



Board of Directors Meeting

July 20, 2016

Enrollment Dashboard – 1 of 2

Cumulative Enrollment, Nov. 1, 2015 – July 17, 2016	
Total Enrollments	414,631
Medical Assistance	244,736
MinnesotaCare	72,972
Qualified Health Plans	96,923
QHP renewals	43,680
QHP via SHOP	1,903
Qualified Dental Plans	8,210

QHP Households Receiving Financial Help, Nov. 1, 2015 – July 17, 2016	
Households with Advanced Premium Tax Credits	63%
Households with Cost Sharing Reductions	15%

Current SHOP Enrollment, July 17, 2016	
Employers enrolled	286
Employees enrolled	1,238
Individuals enrolled (including dependents)	1,903

Enrollment Dashboard – 2 of 2

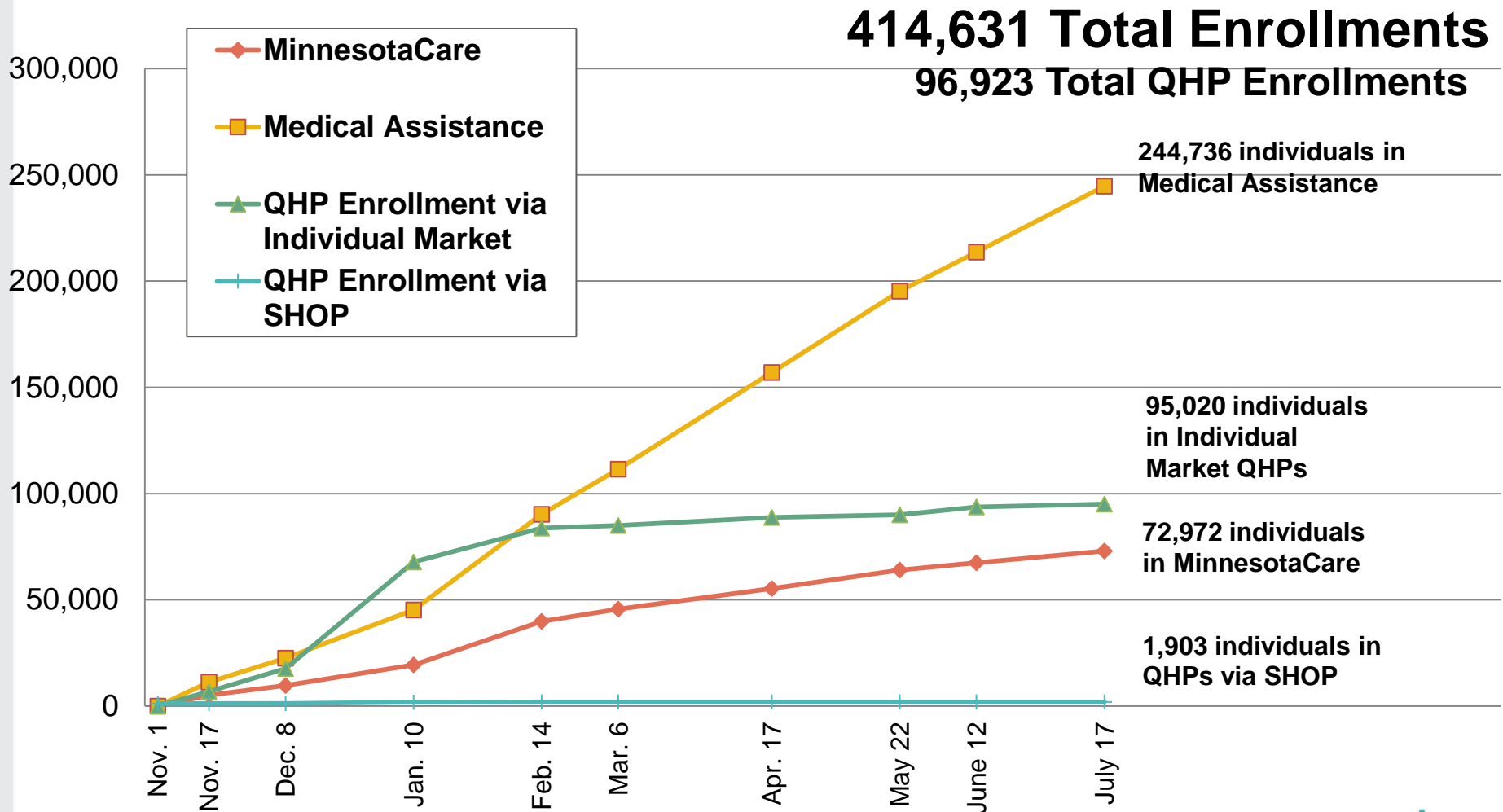
Plans & Carriers, Nov. 1, 2015 – July 17, 2016		
Carrier	2016 Enrollment To Date	2015 Enrollment
Blue Cross Blue Shield	21.3%	43%
BluePlus	8.2%	7%
HealthPartners	25.6%	24%
Medica	21.2%	5%
UCare	23.7%	21%
Metal Level		
Platinum	--	7%
Gold	16.5%	17%
Silver	35.0%	39%
Bronze	47.2%	36%
Catastrophic	1.3%	1%

