processing
- Medical Assistance and MinnesotaCare Renewals – Phase II
- Child Support System Interface
- Medical Assistance and MinnesotaCare Renewals – Phase II
- QHP (Commercial insurance) Open Enrollment Period and Renewal Processing improvements
- Enrollment System of Record. Data Reconciliation and improved user interface
- Reports: automatic creation of standardized system performance reports
- Security enhancement for case worker log on (Multi-Factored Authentication)
- IT Infrastructure Improvement – additional testing/training environments
- MNsure interface improvements to Medicaid system (MMIS)
- Enrollment System of Record Phase II
- Citizen / Worker Portal Integration
- Data transmission of enrollments to carriers (834 EDI files to Carriers)
- 2014 IRS 1095 Files, sent to enrollees and transmitted to IRS
- Public program renewals – January, February, March complete, April in-process
- Notices – Limited Denial / Termination Reasons
- Notices – Infrastructure, Generating and Issuing Notices
- Usability Enhancements/Plan Comparison
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<tbody>
<tr>
<td>Federal Hub Service Upgrade (VLP)</td>
<td>Enrollment data to carriers (Phase 1 – EDI transaction)</td>
<td>Life Event Entry Phase 1 (1 of 6 high priority items)</td>
<td>Security Enhancements (Multi-Factor Authentication) – Pilot</td>
<td>QHP Renewals and Open Enrollment</td>
<td>PRISM Interface</td>
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<td>Public Programs Renewal Functionality (415)</td>
<td>Caseworker functionality simplification - Phase 1 (task management)</td>
<td>Life Event Entry Phase 2 (5 remaining high priority items)</td>
<td>Improvements to client eligibility processing (Effective dates) Phase 2</td>
<td>Reporting Functionality Phase 2</td>
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<td>41 System Defect Fixes</td>
<td>Enrollment data to carriers (Phase 1 – EDI transaction)</td>
<td>Caseworker functionality simplification Phase 2 (task management/UI simplification)</td>
<td>Security Enhancement Multi-Factor Authentication full implementation</td>
<td>Usability Enhancements Phase 2</td>
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<td>Eligibility System of Record Fixes 14</td>
<td>Enhanced MA Renewal Functionality</td>
<td>Improvements to client eligibility processing (Effective dates) Phase 1</td>
<td>Citizen/Worker Integration Phase 1</td>
<td>Navigator/Broker Portal Phase 2</td>
<td>Citizen Worker Portal Phase 2</td>
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<td>Finance Fixes (5) EP</td>
<td>Eligibility Software Product Upgrade</td>
<td>MinnesotaCare Payment Processing</td>
<td>Notices – Limited Denial/Termination</td>
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<td>Special Enrollment</td>
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<td>Cost-Effective determination logic change</td>
<td>System Defects</td>
<td>MA and BHP Renewals Processing Functionality Phase 2</td>
<td>Usability Enhancements Phase 1</td>
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<td>Case generation functionality fix-Product Development Case</td>
<td>Enrollment System of Record Phase 2</td>
<td>Reporting Functionality Phase 1</td>
<td>MNsure MMIS Interface Functionality</td>
<td>Navigator/Broker Portal Phase 1</td>
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= Change in Status

**April Release Plan**

**Project Status**

Open Enrollment

Nov. 1-Jan 31
Wrap Up and New Business
Next meeting date:
Wednesday, May 13 • 1:00 pm
81 East 7th Street, St. Paul, MN
1st floor atrium