QHP Enrollee Demographics, Nov. 1, 2015 – July 17, 2016		
Age	2016 Enrollment To Date	2015 Enrollment
<18	10.4%	10%
18-25	7.3%	7%
26-34	16.3%	18%
35-44	13.8%	15%
45-54	18.5%	19%
55-64	33.3%	31%
65+	0.4%	0.3%
Sex		
Male	48.5%	48%
Female	51.5%	52%

Note: Data reflects all QHP enrollment except SHOP enrollment.

Enrollments by Program

November 1, 2015 – July 17, 2016

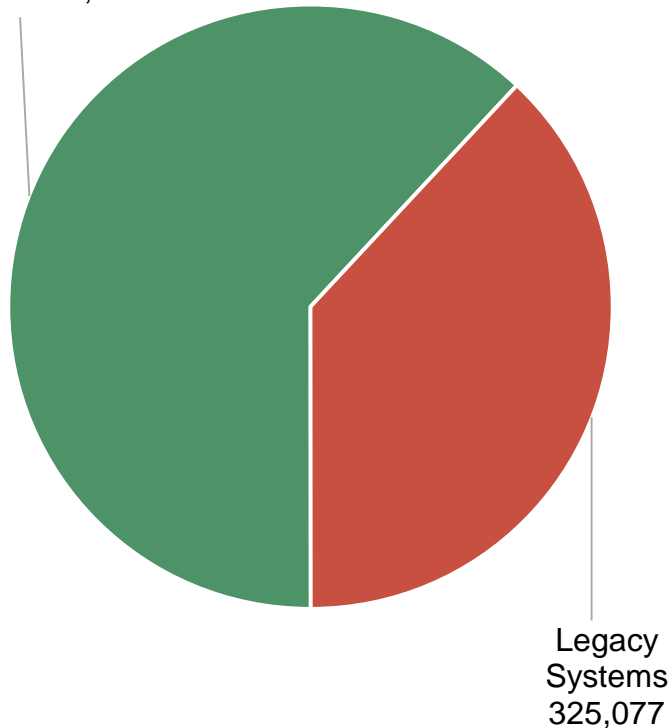


Program enrollment began at zero for all programs except SHOP starting November 1, 2015.

Current MA and MCRE Enrollee Count June 2016

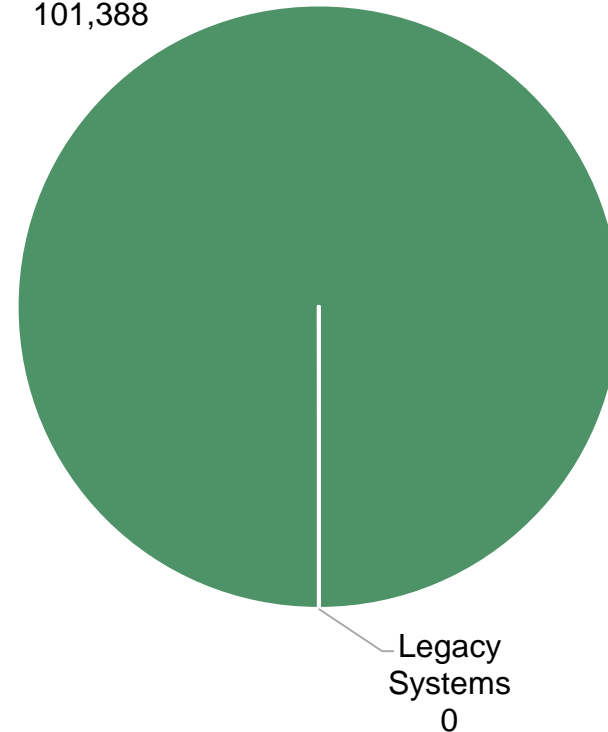
Medical Assistance

Minnesota Eligibility
Technology System
528,950



MinnesotaCare

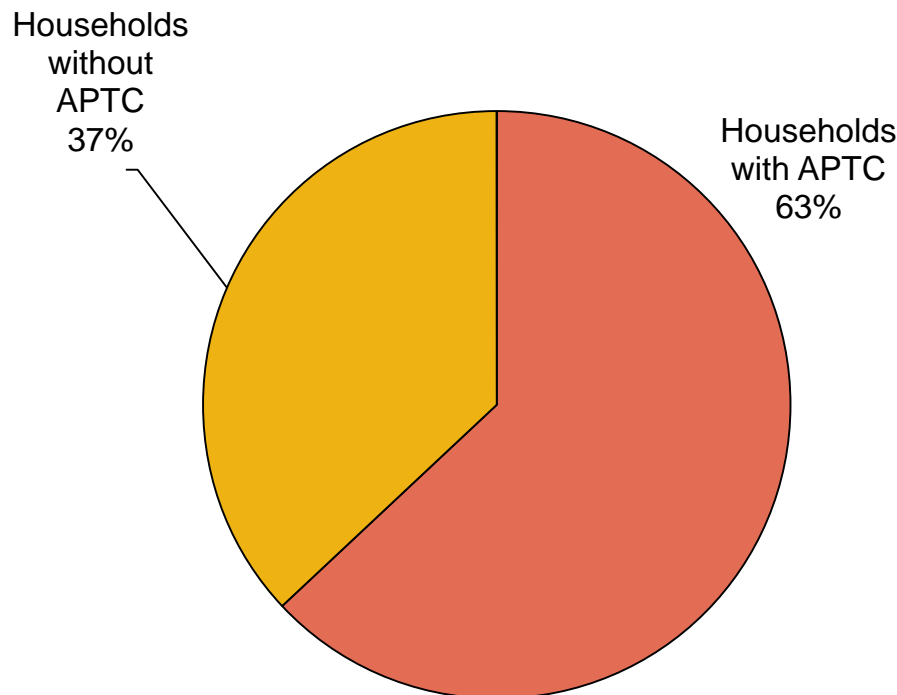
Minnesota Eligibility
Technology System
101,388



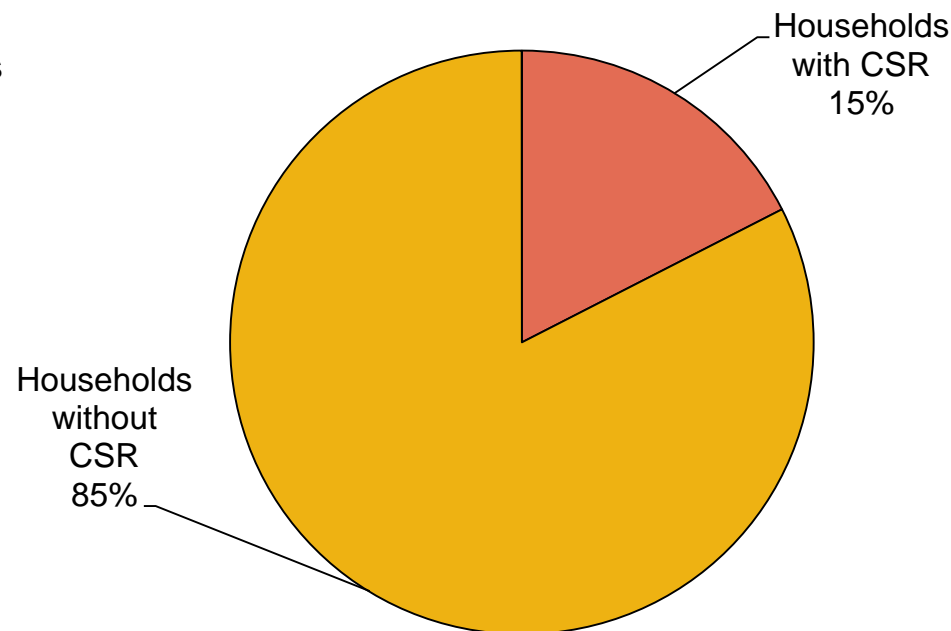
QHP Households Receiving Financial Help

November 1, 2015 – July 17, 2016

Advanced Premium Tax Credit subsidies



Cost Sharing Reduction subsidies

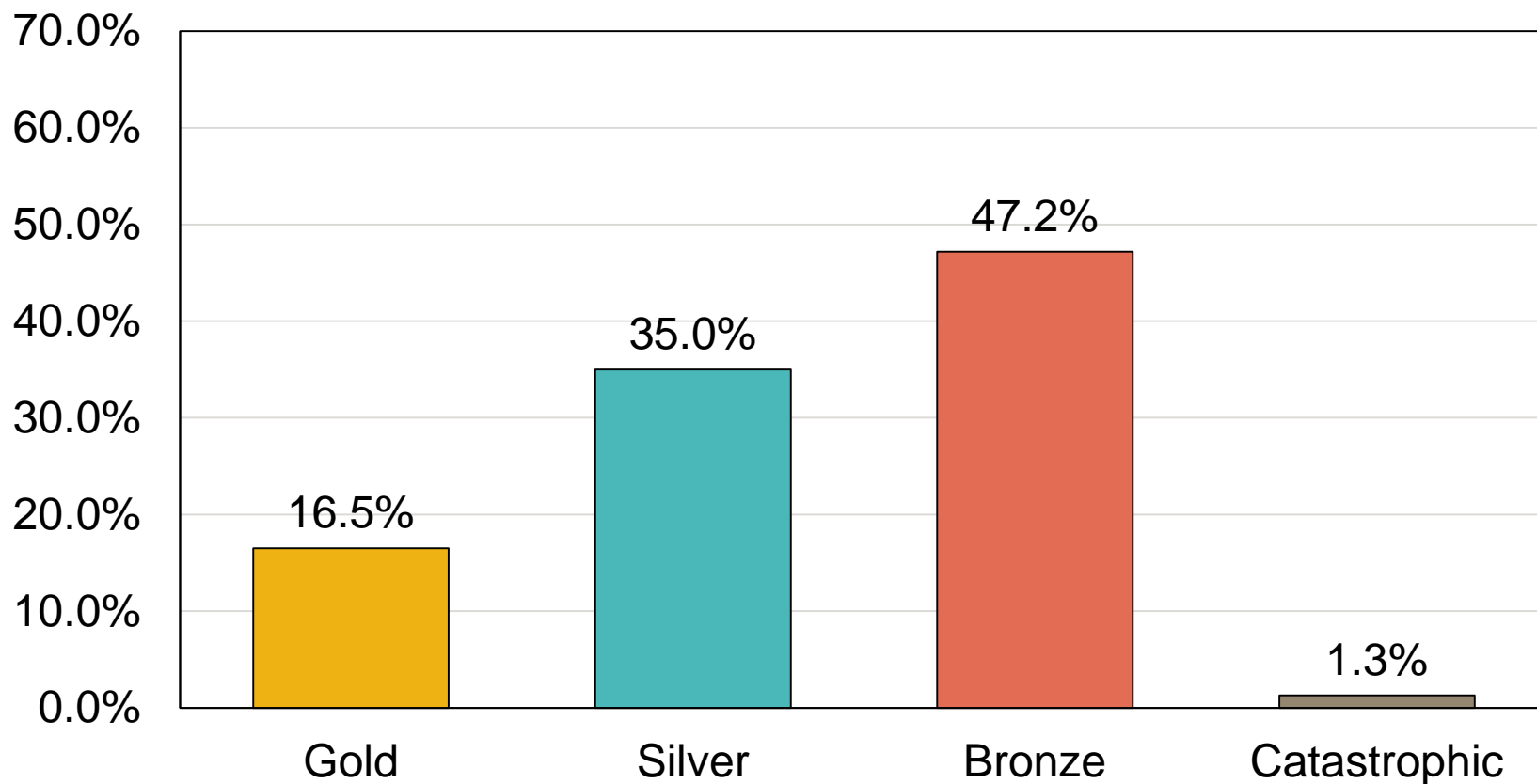


Note: Data is based off of effectuated enrollment for June 2016.
Data reflects all QHP enrollment except SHOP enrollment.

Individual Market: Metal Levels

November 1, 2015 – July 17, 2016

2016 QHP Metal Level Selection

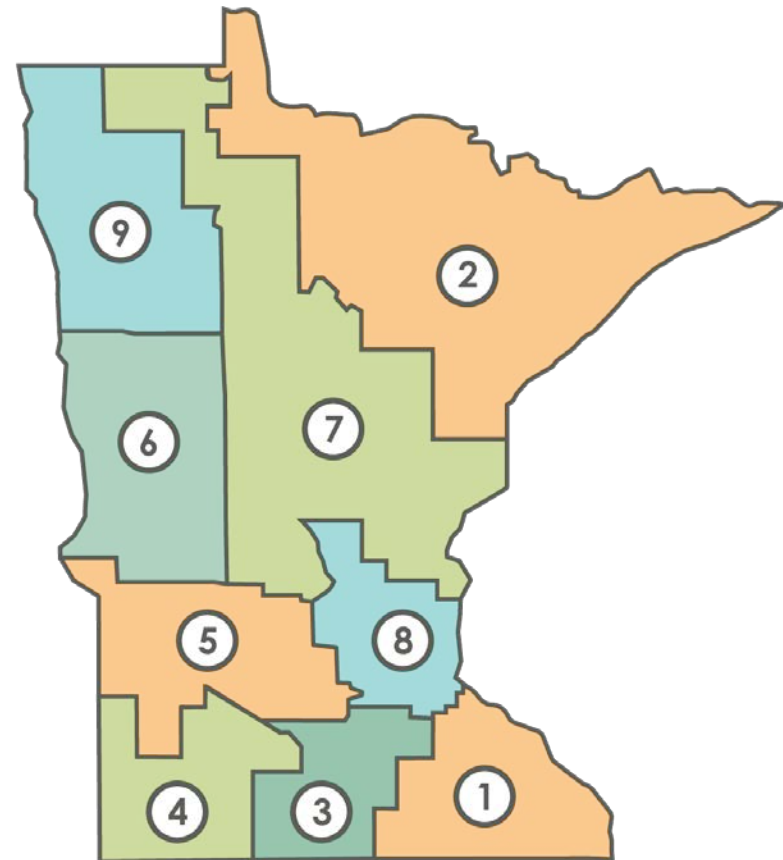


Note: Data reflects all QHP enrollment except SHOP enrollment.

QHP Enrollment by Rating Region

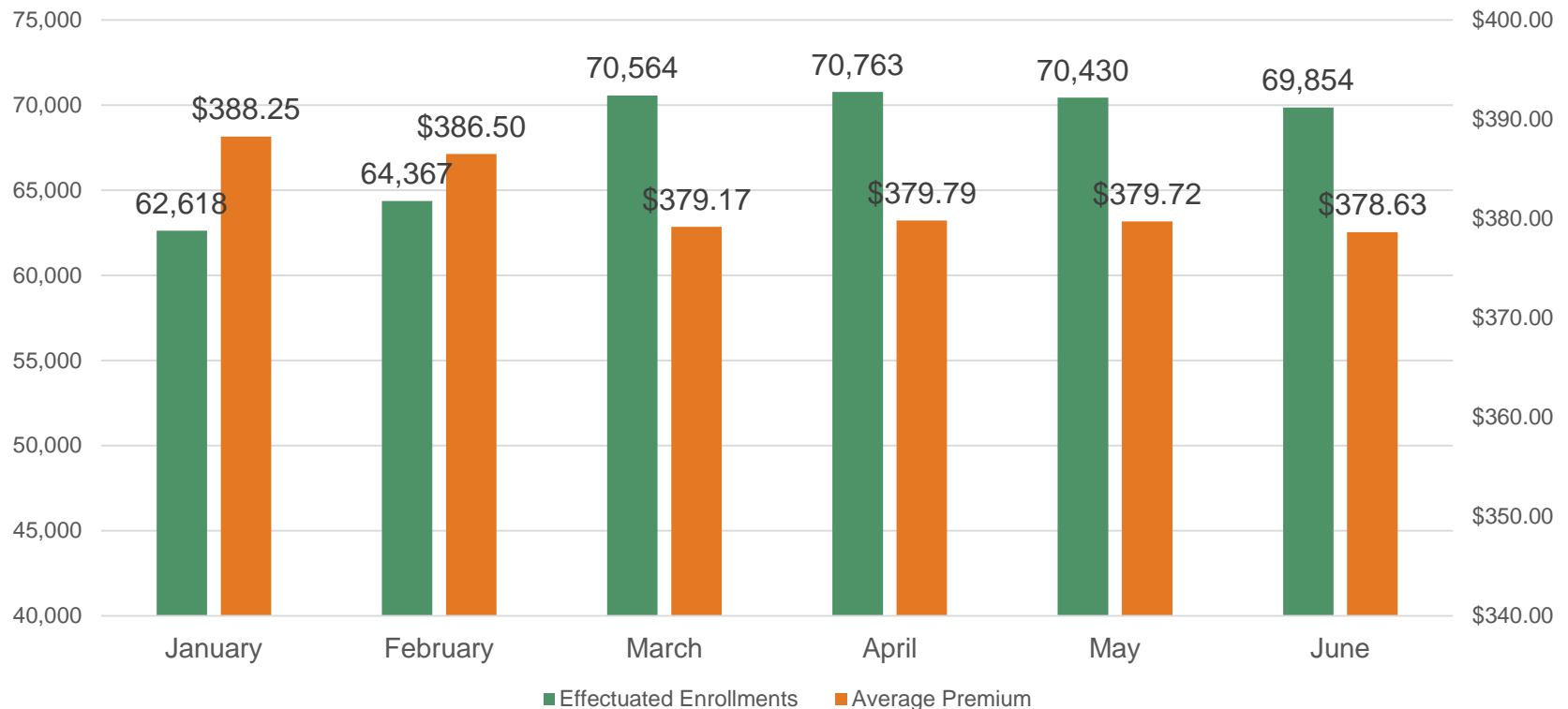
November 1, 2015 – July 17, 2016

Rating Area	Percent of State's Population in Region	Percent of QHP Enrollees in Region
1	8.1%	8.0%
2	5.9%	6.3%
3	4.7%	4.8%
4	2.2%	2.7%
5	3.8%	4.0%
6	4.2%	4.5%
7	7.9%	8.8%
8	61.6%	59.7%
9	1.6%	1.3%



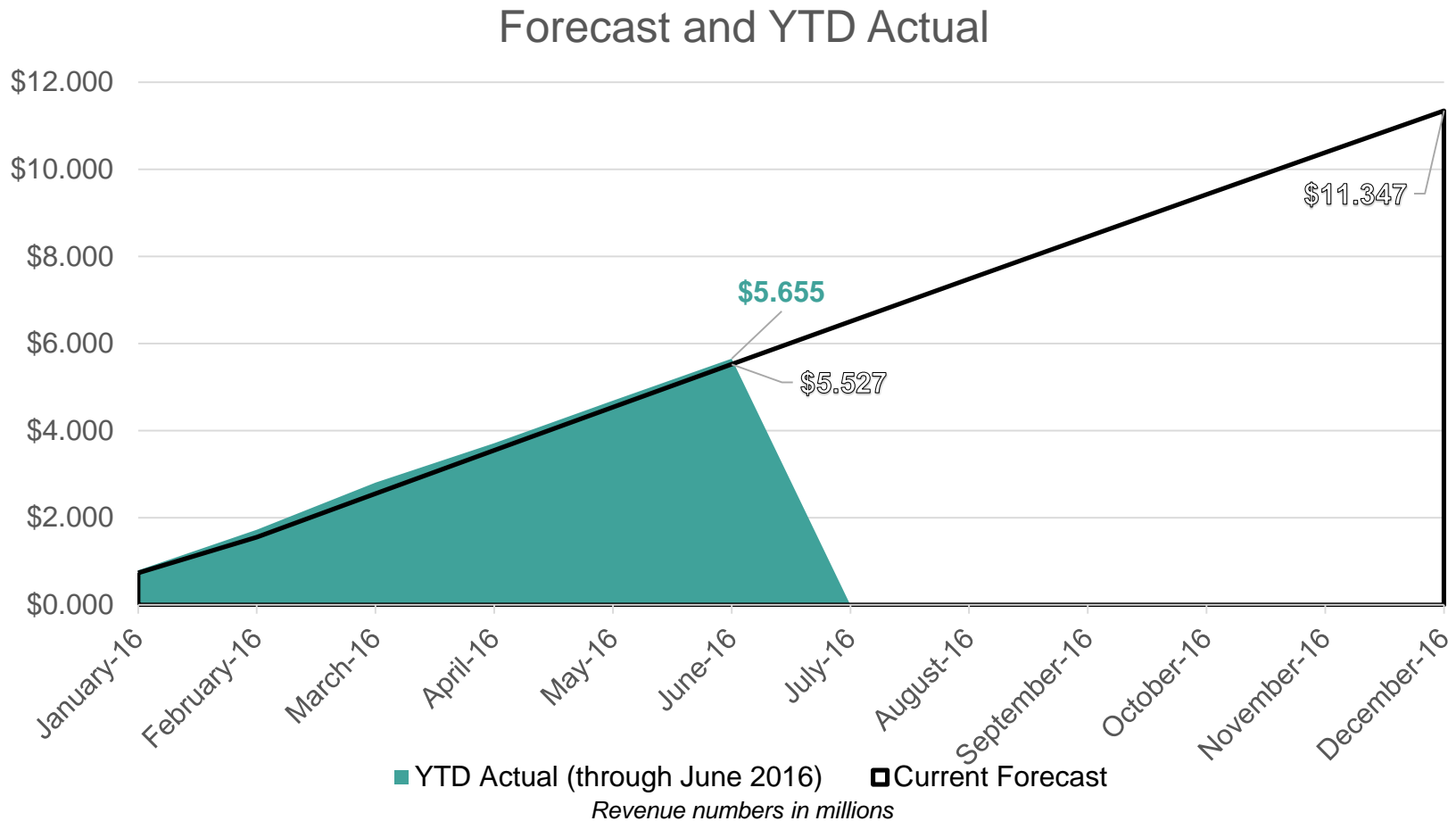
Effectuated Enrollments and Average Premiums, 2016

Monthly Effectuated Enrollments and Average Premiums
January – June 2016



Note: Premium data represents the full cost of a plan, prior to any application of Advanced Premium Tax Credits.
Note: Effectuated enrollments and average premium amounts are based upon the latest data received from carriers.

MNsure Premium Withhold Revenue Calendar Year 2016



Note: EY16 forecast is based on preliminary budget passed at March 9, 2016 MNsure Board meeting.
Numbers are subject to change.

Prepared for July 20, 2016 Board Meeting

Customer Service Dashboard

Contact Center, July 1 – July 17, 2016	
Call Volume	8,114
Service Level (% of calls answered in 5 min. or less)	97.74%
Average Speed of Answer	0:00:42
Calls Abandoned while in Queue	1.79%

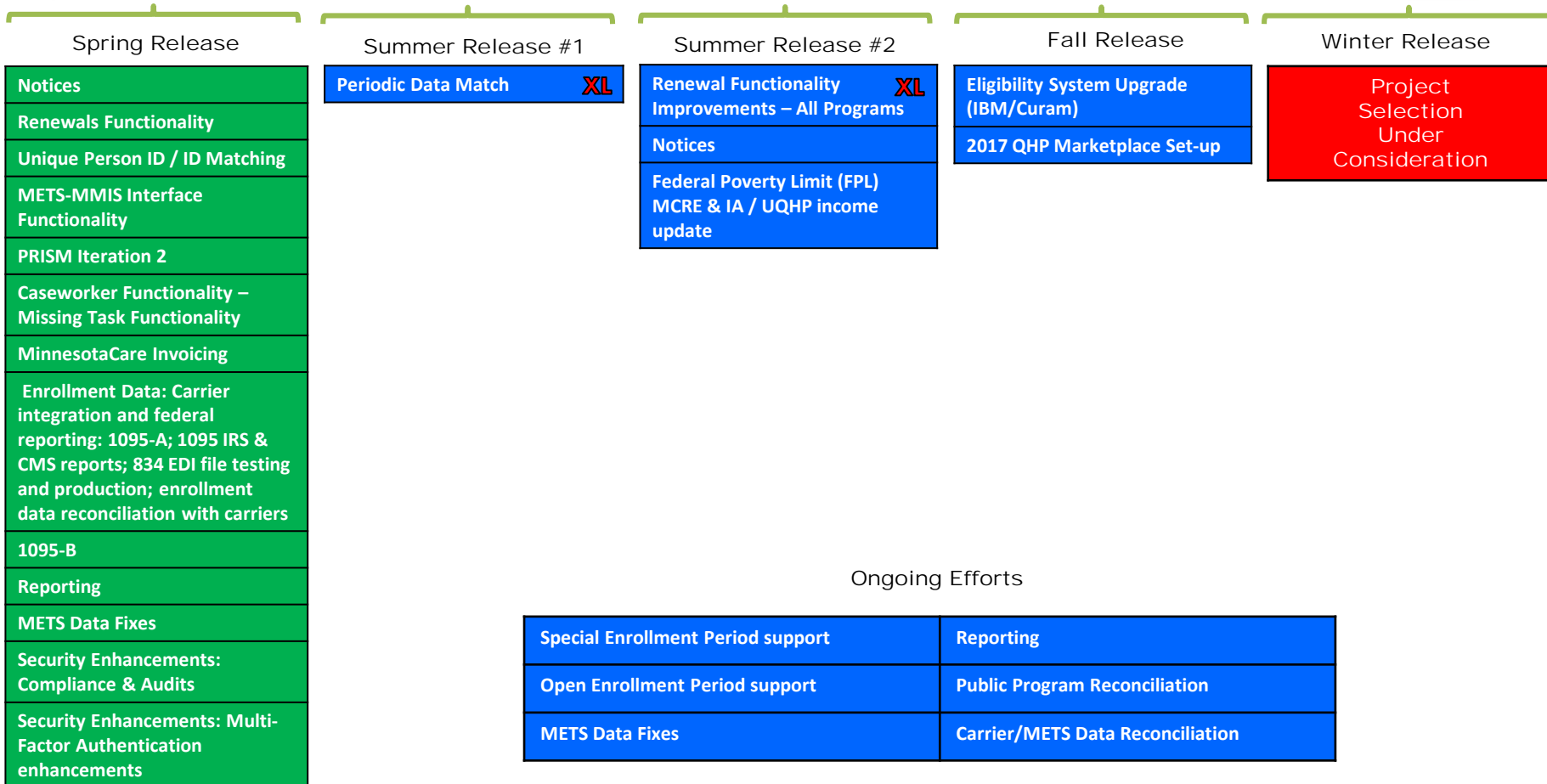
Note: Metrics are reflective of initial dial attempts only.

All Callers Top Contact Center Inquiries, July 1 – July 17, 2016	
1. Password reset/Account unlock	14.55%
2. MA/MCRE	11.46%
3. Existing/Pending Inquiry	8.92%

Assister Resource Center (ARC) Top Inquiries, July 1 – July 17, 2016	
1. Existing/pending inquiry	68.3%
2. Determination Result	8.65%
3. Password reset/account unlock	5.19%

Work Incomplete
Work Completed
Work Currently Underway
XL = "Mega Project"

2016 IT Release Plan: Project Status



Work Completed

Work Currently
Underway

2016 IT Release Plan: 1095 Project Status

May-July

2015 1095-A Corrections and
VOIDs

1095-A code fixes

Effectuation, 2016 1095-A
monthly files to IRS

Additional Information needed
from Curam to ESOR Data

August-September

1095-SHOP

Additional Information needed
from Curam to ESOR Data

Effectuation, 2016 1095-A
monthly files to IRS

October-December

More Enrollment Data Online

Automation of 2016 1095-A
Corrections and VOIDs

Effectuation, 2016 1095-A
monthly files to IRS

Passive Renewals

January-February 2017

1095-A 2017 CMS SBMI

Production of the 2016 1095-A
forms to consumers

Production of the 2016 1095-B
forms to consumers

Work Completed

Work Currently
Underway

2016 IT Release Plan: ESOR Project Status

May-July

Improved scheduling within ESOR

ESOR Graphical User Interface
improvements

Automate delivery of EDI files to Carriers

August-September

834 Electronic Data Interchange (EDI) Fixes

Passive Renewals for 2017

October-December

Coverage System of Record
improvements

SEP GUI

ESOR Graphical User Interface Version 3

Work Completed

Work Currently
Underway

2016 IT Release Plan: Other Project Status

May-July

MCRE Premiums

METS-MMIS Interface
Functionality

Federal Poverty Limit (FPL) MA
income updates

Defect Fixes regarding Medicaid
coverage of pregnant / post-
partum women and newborns

August-September

METS-MMIS Interface
Functionality

October-December

MAXIS to METS Migration, MAGI
population

METS-MMIS Interface
Functionality

January-February 2017

MAXIS to METS Migration, MAGI
population